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IT803 Managing OS X Clients with or without Open Directory



Greg Neagle Senior Systems Engineer

Software installation

- Software installation
- Hardware inventory

- Software installation
- Hardware inventory
- Application/OS setup/configuration

- Software installation
- Hardware inventory
- Application/OS setup/configuration
- Policy enforcement

- Software installation
- Hardware inventory
- Application/OS setup/configuration
- Policy enforcement

Configuration management

- Application/OS setup/configuration
- Policy enforcement

Configuration management

Examples:

 Enforcing password-protected screensaver



- Disabling Software Update
- Energy Saver settings
- Office 2008 save formats
- etc.





Configuration management

How?

- Manually
- Scripts
- In the image
- MCX

Manual Configuration



- Technician manually sets up things for the user at deployment
- Later changes = more tech visits
- Technicians sometimes forget things = more tech visits
- Users may change things = more tech visits...



Can work for a subset of system-wide settings, like:

- Energy Saver (desktop vs laptop)
- Login Window settings
- Network Settings (sometimes)



- Hard to change later without reimaging
- User-level settings difficult
- User might change things how do you set them back?



Problems

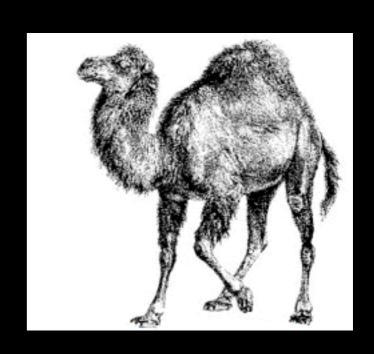
- Network configuration in an image depends on available network hardware
- Energy Saver settings different for laptops and desktops



Problems

 Integrating these changes into your image build process

- Traditional UNIX-y method
- Scripts that run at:
 - startup
 - login
 - periodically



Scripts typically use:

- /usr/bin/defaults
- /usr/sbin/systemsetup
- /usr/sbin/networksetup
- or other command-line tools to make desired settings changes

- Can run at every startup or login to reset things back to approved state
- Require scripting knowledge as well as admin detective work

Script example:

```
#!/bin/sh
# laptop password enforcer
# this script, designed to run at logon, enforces:
# the Security prefs pane setting "Require password to wake this computer from sleep"
# but first, uses system_profiler to attempt to see if we're running on a latptop

IS_LAPTOP=`/usr/sbin/system_profiler SPHardwareDataType | grep "Model" | grep "Book"`

if [ "$IS_LAPTOP" != "" ]; then
    /usr/bin/defaults -currentHost write com.apple.screensaver askForPassword -int 1
fi
```

Problems to solve:

- Figuring out where the setting is stored
- Writing the script
- Getting the script on each machine
- Getting it to run in the appropriate context (as root, as current user)
- Getting it to run at the appropriate times

Another problem:

 GUI not updated to match the fact that you are managing an item; users may get confused or frustrated that their changes keep getting overwritten



- Managed Client for OS X
- aka:
 - Managed Client
 - Workgroup Manager
 - Policy



What can I manage via MCX?

- Available applications
- Classic
- Dock settings
- Energy Saver
- Finder settings
- Login options
- Media Access
- Mobile accounts

- Network settings
- Parental Controls
- Printing
- Software Update
- Available System Prefs
- Time Machine
- Universal Access
- more....



What can I manage via MCX?

• Some third party apps



- You can set managed preferences for:
 - Users
 - Groups (of users)
 - Computers
 - Computer Groups



- MCX precedence:
 - Users
 - Computers
 - © Computer Groups
 - Groups (of users)



- You can manage preferences:
 - Never
 - Once
 - Often
 - Always



- You can manage preferences:
 - Once preference is set once, but the user can then change. Useful for initial defaults



- You can manage preferences:
 - Often preference is set at login.
 User can change, but it will be reset at the next login.



- You can manage preferences:
 - Always preference is set and "locked" so the user cannot change it. Updates GUI.

Poor third-party support - use "often" instead.



MCX data is stored in a directory service



Why use MCX?

- Supported by Apple
- Workgroup Manager!
- Easier to do many things; only way to do some things!



Why use MCX?

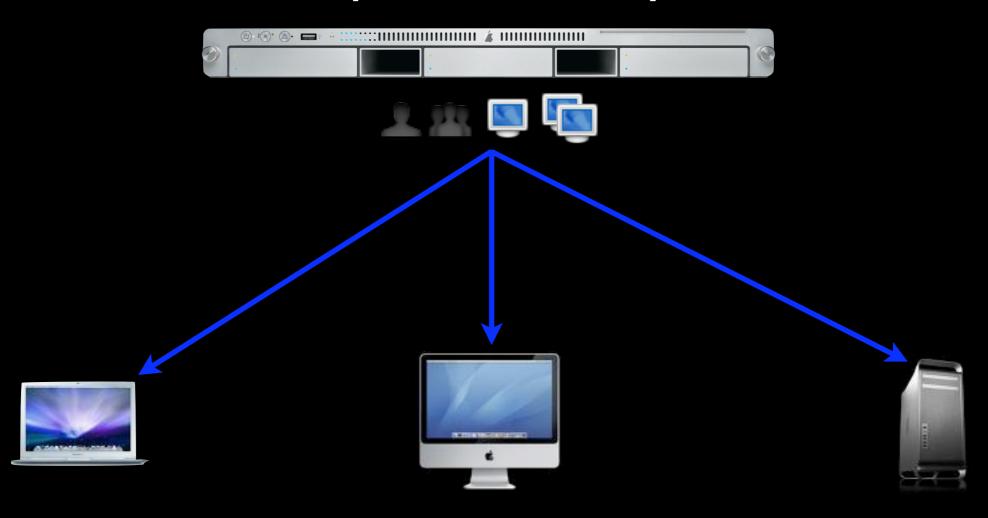
- If you can manage it with `defaults`, you can manage it with MCX
- Used by lots of other OS X admins
- User GUI (sometimes) updated to reflect settings



