

# Mobility:

## Work away from work

Dr. Bill Wiecking  
Volcano Wireless Networks  
Apple Distinguished Educator  
[wiecking@mac.com](mailto:wiecking@mac.com)

# Workshop Goals

- 👁️ Learn how to access and use resources while mobile
- 👁️ Learn about security risks and solutions
- 👁️ Integration and collaboration while mobile
- 👁️ Learn about new tools/strategies

# Agenda

## Day One:

- 👁️ Introductions
- 👁️ Case Studies: who are we?
- 👁️ Virtual Presence: being where you are not
- 👁️ Infrastructure: yours and theirs

## Day Two:

- 👁️ Security: as guest and as host
- 👁️ Integration: putting it all together, iPhone
- 👁️ Collaboration: working better while away

# Introductions

# Section 1: Case studies

## Who are we?

- 👁 Road Warriors
- 👁 Tele-commuters
- 👁 Students
- 👁 SOHO users
- 👁 System Administrators

# Road Warriors

- 👁️ Access dependent on location
- 👁️ Must carry your tools with you
- 👁️ Very transient
- 👁️ Home support may vary
- 👁️ Need reliable/secure access to resources
- 👁️ Latest: hybrid tools, e.g. iPhone, laptop

# Road Warriors

- 👁 Power: Batteries, adapters, inverters
- 👁 wireless enhancement (antennas, amplifiers), wireless scanners
- 👁 Repair tools on the road: USB/FW jump drives
- 👁 Timbuktu and VPN basics
- 👁 iChat, skype, skype out, softphones
- 👁 How safe is my connection? Demo: Interarchy, webmail
- 👁 Webmail, dotmac facilities are ideal support

# Tele-commuter

- 👁 Ideal: same experience as while at work
- 👁 Remote control options
- 👁 Often a friendly location: security, power, backups, access
- 👁 Issues: security, speed, access, residential poaching, "where is my data"?



# Tele-commuter

- ① May not be a laptop, so data may have to be portable (hard drives, jump drives, network drives)
- ① May be fixed or variable IP address: some services can be hosted at home (Timbuktu, file sharing)
- ① ISP issues: Cable Modem, DSL, dialup, satellite
- ① May be able to setup permanent VPN to the office
- ① IP Net Monitor to check local CM users
- ① Secure file transfers
- ① LPR printing to office
- ① iChatAV/Skype for office presence
- ① VPN and TB2 for reverse help desk

# Student user

- 👁️ Dorm, classroom, home, bench outside: Give me speed and access
- 👁️ Functions: IM, chat, mail, online courses, access to documents, collaboration
- 👁️ Security? What me worry?
- 👁️ Usually limited budget
- 👁️ Some support at school

# Student user

- ① Limited budget
- ① Need space (mp3, videos, lectures)
- ① Need speed, access
- ① Often file sharing
- ① Hybrid wireless/wired: often wireless coverage issues
- ① Security not a priority (but should be)
- ① Admin may need service access (privacy issues)
- ① Roaming wireless issues
- ① Peer sharing: Shakespeer

# Student user: ShakesPeer

ShakesPeer File Edit Window Help

ShakesPeer - 300

Quick Search: 300

Filename	Nick	Size	TTH	Slots	Path
300 - HDDVD 1080P.mkv	[NA]Ampidire	9.8 GiB	VJ7COROSIC...2O54S4L5BRI	2/4	...s\HD Movies
KVIK - Braveheart and 300 Pa...rn Washington TV Program.avi	[NA]tinkerbell	1.5 GiB	J5Y6W5BPUG...PNTYXBSVRY	4/4	shared
300.avi	[ES]csl	1.4 GiB	PV6SCCUMD...2UCX2W3UY	2/2	DC++ Movies
300.avi	[RO]Atlas	801.1 MiB	5UCKVSYRR...EH4RT6IQMY	2/4	Movies
MST3K - S02E06 - Ring of Terror.avi	[BT]T-Pain	708.5 MiB	URTR58UP7...7UFH4WLXII	10/10	...Theater 300
MST3K - S02E08 - Lost Continent.avi	[BT]T-Pain	708.5 MiB	PCRAN2LLP6...XFSLQ7GS4Y	10/10	...Theater 300
MST3K - S02E07 - Wild Rebels.avi	[BT]T-Pain	701.6 MiB	CDZ6LCST6...YIXIP6NPOINY	10/10	...Theater 300
300[2006]DvDrip[Eng]-aXXo.avi	[RG]ST4SH	701.0 MiB	VQVH6LNJ5E...T5OE3TU76I		
300.avi	[RA]chaseeroo	700.0 MiB	KLAYISQ6U4...DSRFKHCDY	2/2	Downloads
300 dvdscr-neptune.xvid.cd1..avi	[RO]Stormtrooper	699.8 MiB	2MA3YY6M3...CQV4YS6RA		
Mr 3000.avi	[BW]AOD	699.5 MiB	C5XRIZEHS3...AQU7FT7WQ	1/4	Movies #4
3000 Miles to Graceland.avi	[BW]AOD	698.2 MiB	YJOJ6P3NRH...G42CTBPDLYI	1/4	Movies #1
Mr. 3000.avi	[BW]s	698.1 MiB	UZ36U5CKN...7XOUSJK5IQ	2/2	Movies
300 [Part II].avi	[BT]Ludicroux	698.0 MiB	HJBBVKGOD...2ZPFZWXUA		
300 [Part I].avi	[BT]Ludicroux	697.3 MiB	XOTEJCLONC...LJWVURLIPY		
300 dvdscr-neptune.xvid.cd2..avi	[RO]Stormtrooper	693.7 MiB	2OKOSI73UX...HQYVQXJSEI		
One Piece - 298.avi	[BT]Ulquiorra	238.3 MiB	AM72VULIX...JTDKCBZKXCSI	4/4	...iece 281-30
One Piece - 282.avi	[ES]Zanzakakunote	233.8 MiB	C74K3CARIN...ALOM5POMJI	2/2	...iece 281-30
One Piece - 281.avi	[ES]Zanzakakunote	233.7 MiB	UBVG5GDZCI...732MDQD5Y	2/2	...iece 281-30
One Piece - 288.avi	[ES]Zanzakakunote	233.6 MiB	QSPIP4ITT2K...2DK5JUNOTY	2/2	...iece 281-30
One Piece - 287.avi	[ES]Zanzakakunote	233.6 MiB	YLMVMXLE3...GWFPWSPQBQ	2/2	...iece 281-30
One Piece - 283.avi	[ES]Zanzakakunote	233.4 MiB	MK4HLQZ6H...BWCEIIS5OA	2/2	...iece 281-30
One Piece - 293.avi	[BT]Ulquiorra	233.4 MiB	AJNDLVB4KF...3POTRZESNQ	4/4	...iece 281-30
One Piece - 286.avi	[ES]Zanzakakunote	233.4 MiB	SRH254BS6I...P5JAZ52S7WY	2/2	...iece 281-30

