Remotely and Securely Controlling Other Computers From Your Mac for Administrative or Support Purposes

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Who is this guy?

Why are we doing this?

What we'll learn

- Remote desktop technologies overview
- Concentration on included or free tools
- Server applications
- Client applications
- Secure connections via VPN
- Secure connections via SSH tunnel

Remote Desktop Technologies

Microsoft Remote Desktop Protocol

- Based on ITU-TT.128 (aka T.SHARE)
- Included with Windows 2000 Server and above (not Windows 2000 Professional)
- Controls the console or a separate login session
- Unsecured

Virtual Network Computing

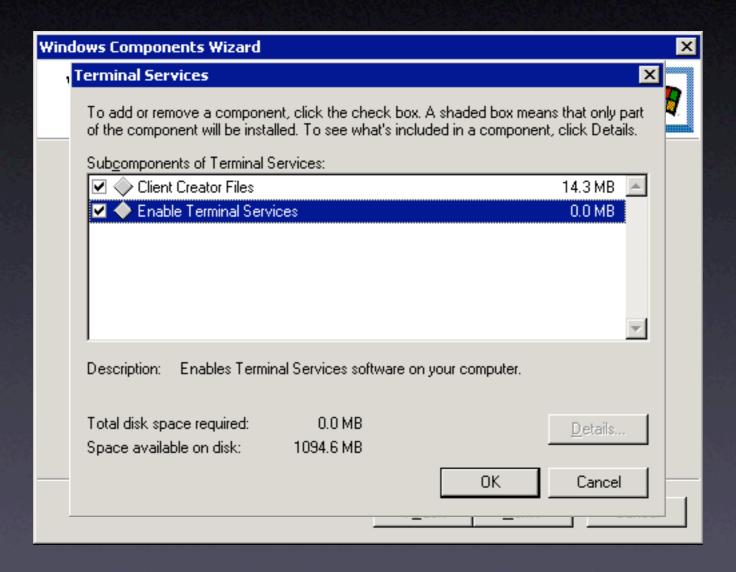
- Screen-scrubber, bandwidth intensive
- Cross-platform (including Windows 2000 Professional)
- Controls the console, which can be shared among multiple users
- Unsecured

Server Applications

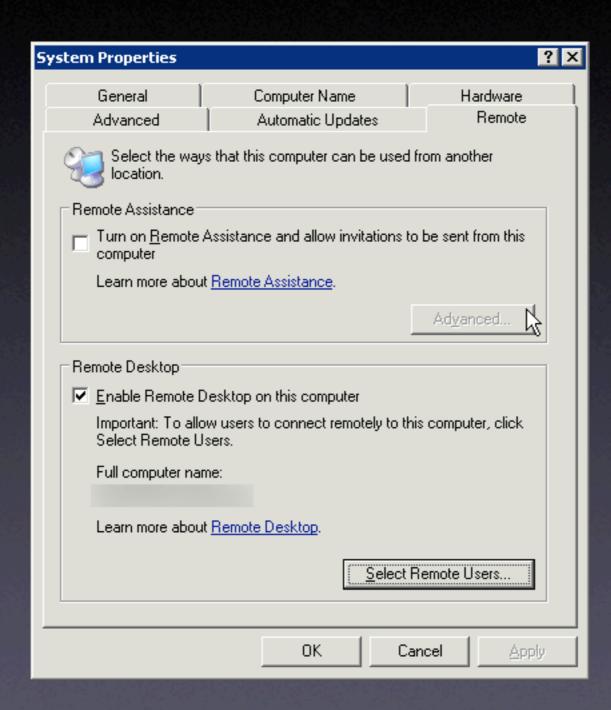
Windows Terminal Services

- Install via Control Panel (Windows 2000 Server)
- Enable in System Properties (Windows Server 2003 and Windows XP)

Terminal Services Install (Windows 2000 Server)



Terminal Services Install (Windows XP and Server 2003)



Virtual Network Computing (VNC)

- For Windows: RealVNC, TightVNC, UltraVNC, others.
- For Mac: Apple Remote Desktop, OSXvnc
- For Linux: VNC server included

Apple Remote Desktop

- Comes with Tiger
- Can be used with ARD application or as generic VNC server
- Enable in Sharing System Preference