Implementation scenarios



Open Directory



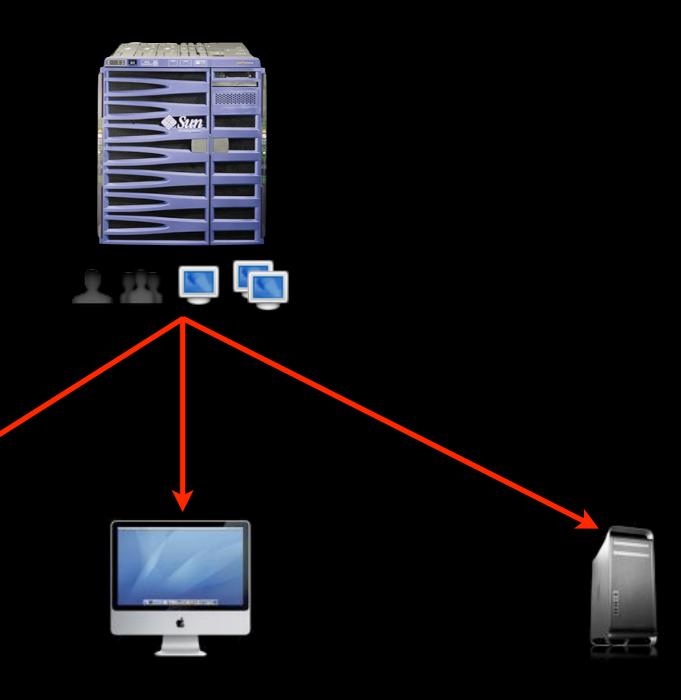


Active Directory with Apple schema extension



Implementations

LDAPv3
with Apple
schema extension





Implementations

LDAPv3
with Apple
schema extension



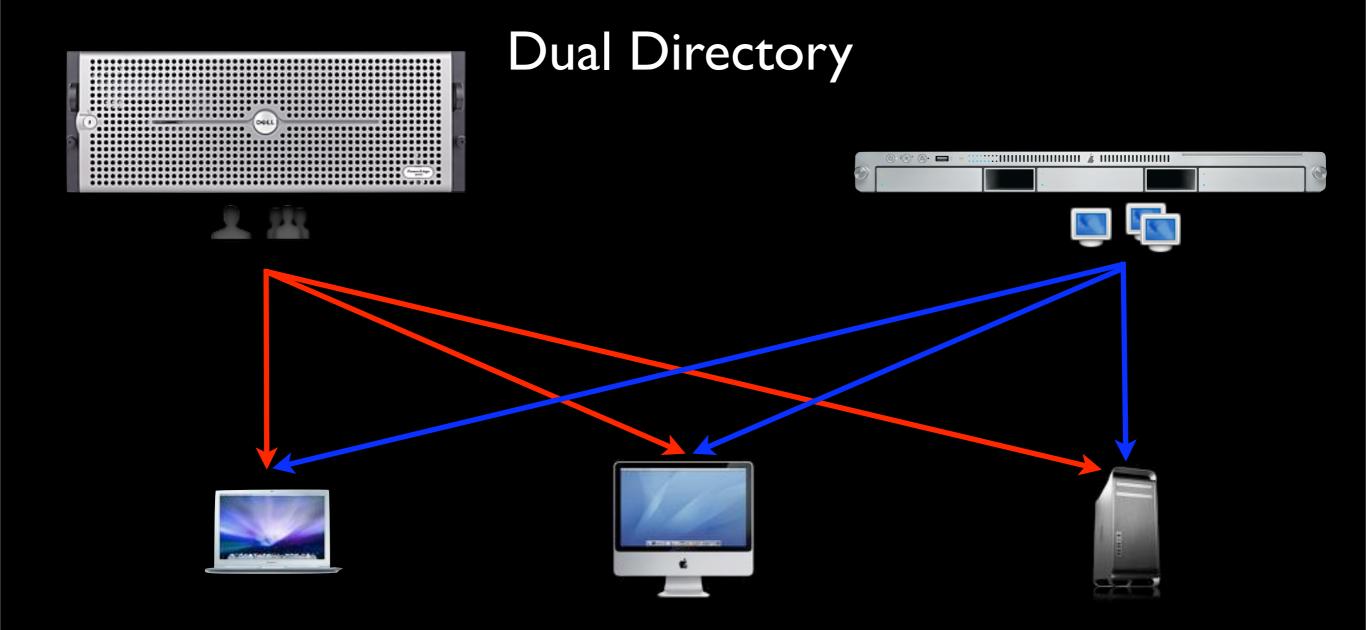
OpenLDAP
Red Hat DS
Novell eDirectory



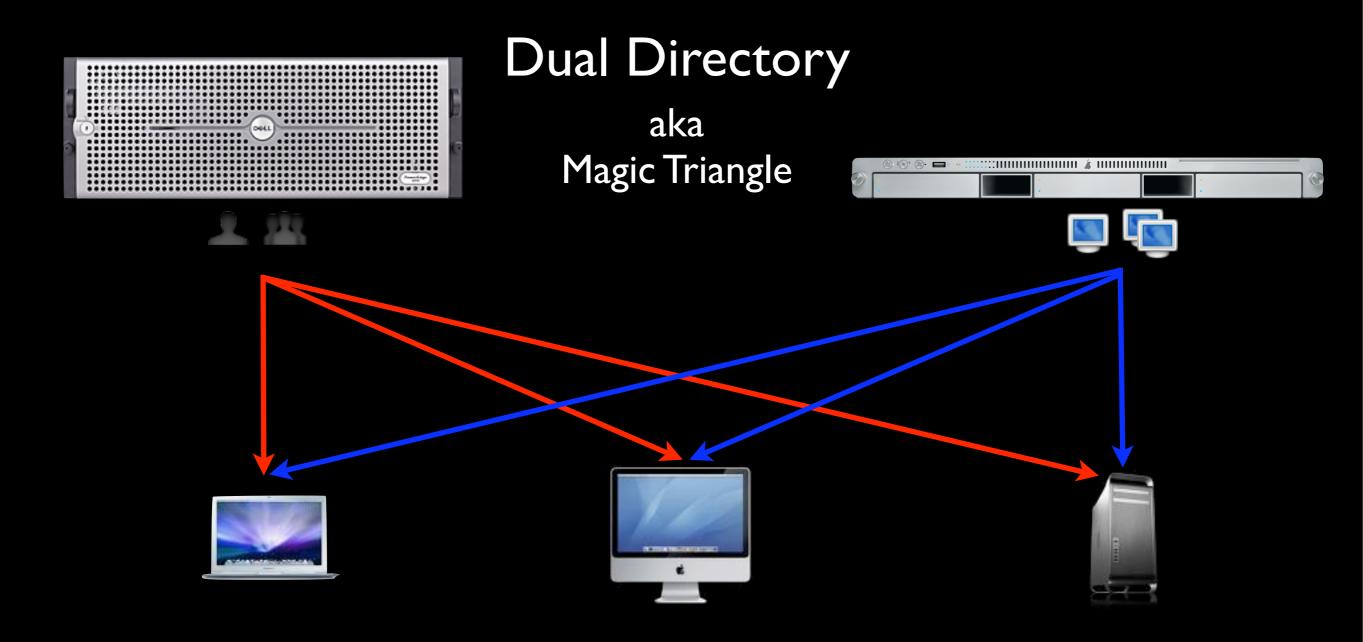




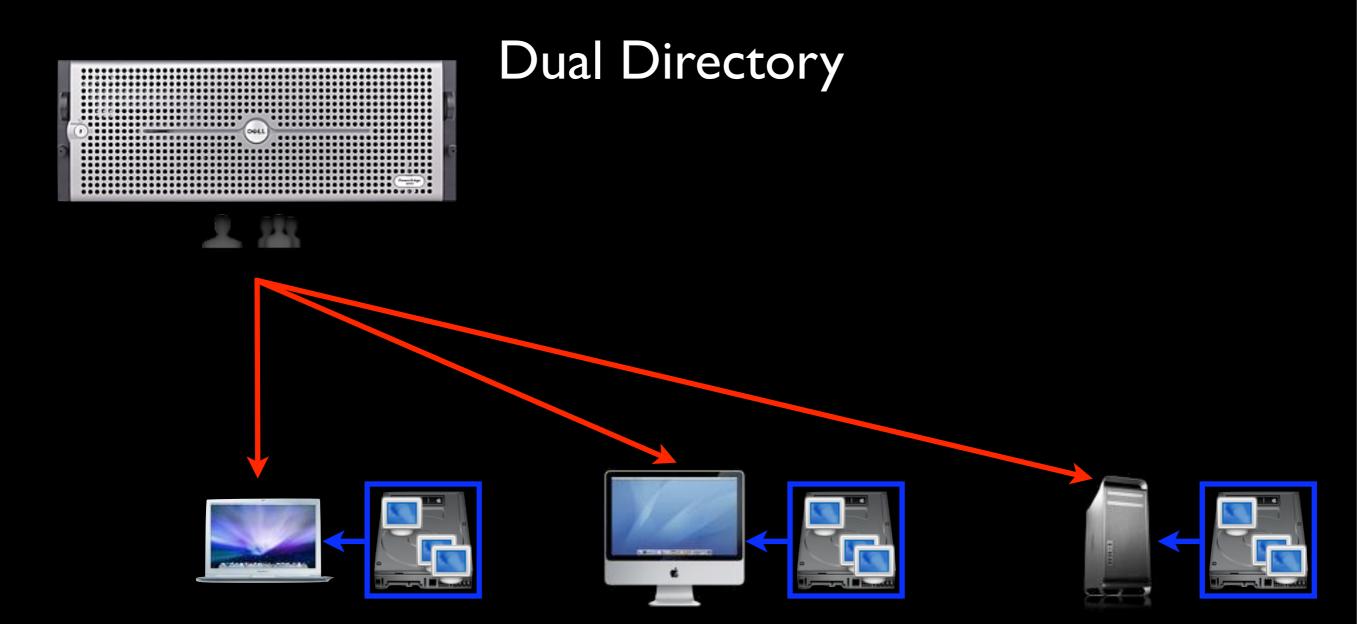




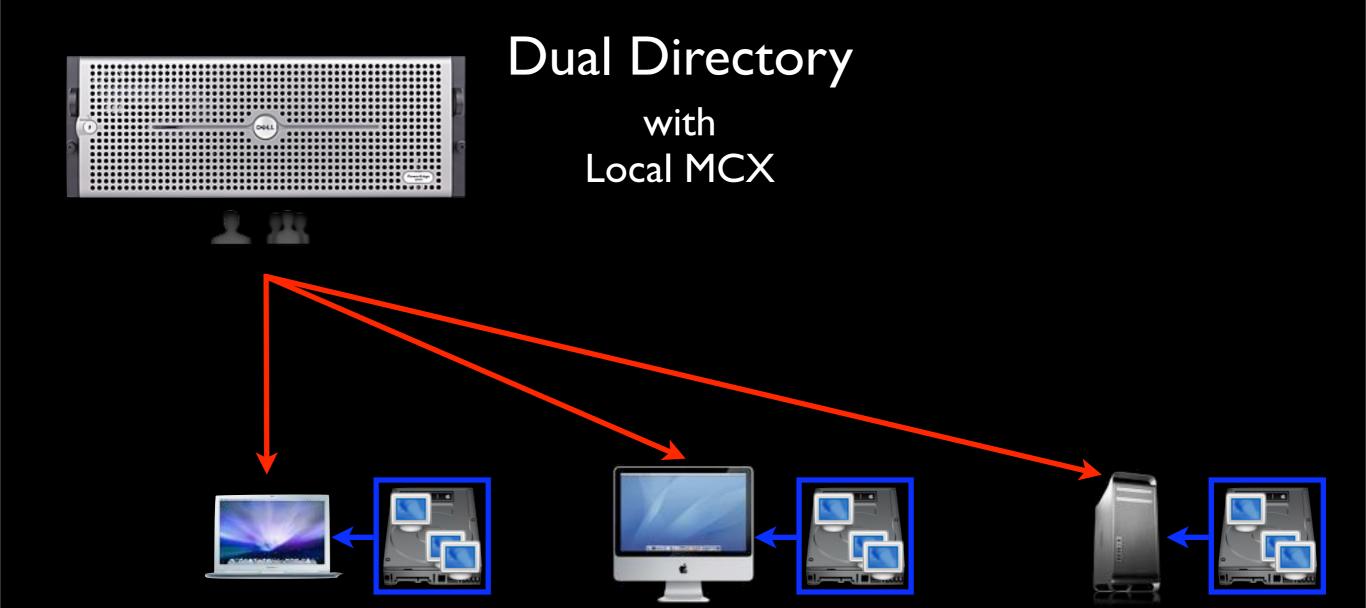