Filter Relaunch 267 matches  Require TTH  Require open slot

Sharing 6.7 GiB (25% hashed)

# SOHO user

- ① Residential/hybrid users
- ① Small group of known users
- ① Easy to access clients for maintenance/upgrades/  
security policies
- ① Limited support staff (may be you)
- ① Often must host visitors/transient workers
- ① Security is and should be an issue (HIPAA)
- ① Neighbors may be poaching
- ① Corporate/business security?
- ① ISP options: DSL/Cable Modem
- ① Services at SOHO office may support other mobile  
users

# System Administrator/Support staff

- 👁 Support all above users
- 👁 Security issues: social engineering: are you who we are paid to support?
- 👁 Help!-- "Where are you?"
- 👁 Some users in office, others at home
- 👁 Wireless issues come with the territory
- 👁 VPN and Timbuktu as reverse help desk
- 👁 How to support the office from home?

# Wireless access options:

- Best: the networks you setup yourself
- Hotels: wired or wireless, usually with a captive portal page (billing to your room)
- Coffee shops: T-mobile etc. : Captive portal with RADIUS backend (checks to see if you have paid)
- Some are free for iTunes sales
- "Free" open networks: NoCat nets, residences

# Wireless access cautions:

- 👁️ Some networks are free with the intent of gaining your secure information
- 👁️ Most are just open due to lack of care/interest on the part of the host/
- 👁️ Much more on this soon when we cover wireless setups



# Hands-on: What's out there?

- 👁 Using your laptop, connect to the network named alpha
- 👁 How can you tell if there are other networks?
  - 👁 Answer: Kismac
- 👁 Look for all networks in the area, and find the second network

# Section 2

## Office 2.0: the office extended

nco

AGENT

maxwell  
agentcomputer.com

0.45  
0.4  
0.32

Apache  
DNS  
SSH

Processes  
Users  
Filesystem  
Shell

safari 307

User josh  
Priority 0  
Parent 66  
% CPU 0.0  
% Mem 4.4

Quit  
Force Quit  
Prioritize

Size Path Delet

Applications  
automount  
bin  
cores  
17 Desktop DB  
15 Desktop DF  
dev  
Developer  
etc  
Library

System administration, now in extra small.

# Remote Control

"Wherever you go, there you are"  
-Buckaroo Banzai

- Best tool for remote presence is Timbuktu (an extremely remote town in Mali)
- Can allow secure connections, file transfers, remote control
- Can be used in your direction or to your direction (reverse help desk)
- Cross platform: control PCs or Macs
- Other variants: Apple Remote Desktop, VNC

# Timbuktu, ARD and VNC

- Timbuktu is one-to-one experience, not good for lab or mass control
- Best for admin of labs is Apple Remote Desktop (ARD)
- Free version of remote control is VNC
- Command Line Interface commands can be done remotely as well using ssh
- Can create ssh tunnels to host as well

## Timbuktu: best tricks

- 👁 You can setup one machine inside any firewall with inbound port mapping (port 407 on the mac, others on the PC)
- 👁 Once you have a pied a terre, you can jump to other machines
- 👁 On fast networks, you can jump up to 4 times
- 👁 Backup: always make sure you can ssh and shutdown -r if the system stalls
- 👁 Timbuktu 8.7 is Leopard compatible
- 👁 Timbuktu 8.x can be installed remotely using SSH