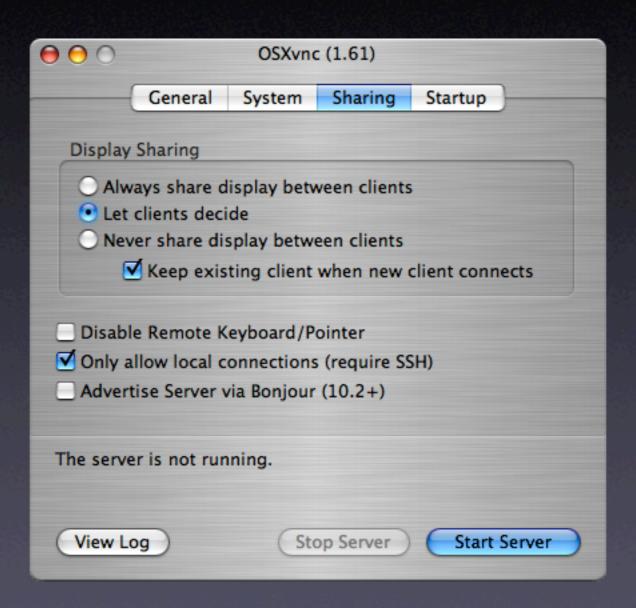
ARD Install and Setup

On User	Allow user to do the following on this computer
Aaron Adams	Generate reports
	Open and quit applications
	Change settings
	Delete and replace items
	Send text messages
	Restart and shut down
	Copy items
	Observe Remote Desktop Control On
	Control
	Show when being observed
Personal Web Sh	Click Stop to prevent others from accessing
Guests may request p	ermission to control screen
TID Assess	
VNC viewers may son	rol seroon with password:
VNC viewers may con	trol screen with password:
Remote Apple E	resktop
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OSXvnc

- Simple
- Standalone application or startup item
- Secure connection option

OSXvnc options



Client Applications

Microsoft Remote Desktop Connection

- Use to connect to Terminal Services / Remote Desktop
- Good interface and options
- Connection profiles

MSRDC Negatives

- Cannot connect to more than one server at a time
- Failed connect requires you to re-open the application

RDC Launcher

- Applescript
- Calls up LaunchCFMApp to start an additional copy of MSRDC

RDC Menu

- Lives in the menu bar
- Pull-down menu to start additional copies of MSRDC

RDesktop

- Command-line application
- Runs in XII window system
- Download and compile from source

./configure

make

sudo make install

RDesktop

- Installs to /usr/local/bin
- Add to path (PATH=\$PATH:/usr/local/bin)
 in .profile
- Write shell script to start

#!/bin/bash

```
/usr/local/bin/rdesktop \
-u you \
-d Domain \
-g 1024x768 \
-x l \
-z \
-a 24 \
-T "Windows XP" \
winxp
```

RDesktop

- Associate shell script with XII.app
- Place folder in Dock

Windows VNC Clients

- RealVNC, TightVNC, UltraVNC, usually include client piece as well as server
- Can control Mac or Windows target machines

Chicken of the VNC

- Connection profiles
- "Listen for Server" connects to VNC servers behind a firewall