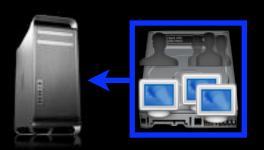




No Network Directory

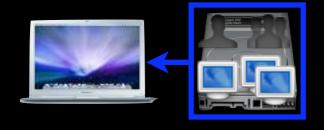




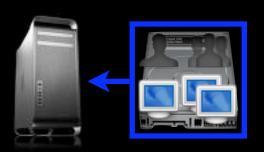




No Network Directory with Local MCX











Leopard requirements for local MCX:

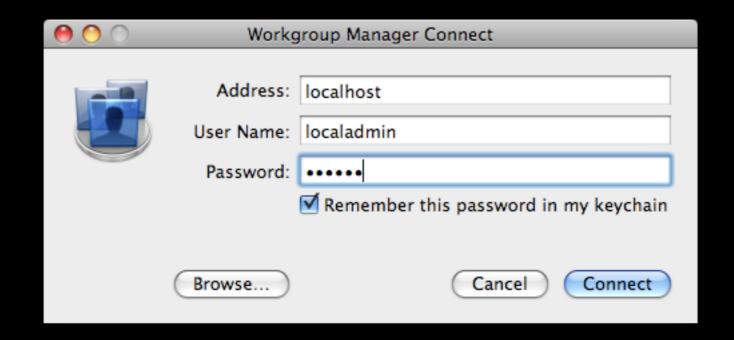
- A way to copy files onto each workstation:
 - Apple Remote Desktop, FileWave, radmind, Casper, LanREV, rsync, scp...

• Let's get started...