# ARD: Best tricks

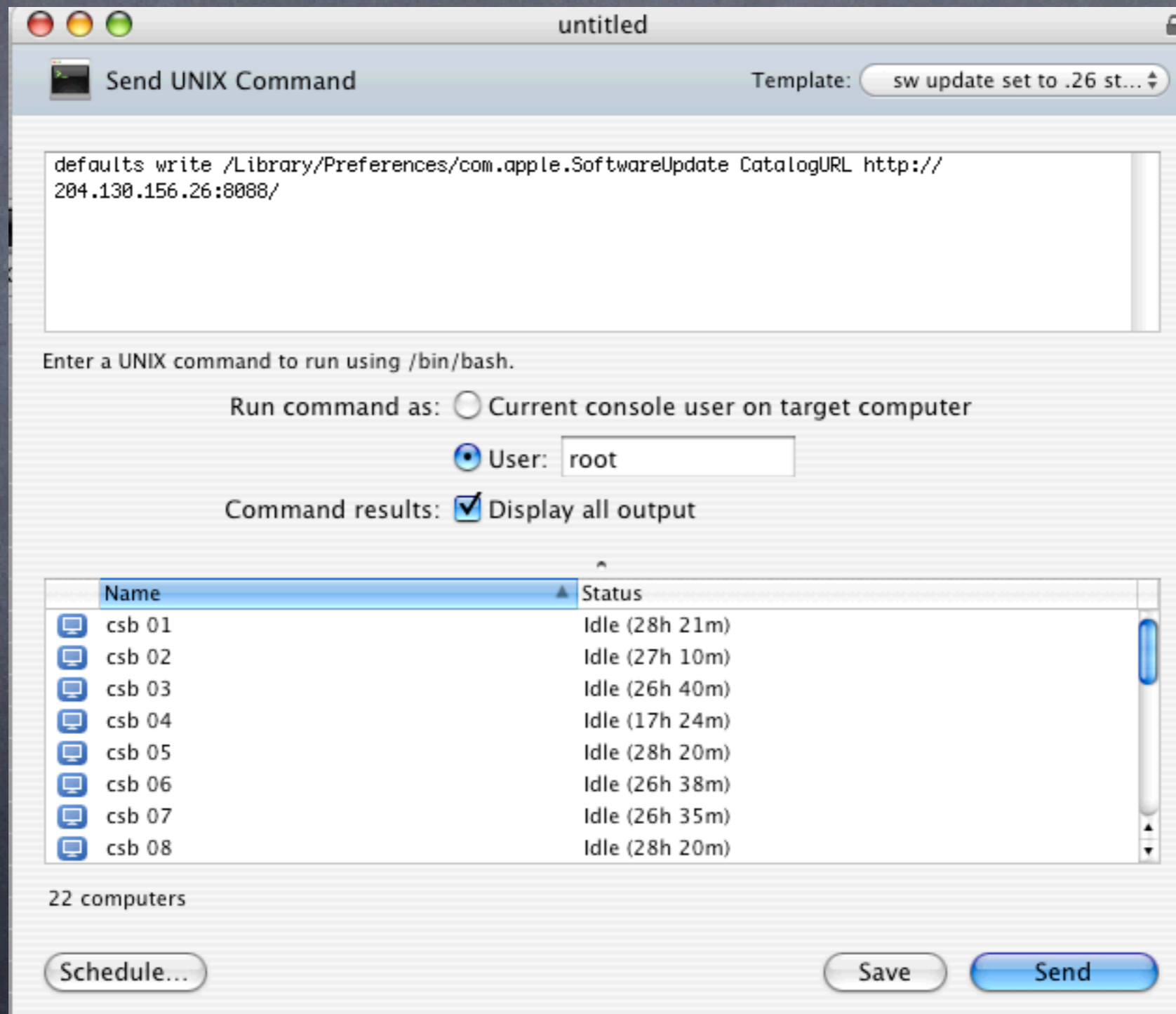
- ARD is slow for mass copies of files, but extremely fast for mass CLI (command line interface) commands
- Example: **Software update**

```
defaults write /Library/Preferences/com.apple.SoftwareUpdate  
CatalogURL http://10.2.250.2:8088/
```

```
sudo defaults write /private/var/root/Library/Preferences/  
com.apple.SoftwareUpdate CatalogURL http://10.2.250.2:8088/
```

```
sudo softwareupdate -i -a
```

# ARD: Best tricks



# A note on security

- ARD and Timbuktu sessions can be encrypted
- Watch the next screen of a webmail login, then think of why you would need an encrypted session
- Other packet sniffing examples follow



# EtherPeek Password Capture example

Packets Received: 1609  
Packets Filtered: 1609  
Packets Processed: 1609  
Memory: 19.6%

Stop Capture

Packets Nodes Protocols Conversations Size Summary History Log Filters

Packet	Source	Destination	Size	Time-Stamp	Protocol	Plug-in Info
415	IP-10.0.1.13	IP-65.167.181.2	81	10:47...99627	TCP POP3	USER nick
416	IP-209.223.121.30	IP-239.255.255.253	95	10:47...40024	IP UDP	
417	IP-209.208.202.130	IP-10.0.1.12	153	10:47...62435	TCP POP3	+OK fmaonline.com runnin...4119676@fmaonline.com>
418	IP-209.208.202.130	IP-10.0.1.12	153	10:47...63502	TCP POP3	+OK fmaonline.com runnin...4119676@fmaonline.com>
419	IP-10.0.1.12	IP-209.208.202.130	102	10:47...65209	TCP POP3	APOP test 8842a66d0de14e21110efa0a9fa088c1
420	IP-65.167.181.2	IP-10.0.1.13	99	10:47...39553	TCP POP3	+OK nick is a valid mailbox
421	IP-10.0.1.13	IP-65.167.181.2	86	10:47...41265	TCP POP3	PASS lindros88
422	IP-10.0.1.12	IP-209.208.202.130	58	10:47...05888	TCP POP3	
423	IP-209.208.202.130	IP-10.0.1.12	73	10:47...00476	TCP POP3	+OK logged in
424	IP-10.0.1.12	IP-209.208.202.130	64	10:47...12308	TCP POP3	STAT
425	IP-209.208.202.130	IP-10.0.1.12	67	10:47...98747	TCP POP3	+OK 0 0
426	IP-10.0.1.12	IP-209.208.202.130	64	10:47...00084	TCP POP3	QUIT
427	IP-10.0.1.12	IP-209.208.202.130	58	10:47...00968	TCP POP3	
428	IP-10.0.1.12	IP-209.208.202.130	107	10:47...02047	TCP POP3	APOP richshupe 8842a66d0de14e21110efa0a9fa088c1
429	IP-65.167.181.2	IP-10.0.1.13	70	10:47...13470	TCP POP3	.A...,S=4247212441,L= 0,A=4127736686,W=32768
430	IP-209.208.202.130	IP-10.0.1.12	64	10:47...88217	TCP POP3	.A...,S=3586219640,L= 0,A=3681466470,W=17520
431	IP-209.208.202.130	IP-10.0.1.12	82	10:47...89326	TCP POP3	+OK closing connection
432	IP-10.0.1.12	IP-209.208.202.130	58	10:47...90227	TCP POP3	
433	IP-209.208.202.130	IP-10.0.1.12	64	10:47...90822	TCP POP3	.A...F,S=3586219664,L= 0,A=3681466470,W=17520
434	IP-209.208.202.130	IP-10.0.1.12	64	10:47...38836	TCP POP3	.A...,S=3586155616,L= 0,A=1600851227,W=17520
435	AT-65353.103	0.ATalk LAP Broadcast	75	10:47...49553	NBP LkUp	LCD 600 Deluxe:LaserWriter@*
436	IP-65.167.181.2	IP-10.0.1.13	89	10:47...83978	TCP POP3	+OK mailbox ready
437	IP-10.0.1.13	IP-65.167.181.2	76	10:47...85646	TCP POP3	STAT
438	IP-209.208.202.130	IP-10.0.1.12	73	10:47...13245	TCP POP3	+OK logged in
439	IP-10.0.1.12	IP-209.208.202.130	64	10:47...15218	TCP POP3	STAT
440	00:03:68:9A:91:82	Mcast 802.1d Bridge group	56	10:47...51786	802.1	
441	IP-10.0.1.7	IP-224.0.0.251	134	10:47...53070	IP UDP	
442	IP-65.167.181.2	IP-10.0.1.13	90	10:47...05189	TCP POP3	+OK 4533 505116951
443	IP-209.208.202.130	IP-10.0.1.12	73	10:47...08448	TCP POP3	+OK 61 554265
444	IP-10.0.1.12	IP-209.208.202.130	64	10:47...09987	TCP POP3	UIDL
445	IP-10.0.1.13	IP-65.167.181.2	76	10:47...14632	TCP POP3	LIST
446	IP-209.208.202.130	IP-10.0.1.12	1338	10:47...11659	TCP POP3	+OK 1 ffff8f12ba410c0f 2 ...12 ffff8f29ba4161da 13 ffff
447	IP-10.0.1.12	IP-209.208.202.130	64	10:47...14138	TCP POP3	QUIT