Security

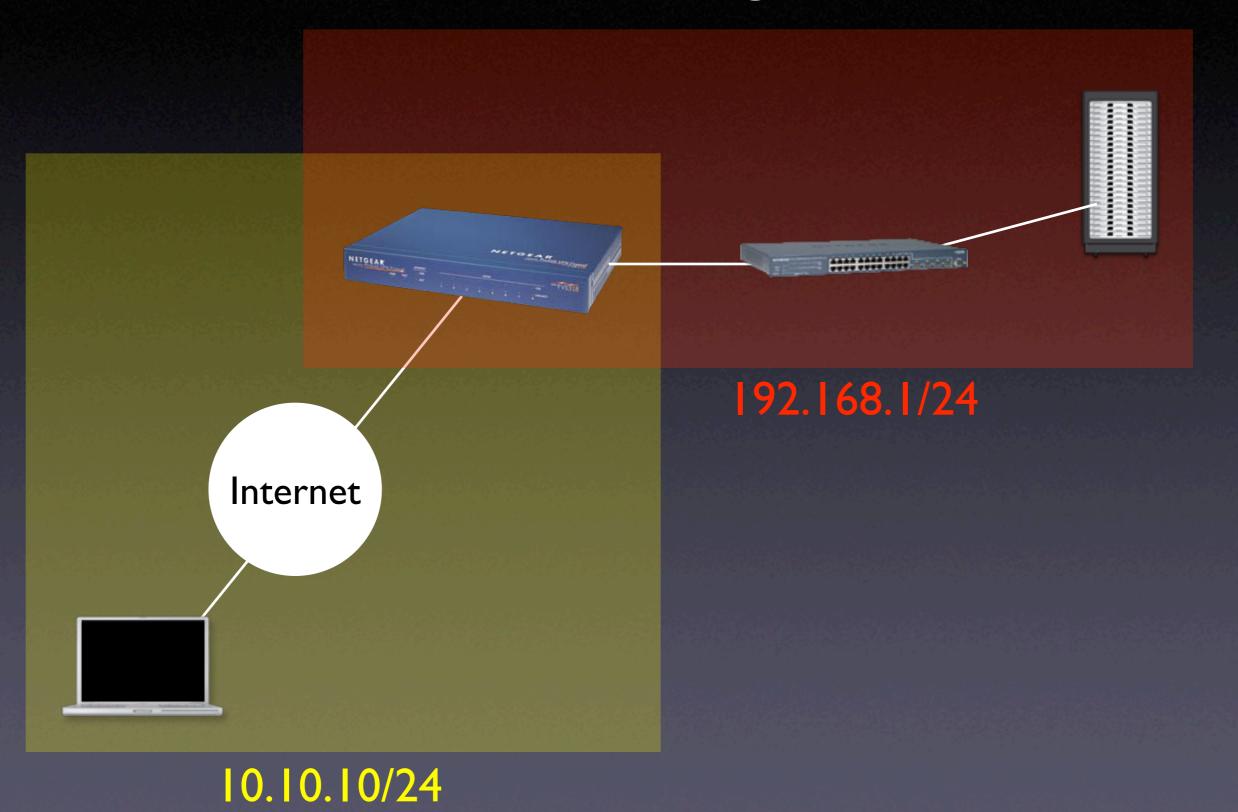
Protocols and Ports

- A port is a logical data stream designated by a number
- Microsoft Terminal Services / Remote
 Desktop listens on port TCP 3389
- VNC listens on port TCP 5900-5903

IPSec VPN

- No need to open firewall ports
- Low overhead
- Very good security

IPSec VPN Diagram



Secure Shell (SSH) Tunnels

- SSH comes with every Mac
- GUIs available
- Good security
- Requires opening only one firewall port for multiple services
- You must have an account on remote machine

TCP/IP Network Model

Application

Transport

Internetwork

Link

Protocol Tunneling

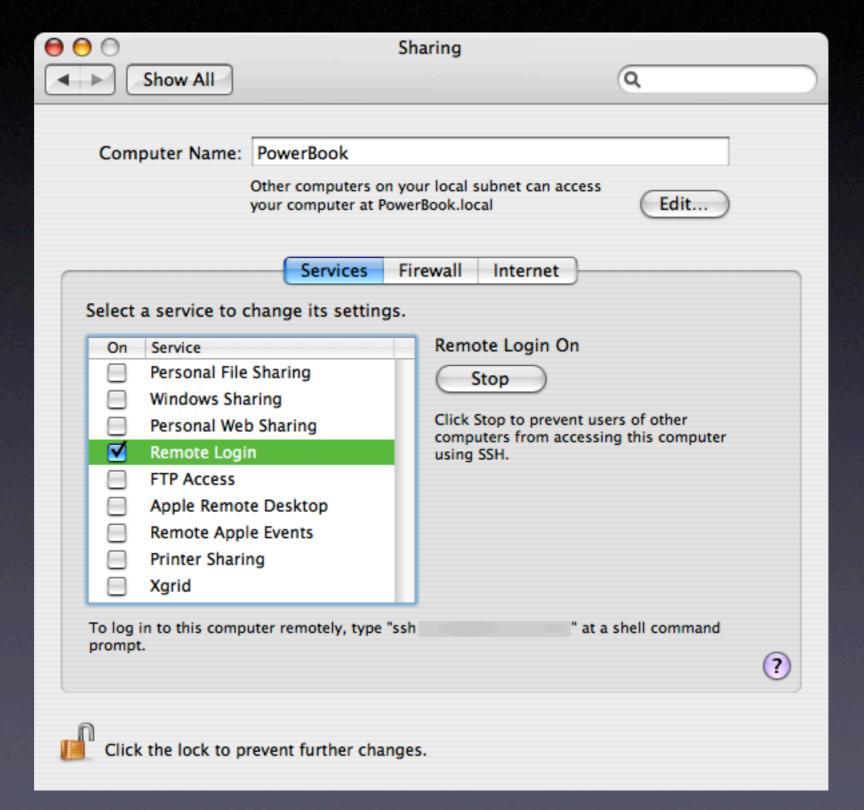
IP Destination

TCP SSH
22 Encrypted

TCP 5900

User's VNC data

Enable SSH on a Mac



SSH for Windows

- Not included with Windows, must use third party software
- Cygwin is free command line Unix on top of Windows
- Includes SSH client and server

