

Video Chat

Glenn Fleishman

@GlennF • TidBITS • Economist •
Macworld • WiFiNetNews



Why?

A nice way to stay in touch with family far away

Business meetings to have at least some human touch

For travelers who want to see their babies

For distance learning and tutoring

When in love

Considerations

Desktop, mobile, or combination

Single or multiple participants

3G, 4G, Wi-Fi and bandwidth consumption

Choice of other party

Presentations

Other Side

Software installation

Account setup

Remote access needed to set up remote access!

iChat

built-in & high quality

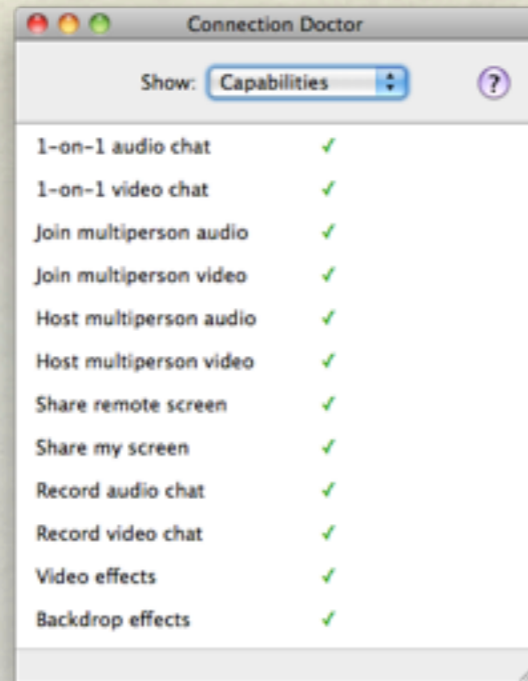
AIM + MobileMe + Mac.com

uses buddies

shows status & availability

multiple video participants

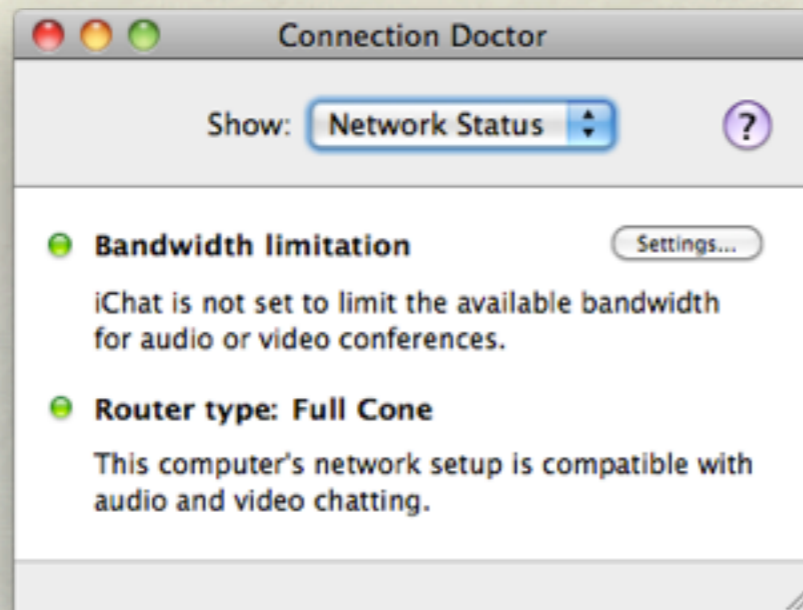




iChat

Connection Doctor decodes
common problems





iChat

Connection Doctor decodes
common problems





iChat Theater

share photos & documents with
live video off to the side



FaceTime

Address Book contacts

no status, no text chat

dead simple

avoids iChat blockage issues

one-to-one for now



FaceTime



Skype

everybody has it

works through everything

now mobile

free for 1:1, pay for 3+

can share screen (or part of it)



Skype



Google Talk

browser based with plug-in


uses same chat contacts





Google Talk



[Verify your settings](#)

Use the camera, microphone and speaker settings to verify that you are ready to use voice and video chat. Be sure to check the following items:

1  Can you see yourself in the video to the right?

2  


Can you see the mic meter move when you speak?


3  


When you [play the test sound](#), can you hear it?

[Troubleshoot your settings](#)



Camera: 

Microphone: 

Speakers: 

Enable echo cancellation (recommended)

Report quality statistics to help improve Gmail voice and video chat.

Microsoft Messenger: Mac 8

interoperable with Win version

widely used



Yahoo Messenger

used in some businesses



Thank you!

Glenn Fleishman @glennf

Take Control of Screen Sharing

Take Control of Back to Your Mac

www.takecontrolbooks.com

TidBITS tidbits.com

Economist economist.com/babbage

Wi-Fi Networking News wifinetnews.com