# Interarchy packet sniffing

PCI Ethernet Slot Unknown, Port 2 Traffic

Start Stop Mark Clear Settings

```
04 AC 11 BF DD .....
UDP packet from 172.17.191.221:mdns(5353) to 224.0.0.251:mdns(5353) (411 bytes)
00 00 84 00 00 00 00 09 00 00 00 00 19 6D 69 6C .....mil
6F 75 20 5B 30 30 3A 30 61 3A 39 35 3A 63 35 3A ou [00:0a:95:c5:
32 39 3A 32 34 5D 0C 5F 77 6F 72 6B 73 74 61 74 29:24]._workstat
69 6F 6E 04 5F 74 63 70 05 6C 6F 63 61 6C 00 00 ion._tcp.local..
21 80 01 00 00 00 78 00 0E 00 00 00 00 00 09 05 !.....x.....
6D 69 6C 6F 75 C0 38 C0 0C 00 10 80 01 00 00 11 milou.8.....
94 00 01 00 09 5F 73 65 72 76 69 63 65 73 07 5F ....._services._
64 6E 73 2D 73 64 04 5F 75 64 70 C0 38 00 0C 00 dns-sd._udp.8...
01 00 00 11 94 00 02 C0 26 C0 26 00 0C 00 01 00 .....&&.....
00 11 94 00 02 C0 0C C0 4F 00 1C 80 01 00 00 00 .....0.....
78 00 10 FE 80 00 00 00 00 00 00 02 0A 95 FF FE x.....
F3 6A 23 01 33 01 32 01 41 01 36 01 33 01 46 01 .j#.3.2.A.6.3.F.
45 01 46 01 46 01 46 01 35 01 39 01 41 01 30 01 E.F.F.F.5.9.A.0.
32 01 30 01 30 01 30 01 30 01 30 01 30 01 30 01 2.0.0.0.0.0.0.0.
30 01 30 01 30 01 30 01 30 01 30 01 30 01 30 01 0.0.0.0.0.0.0.8.
45 01 46 03 69 70 36 04 61 72 70 61 00 00 0C 80 E.F.ip6.arpa....
01 00 00 00 78 00 02 C0 4F C0 4F 00 0D 80 01 00 ....x...0.0.....
00 00 78 00 51 0C 50 6F 77 65 72 42 6F 6F 6B 36 ..x.Q.PowerBook6
2C 32 43 4D 61 63 20 4F 53 20 58 20 31 30 2E 34 ,2CMac OS X 10.4
2E 38 20 28 38 4C 31 32 37 29 2C 20 6D 44 4E 53 .8 (8L127), mDNS
52 65 73 70 6F 6E 64 65 72 2D 31 30 37 2E 34 20 Responder-107.4
28 4D 61 79 20 20 34 20 32 30 30 36 20 31 36 3A (May 4 2006 16:
33 34 3A 32 39 29 C0 4F 00 01 80 01 00 00 00 78 34:29).0.....x
00 04 AC 11 BF DD 03 32 32 31 03 31 39 31 02 31 .....221.191.1
37 03 31 37 32 07 69 6E 2D 61 64 64 72 C0 F7 00 7.172.in-addr...
0C 80 01 00 00 00 78 00 02 C0 4F .....x...0
```

Applications  
selected, 13.54 GB available

Network Interface:  
PCI Ethernet Slot Unk...

Packet Filter:  
TCP and UDP

Display new data as:  
 Text  
 Binary  
 Automatic  
 Show Spaces  
 Show Packet Detail  
 Show Time Stamps

# IPNetMonitor/TCPflow

- Can capture your packets, their packets, all sorts of packets
- Great for testing VPN security, for demonstrating security needs

The screenshot shows the IPNetMonitor/TCPflow application window titled "TCP Dump (en1)". The "Monitor Interface" is set to "AirPort (en1)" and "Use TCP Flow" is checked. The "Options" field is set to "port 80 // all web data". The main display area shows a captured packet containing an RSS feed from MacMinute. The feed items include:

- AP: 'Apple Seen Outperforming in 1Q'
- GEAR4 announces the BluEye for iPod, mobile phone
- Native Instruments announces new DJ product policy
- Wirelessly Control iPod with the Belkin SportCommand
- Levelground Media announces new, updated audio plug-ins
- Quark releases QuarkXPress 7.02 update
- Apple to open retail store in Boulder, Colorado
- Intego expands distribution with Computers Unlimited
- RELDATA, ATTO provide high-speed IP SANs to Mac
- I-O Data ships wiREVO Bluetooth wireless headset

The application status at the bottom indicates "Monitoring stopped" and a "Start" button is visible.