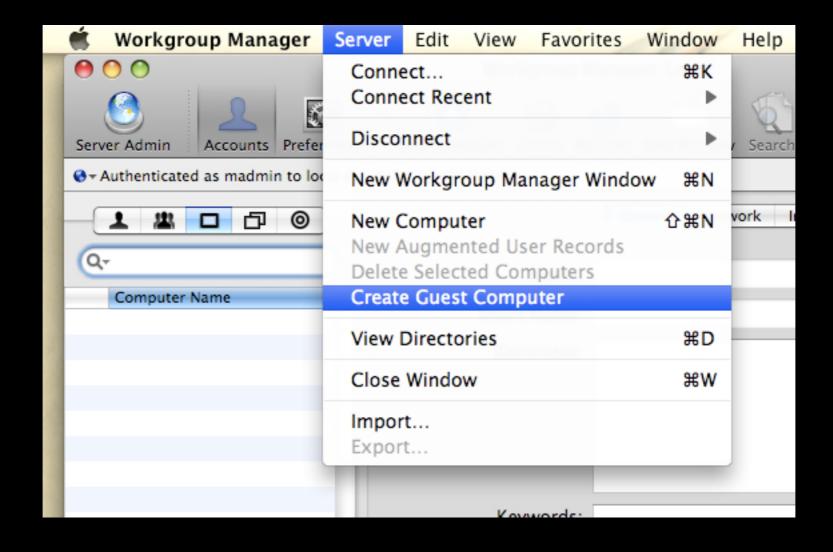
Workgroup Manager

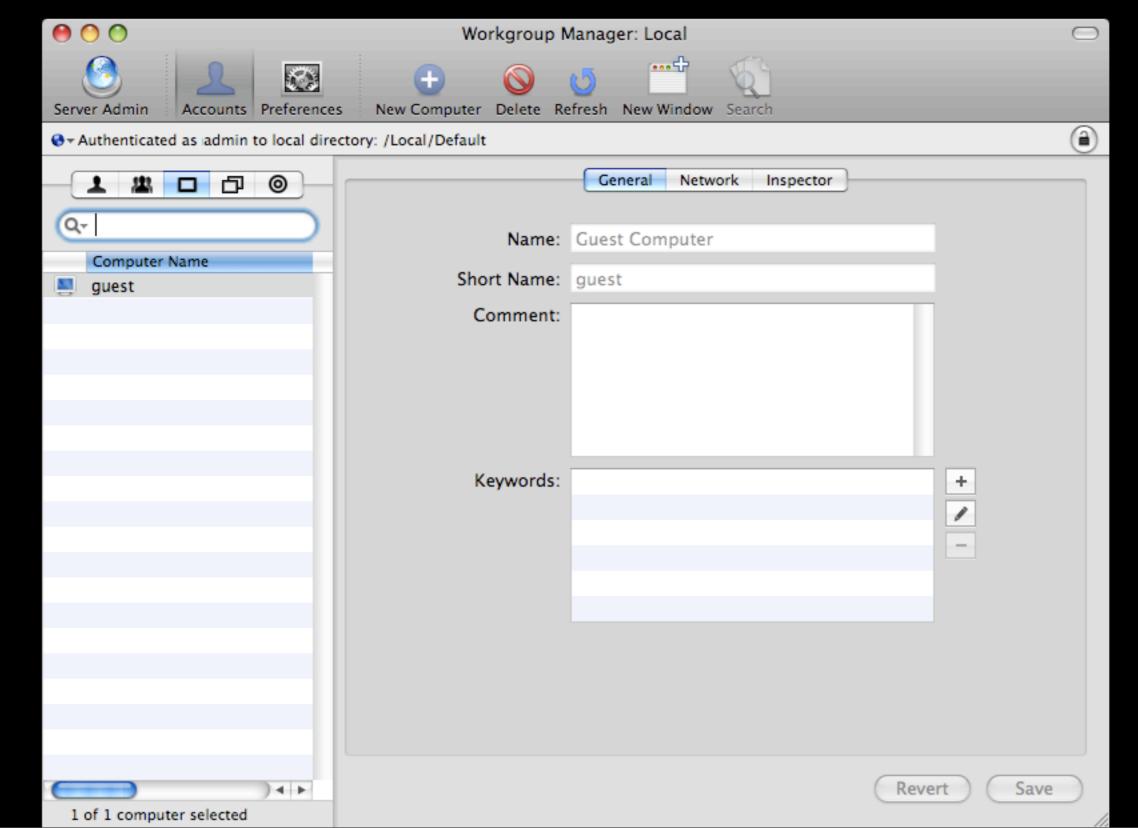
http://support.apple.com/downloads/ Server Admin Tools 10 5 5