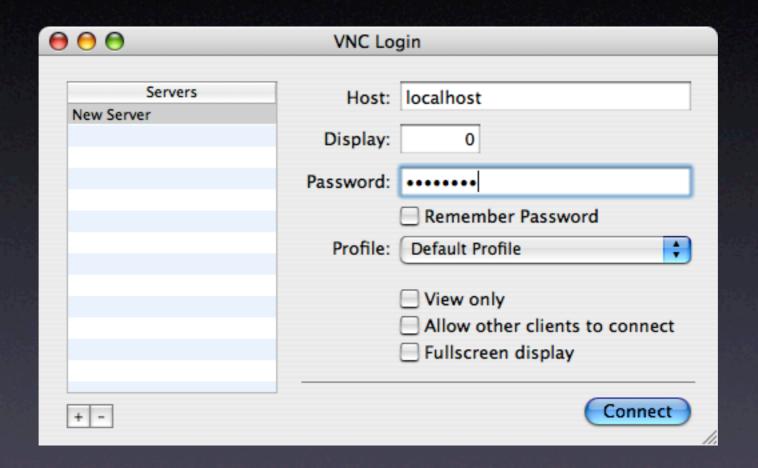
SSH Tunneling Command Line

ssh -NfL 5900:localhost.:5900 you@remote.machine.net

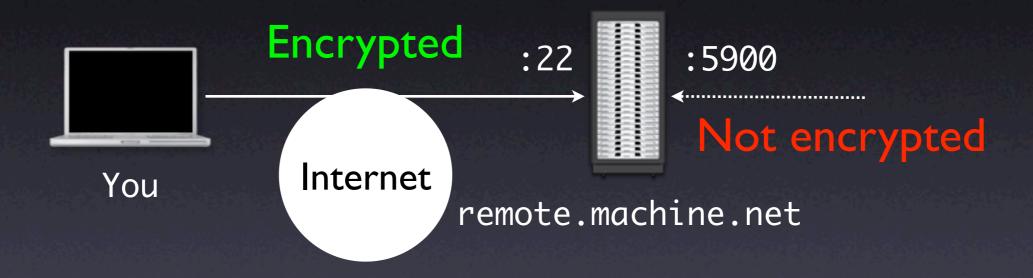
Command	What it does
ssh	SSH command
-N f	Do not return a command prompt
f	Run this command in the background
	Perform the following port redirection
5900:	Local TCP port
localhost.	Remote service host IP / name
:5900	Remote service TCP port
you	SSH login name
@remote.machine.net	IP / name of SSH server

localhost. 127.0.0.1

Connecting to the tunnel



A tunnel example graphic



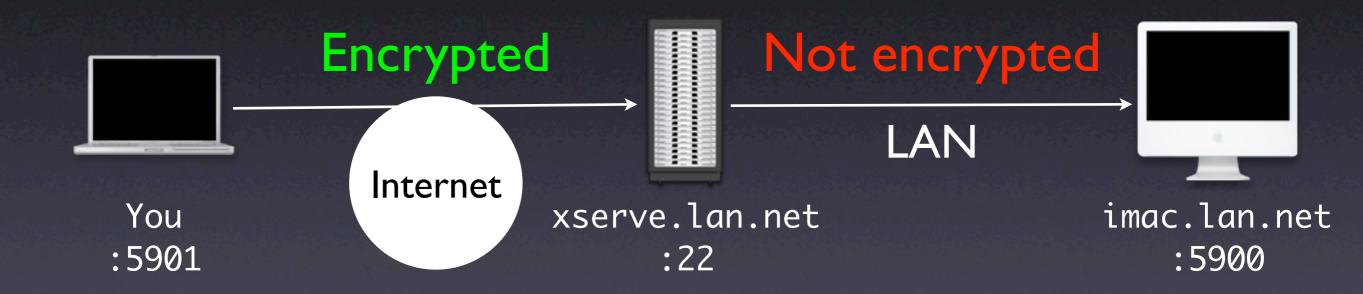
A tunnel example graphic, with firewall

You Internet :22 Encrypted :22 | :22 | :5900 | Not encrypted

remote.machine.net

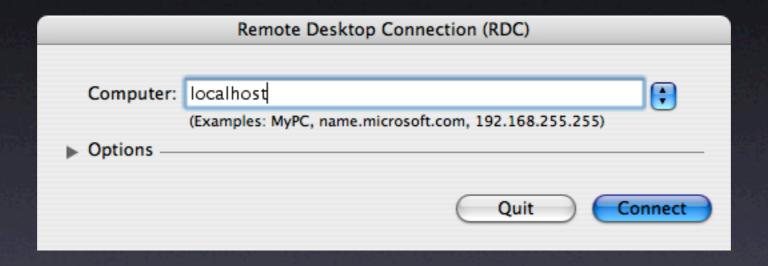
A different tunnel example graphic

ssh -NfL 5901:imac.lan.net:5900 you@xserve.lan.net



An example RDP tunnel

ssh -NfL 3389:localhost.:3389 you@windows.machine.net



Optional key-based login

- You will have to enter a password each time you establish a tunnel
- To eliminate the password, create a public / private key pair

mkdir ~/.ssh

cd ~/.ssh

ssh-keygen -b 1024 -t dsa -f id_dsa -P ''
touch authorized_keys2

cat id_dsa.pub >> authorized_keys2

chmod 400 id_dsa

scp authorized_keys2 you@remote.machine.net:~/.ssh/

In conclusion...