# Solution:VPN

## Virtual Private Network (tunnel)

### Good

Secure data connection

Stops access to the data not the network

Transparent with Panther, Tiger, Leopard

Wired and wireless use (thwarts packet sniffers)

Included with Panther/Tiger/Leopard server

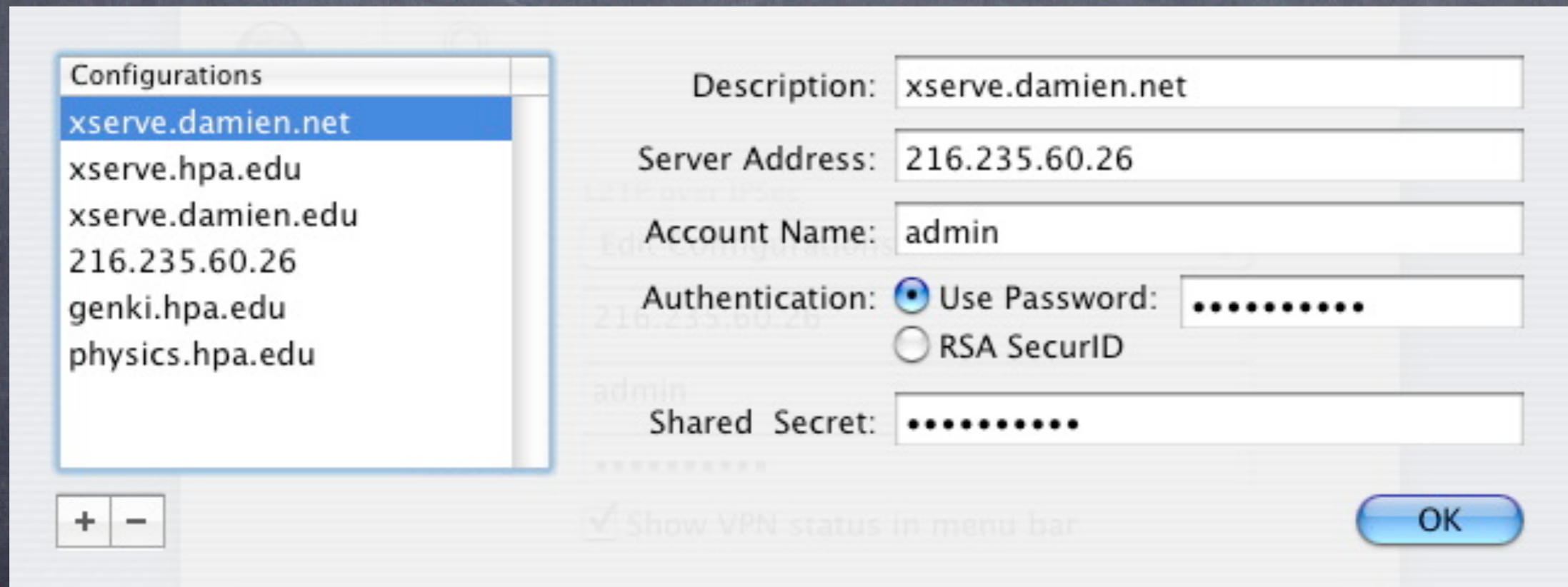
### Bad

Server or VPN endpoint needed

# VPN: basics

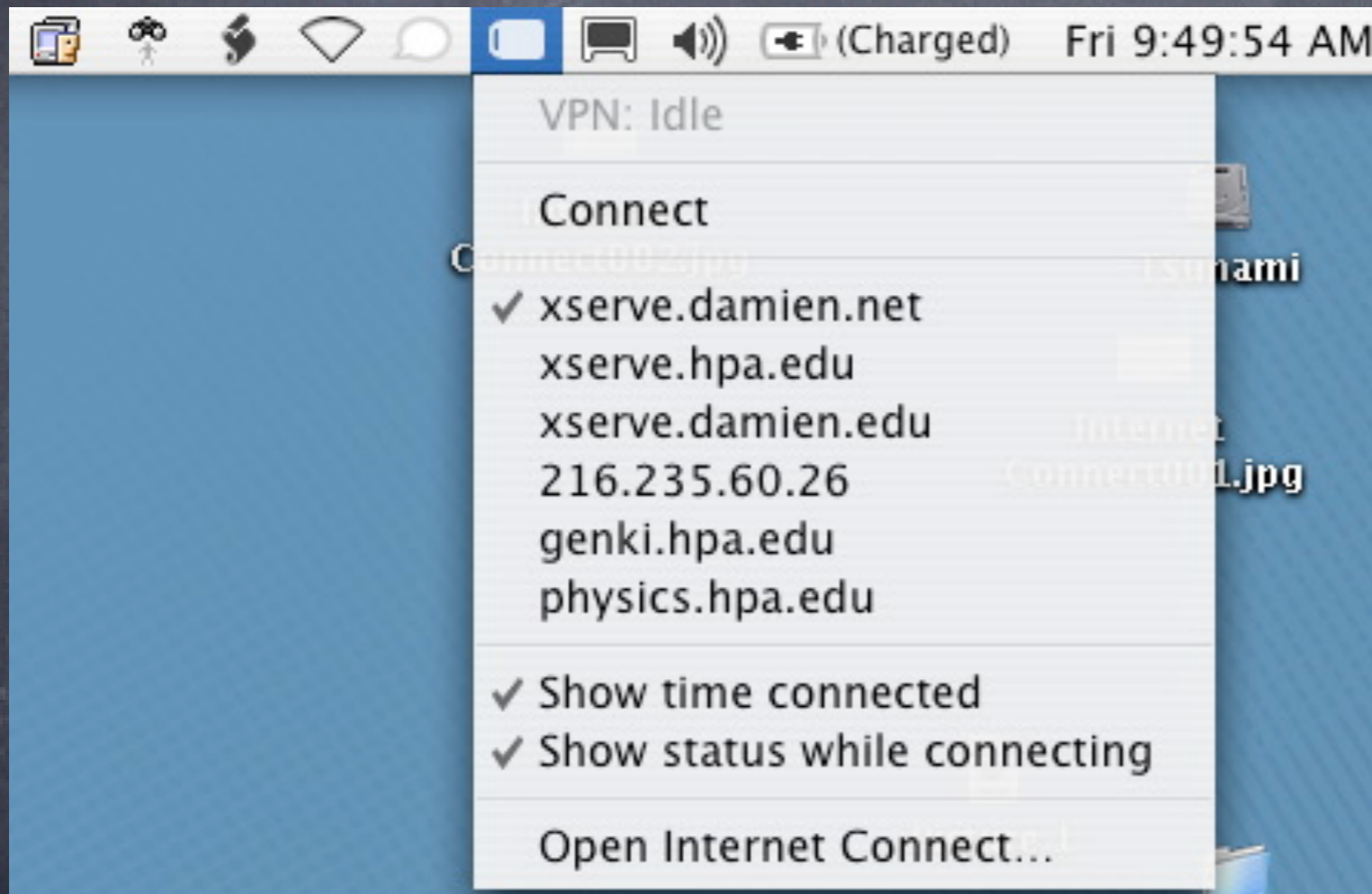
- ① Uses either L2TP (Layer 2 transport protocol) or PPTP (point to point transfer protocol)
- ① A secure connection is established between the client and the VPN server
- ① Using Panther, Tiger or Leopard server (10.3, 10.4, 10.5), this connection can be tunneled into the internal network where the server lives
- ① Roaming users can then have an "encapsulated" communication
- ① This is the best way to ensure security over a wireless link, as any intercepted packets are gibberish without access to a supercomputer (an interesting DHS issue)
- ① When setting up the VPN, network routing is critical. To encrypt all traffic, make all routes private. For best speed, only make the internal traffic private
- ① Increases the speed of certain management tools (Timbuktu, Apple Remote Desktop)
- ① Can also be used for help desk to work with home users (reverse VPN)
- ① VPN client is built in to Internet Connect app in Tiger and Leopard, on-demand
- ① Shared Secret must be 8 characters or more