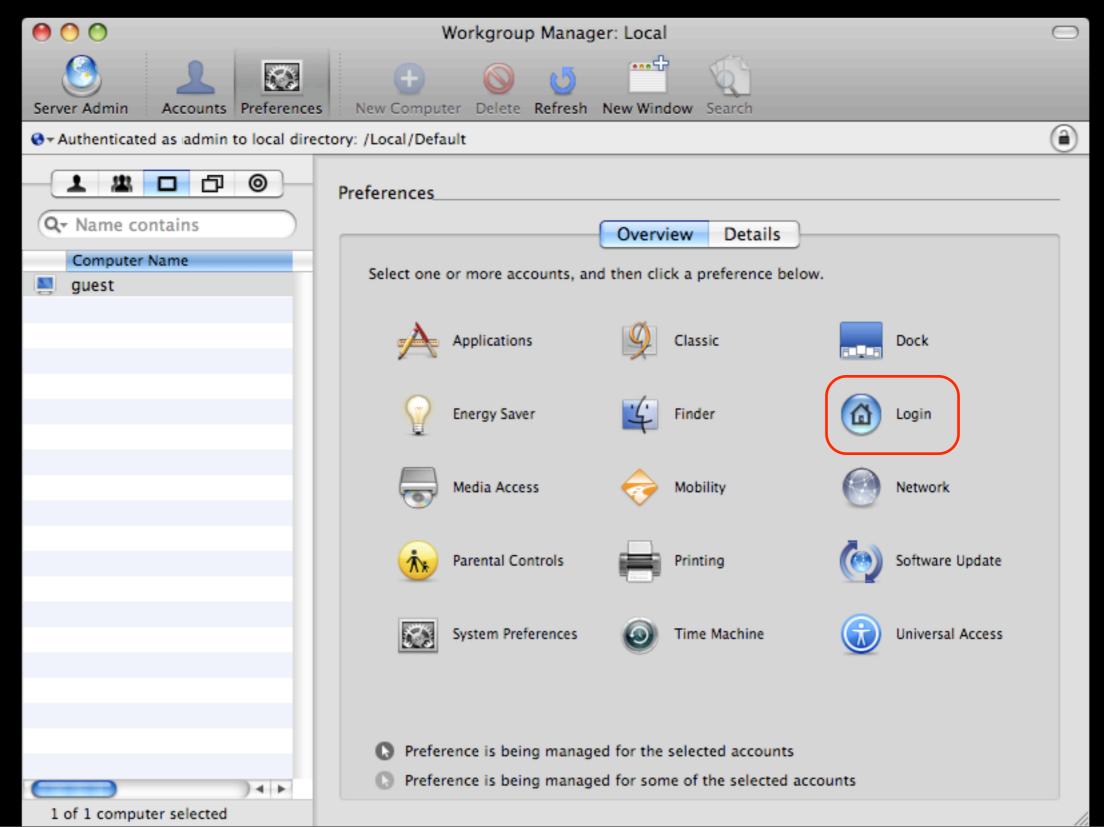


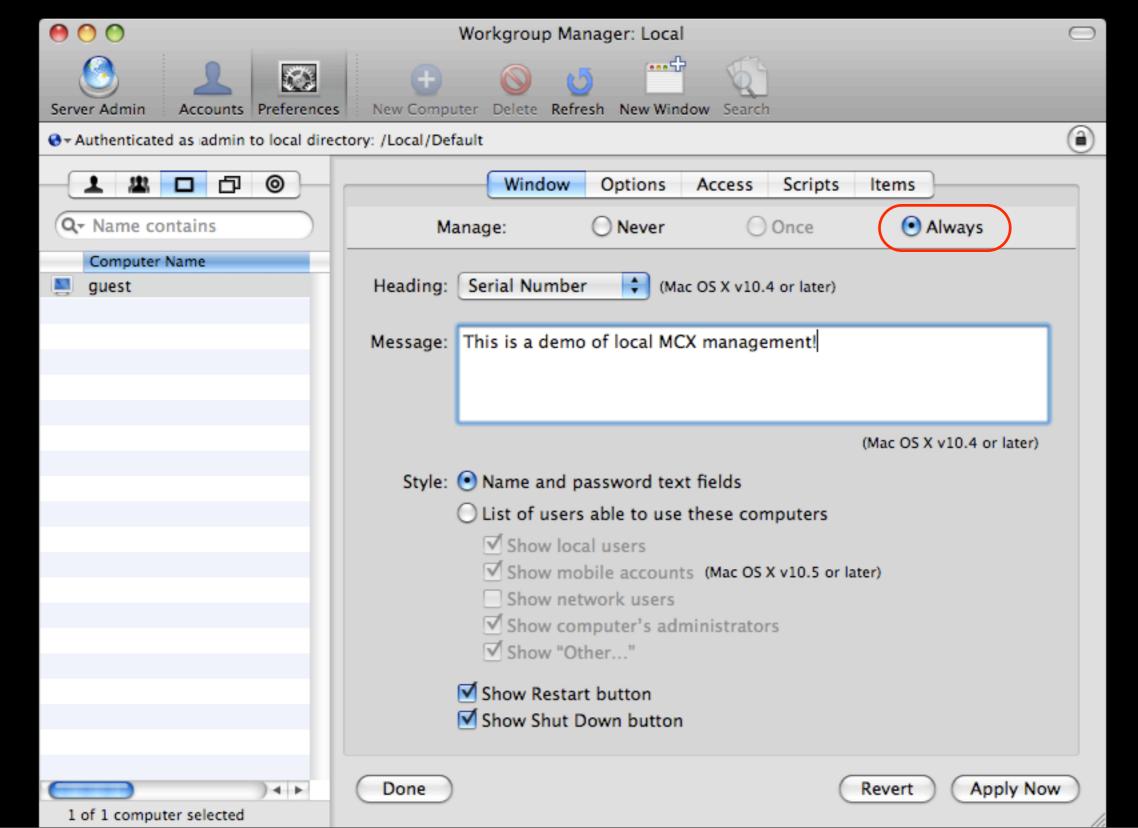




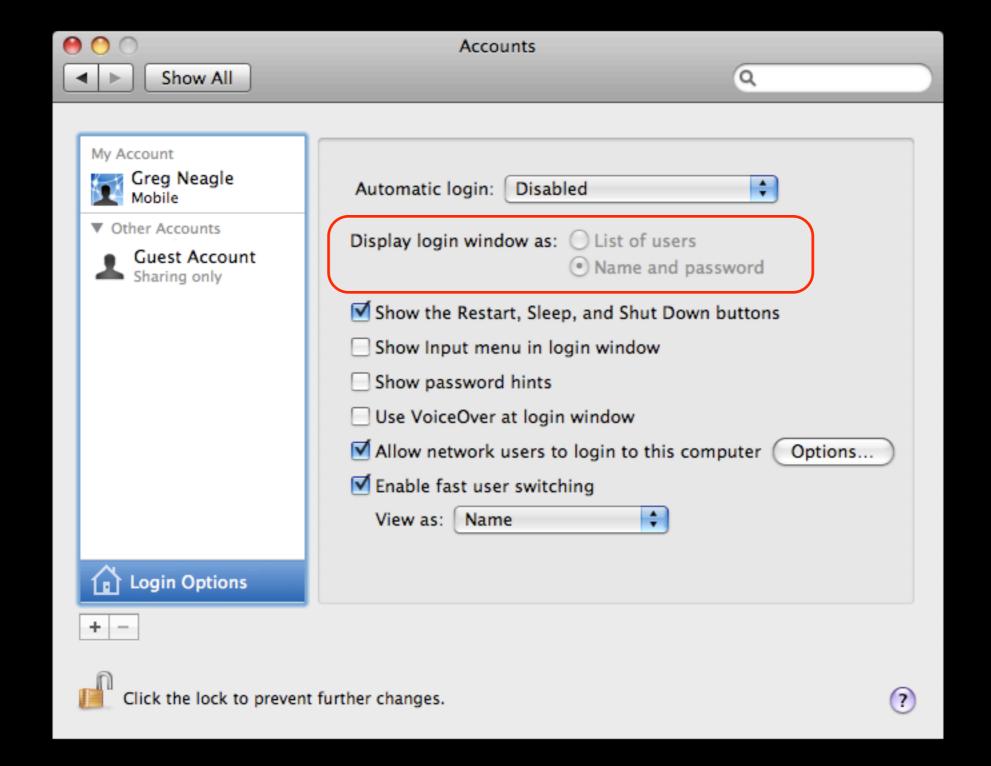








Mac OS X Serial Number W872420RX91 This is a demo of local MCX management!
Name: Password:
Sleep Restart Shut Down Log In



To deploy, just copy:

/private/var/db/dslocal/nodes/
Default/computers/guest.plist

to all your machines.



- Limitations of this approach
 - All settings in guest.plist
 - Not modular
 - Hard to mix-n-match

- Better approach:
 - Use Computer Groups



- Computer Groups
 - New in Leopard
 - A computer can belong to multiple groups
 - Each group can have management settings



- Each computergroup can have management settings:
 - loginwindow group
 - screensaver group
 - mobile users group
 - etc...