# VPN from OSX Panther/Tiger/Leopard



This config can be saved, stored on a web server as a .dmg file

# VPN connection menu



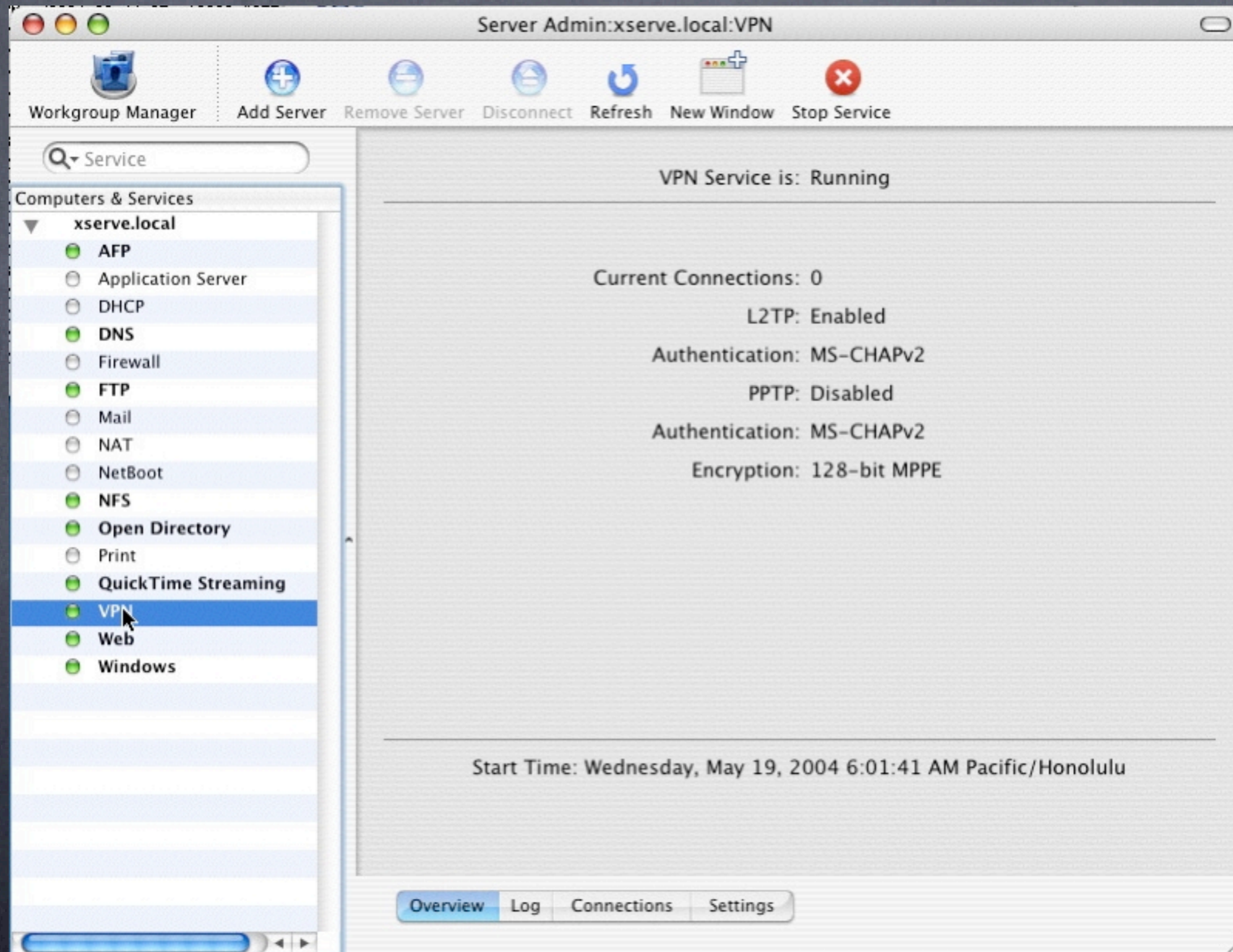
If only one config setup, no names will appear, just "connect"

# VPN: Internet Connect

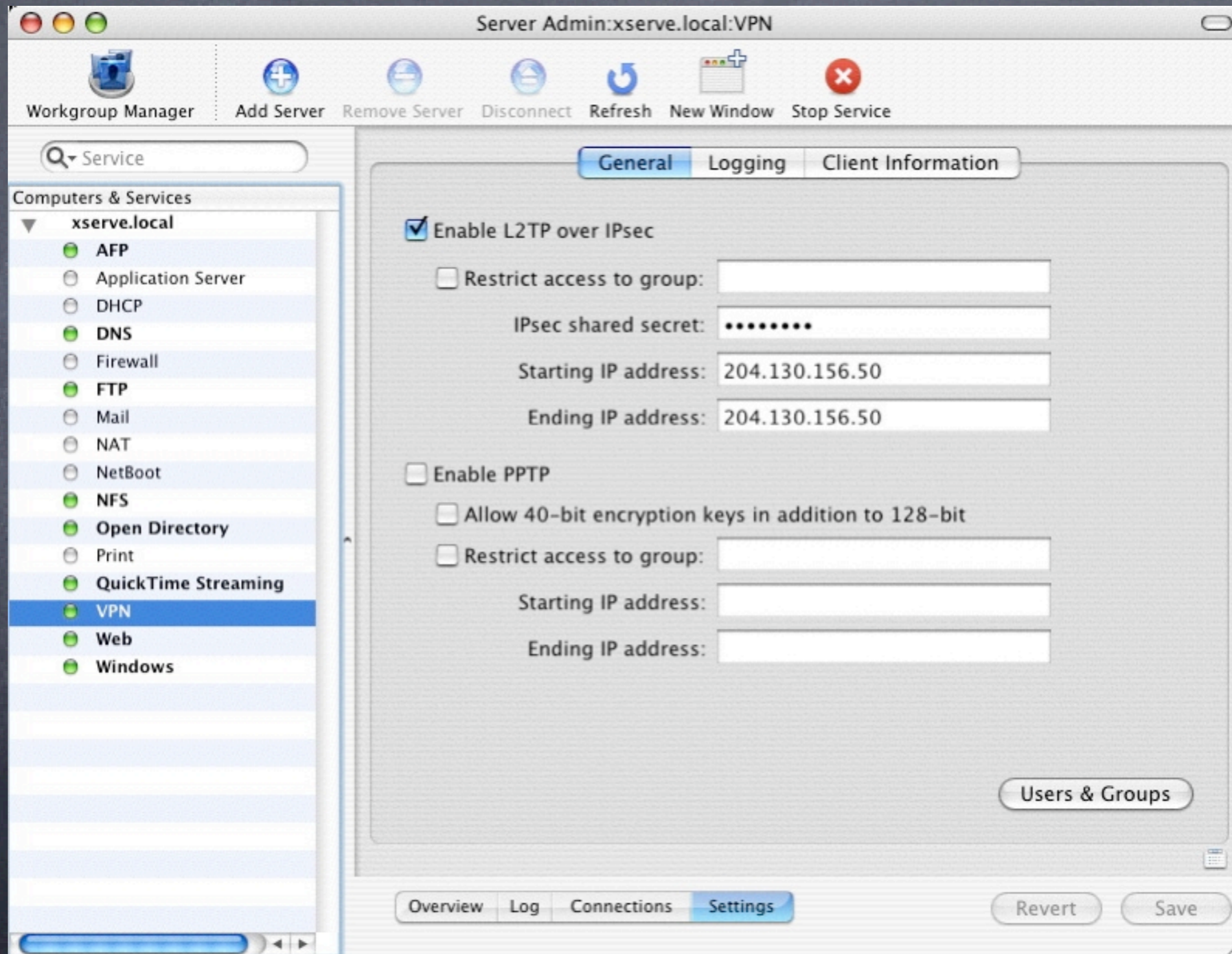




# VPN: Panther/Tiger/Leopard server



# VPN: Panther/Tiger/Leopard Server



# VPN routes table

The screenshot shows the 'Client Information' tab in the Server Admin interface for the VPN service on xserve.local. The 'Network Routing Definition' table is visible, showing a single entry for a private network.