Computer Groups

LoginWindow

File VaultLocalAccounts

ScreenSaver

SecureVM

Dock

MobileAccounts

SoftwareUpdateOff

TimeMachine

Office2008

Sidebarltems



Desktops

LoginWindow
TimeMachine
Dock
SoftwareUpdateOff
Office2008
Sidebarltems

Laptops

LoginWindow
TimeMachine
Dock
SoftwareUpdateOff
Office2008
SidebarItems
MobileAccounts
SecureVM
ScreenSaver
FileVaultLocalAccounts

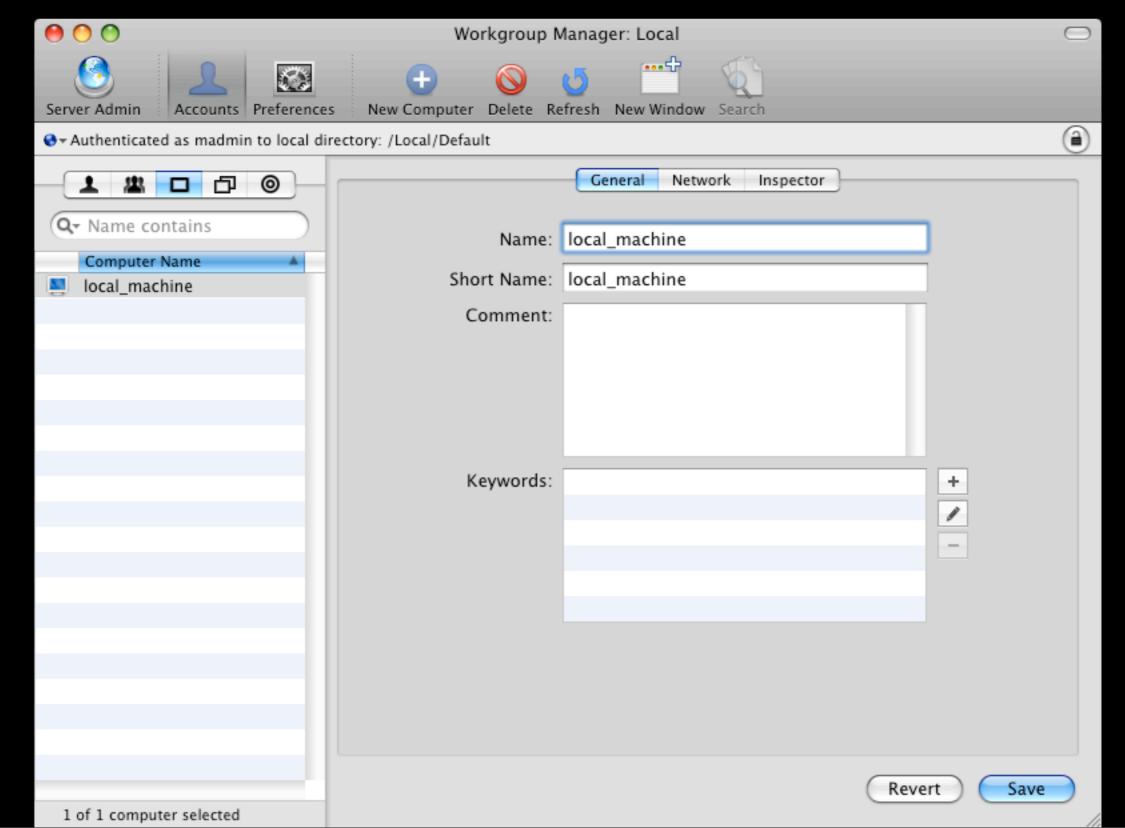
Demo

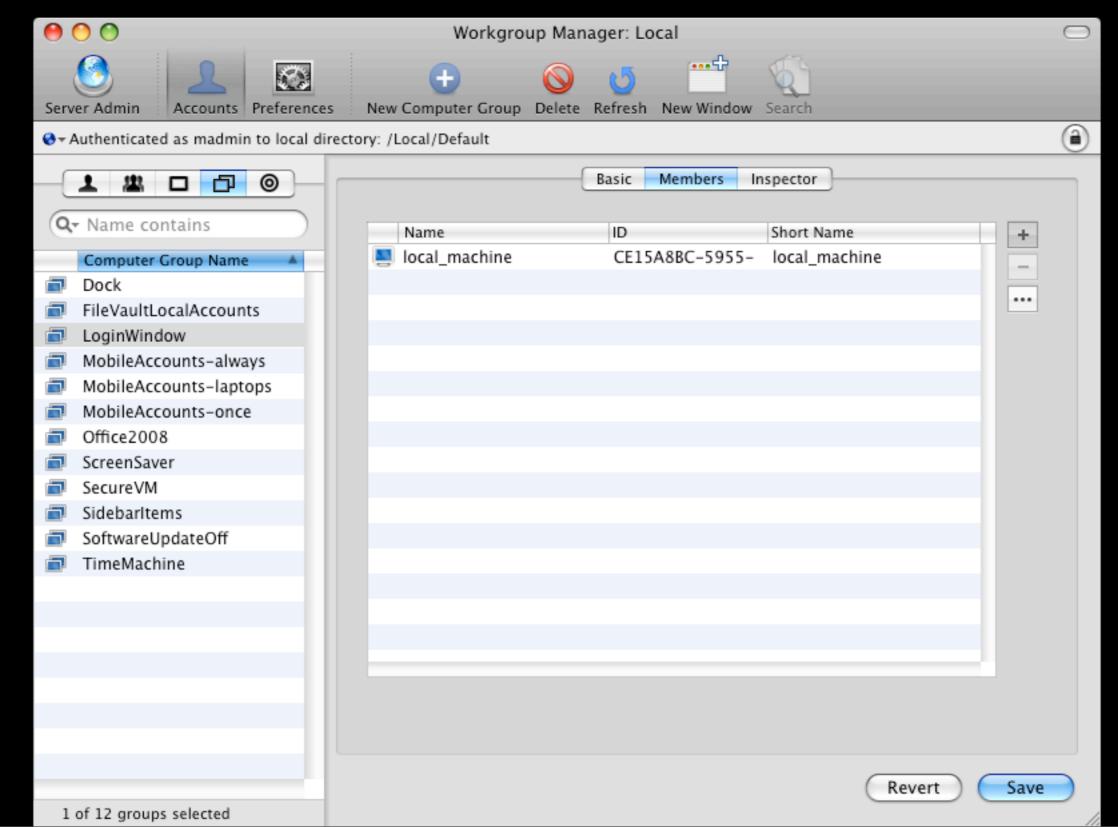
- Complication:
 - how to add the local machine to a computer group?

- Complication:
 - Guest Computer doesn't work when added to computer groups

- Solution:
 - Create a local machine record

 computer record contains MAC layer address of en0





Demo

Problem:

 You can't just copy that file to every machine - it has YOUR machine's MAC layer address.

- Solution:
 - Automatically create or update the local_machine record via script

root# ifconfig en0 | awk '/ether/ {print \$2}' 00:1b:63:93:8b:ac

root# dscl . -create /Computers/local_machine \ ENetAddress 00:1b:63:93:8b:ac

root# dscl . read /Computers/local_machine

AppleMetaNodeLocation: /Local/Default

ENetAddress: 00:1b:63:93:8b:ac

GeneratedUID: I5BEE70A-A32D-4A33-

B740-93CBE95F75A4

RecordName: local_machine

RecordType: dsRecTypeStandard:Computers

```
#!/bin/sh
MAC=`ifconfig en0 | awk ' /ether/ {print $2}'`
GUID="I5BEE70A-A32D-4A33-B740-93CBE95F75A4"
dscl .-create /Computers/local_machine ENetAddress $MAC dscl .-create /Computers/local_machine GeneratedUID $GUID
```



List of parts:

- plist files in /private/var/db/dslocal/ nodes/Default/computergroups
- /private/var/db/dslocal/nodes/Default/ computers/local_machine.plist
- Startup script to create/modify local_machine.plist



Limitations compared to "network" MCX:

- Hard to manage at the user level
- Harder to push out changes
- Not 100% supported by Apple



Advantages over "network" MCX:

- No network infrastructure changes
- Management settings cannot disappear when machine is off the network
- Easy to test without breaking other machines



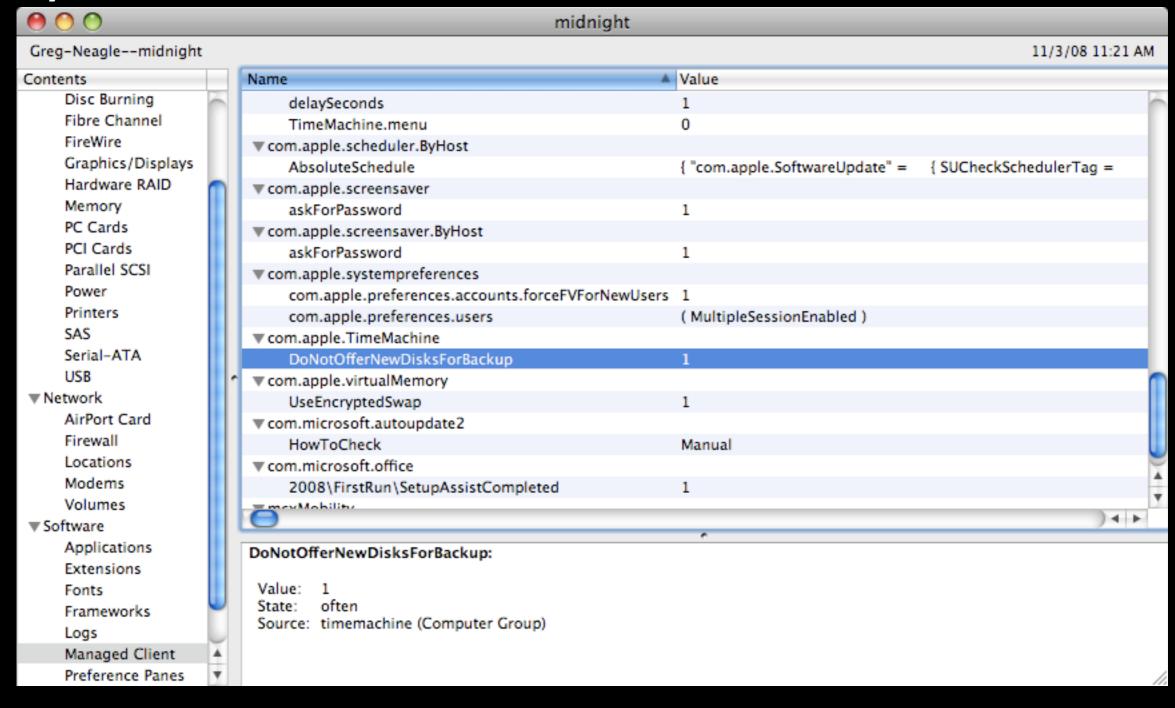
MCX examples/demo



MCX tools

MCX tools

System Profiler



MCX tools

mcxquery

```
> mcxquery -user qneagle
<snip>
com.microsoft.autoupdate2
    HowToCheck
                                                    office2008 (Computer Group)
                                                                                    often
                                                                                            Manual
com.microsoft.Excel
    2008\Default Save\Default Format
                                                    office2008 (Computer Group)
                                                                                            57
                                                                                    once
com.microsoft.office
    2008\FirstRun\SetupAssistCompleted
                                                    office2008 (Computer Group)
                                                                                    often
                                                                                            1
com.microsoft.Powerpoint
    2008\Default Save\Default Save\Default Format
                                                    office2008 (Computer Group)
                                                                                            Microsoft PowerPoint 98 Presentation
                                                                                    once
com.microsoft.Word
    2008\Default Save\Default Format
                                                    office2008 (Computer Group)
                                                                                            Doc97
                                                                                    once
<snip>
```



More MCX resources

More MCX resources



- Apple's client management documentation: <u>http://images.apple.com/server/macosx/docs/User_Management_v10.5.mnl.pdf</u>
- More on local MCX: <u>http://managingosx.wordpress.com/</u> 2008/02/07/mcx-dslocal-and-leopard/

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