Network Address	Network Mask	Network Type
204.130.156.0	255.255.255.0	Private

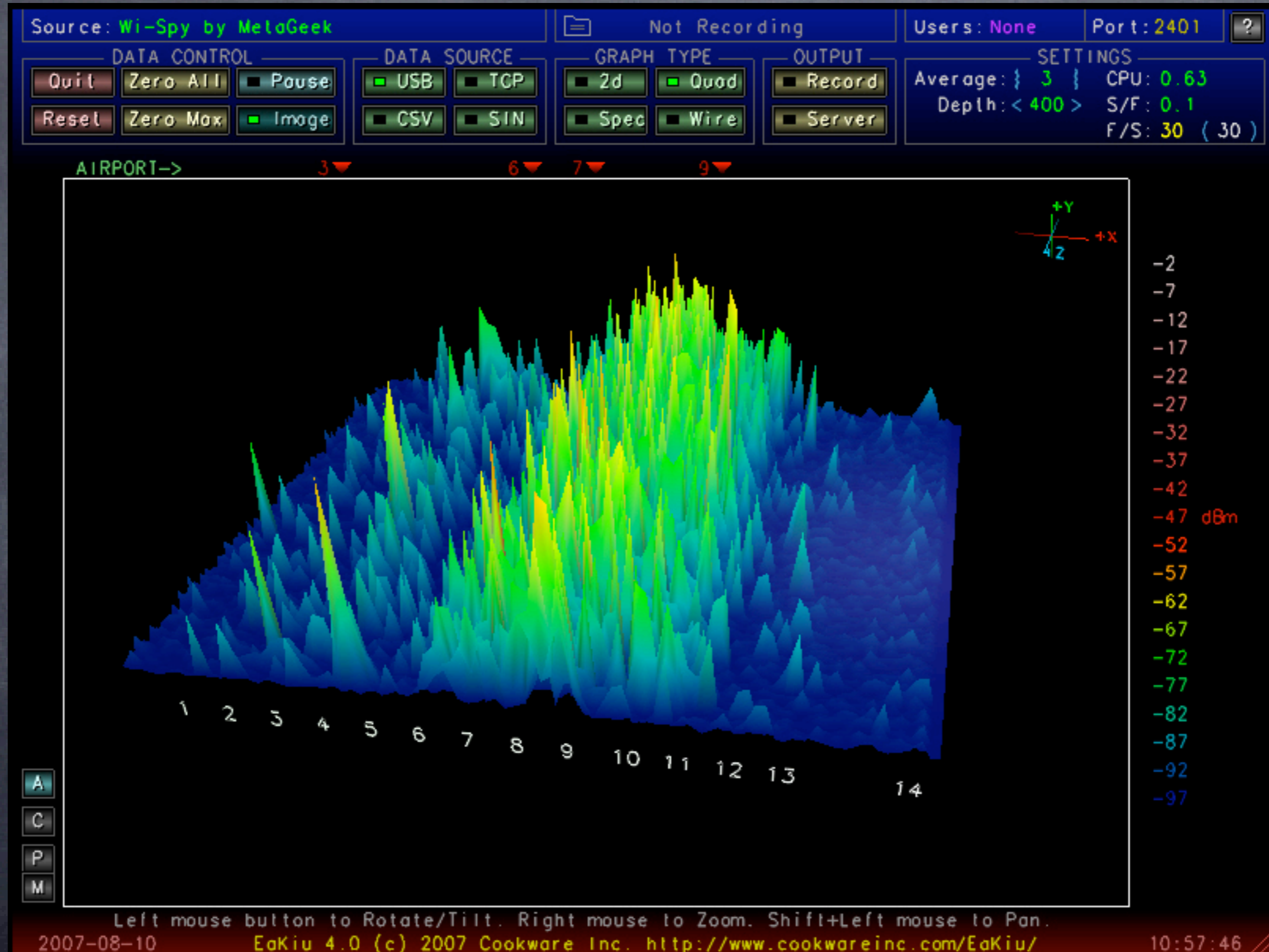
Note private and public network types

# Hands-on: Packet Sniffing

- 👁️ Using your laptop, connect to the network named alpha
- 👁️ Install Interarchy <http://nolobe.com/interarchy/>
- 👁️ Open File->net->traffic
- 👁️ Check your own webmail, and watch for your password
- 👁️ Login to the VPN provided, and retest, looking for browser traffic from others
- 👁️ If interested, you can do this as well with IP Net monitor <http://www.sustworks.com/>
- 👁️ Share your results

# Section 3

## Infrastructure: yours, theirs



# Wired networks

- Secure (depends on physical access)
- Full duplex
- Max range 300 ft, more in segments w/ switches
- One protocol (802.3 vs. 802.2, SNAP, Ethernet II)
- Planned and installed
- 10/100/1000 mb/s
- Collision Detection (CSMA-CD)
- Switch manages traffic
- OK with 802.1x and VPN
- One "band"
- Packet Sniffer on LAN hard w/ switch
- HW address authentication possible (RADIUS)

# Wireless networks

- ① Different from Ethernet, though similarly standardized (802.11 vs. 802.2 etc.)
- ① Uses radio waves instead of wires
- ① Channelized
- ① Shares frequency with Bluetooth, cordless phones, microwave ovens, Police RADAR, others
- ① Limited range with OEM equipment
- ① Speed and reliability depend on signal
- ① Signal depends on both ends: Access Point and client (laptop or iPhone)
- ① Possible to augment signals with antennas and amplifiers

# Wireless networks

- Often insecure (physical access less restricted)
- Half duplex (802.11a,b,g)
- Max range 150 ft. w/ OEM, 42 miles in other cases
- Several protocols: 802.11a, b, g, n
- Flexible, expandable, portable
- 11/54 mb/s (802.11b,g)
- Collision avoidance (CSMA-CA) also used in AppleTalk
- Hidden node problem
- Channelized
- Packet Sniffers very easy and hard to detect
- HW address authentication possible (RADIUS)



# 802.11 standards decoder ring

## 802.11 wireless IEEE standards evolution:

- 802.11: 900 mhz (0.9 ghz), 2 mb/s, ca. 1998
- 802.11b: 2.4 ghz, 11 mb/s, ca. 2000
- 802.11a: 5.8 ghz, 54 mb/s, ca.2000, uses OFDM data encryption
- 802.11g: 2.4 ghz, 54 mb/s, 802.11b with OFDM for 54 mb/s
- 802.11n: 2.4 and 5.8 ghz, 600 mb/s MIMO, 802.1x security, dual band
- 802.11i: a security protocol standard including 802.1x authentication

# Wireless tips

- Range is usually limited to several hundred feet
- Rain, water, wet leaves, people—anything with water tend to stop the signal
- Hidden nasties: chicken wire, wire mesh, re-bar, security glass, window tint, lots of paper, sharp metallic objects
- “Plant your antennas in the spring”
- Others: energy saving bulbs, microwave ovens (physical interference)
- Most wireless networks have “invisible company” (logical interference) such as tunnels, closed networks, video leapfrogs

# Wireless terms

- 👁 LAN: local area network
- 👁 WLAN: Wireless local area network
- 👁 AP: Access point
- 👁 Client: the user (usually a laptop)
- 👁 WEP: Wired Equivalent Privacy (passwords)
- 👁 WPA: better than WEP, changing passwords(TKIP)
- 👁 Radio: the part of the computer/AP that handles the wireless system
- 👁 Backhaul: a link back to the servers or LAN

# User issues: good stuff

- Flexibility in location (couch, etc.)
- Flexibility in numbers of users (conferences, classrooms need not be wired for each user)
- Can be deployed for temporary setups
- Allows users to access resources when buildings (e.g. libraries) are closed
- Lower TCO (total cost of ownership) in many cases
- Roaming possible in many cases
- Multimedia? 802.11n

# User issues: bad stuff

- Less predictable than wired (weather, traffic, etc.)
- Less secure (in most deployments)
- Can be poached, intercepted, etc. exposing LAN assets
- Very difficult to locate users for service/diagnostics
- Half-Duplex vs. Full-Duplex
- Can be a challenge for novice users: switching from wired to wireless client and back, poor setups

# Wireless planning

- 👁 Site Survey
- 👁 Expansion needs
- 👁 User survey
- 👁 Walk-around: foliage, power, obstructions, interference

# Site survey

- Virtual cloud needed?
- Bridging to wired LAN needed?
- Remote buildings?
- Neighbors?
- Other interference?

# Wireless Survey: Software tools

- 👁 iStumbler
- 👁 MacStumbler
- 👁 KisMAC
- 👁 IP Net Monitor
- 👁 WiSpy (Eakiu)



# Wireless Survey: Hardware tools

- Rayming TN-200/BU-353 GPS receiver
- Zyxel AG-225H USB scanner/receiver
- Netgear MA-111 USB wireless adapter
- QuickerTek amps/antennas

# Wireless History, via Access Points:

Precambrian Era: 802.11 (no letters), "wavelan" 1-2 mb/s, 900 MHz ISM band

3.x--Airport I ("graphite"): 802.11b, 2.4 GHz, 11 mb/s, WEP only, easy to hack into for amps, antennas etc.

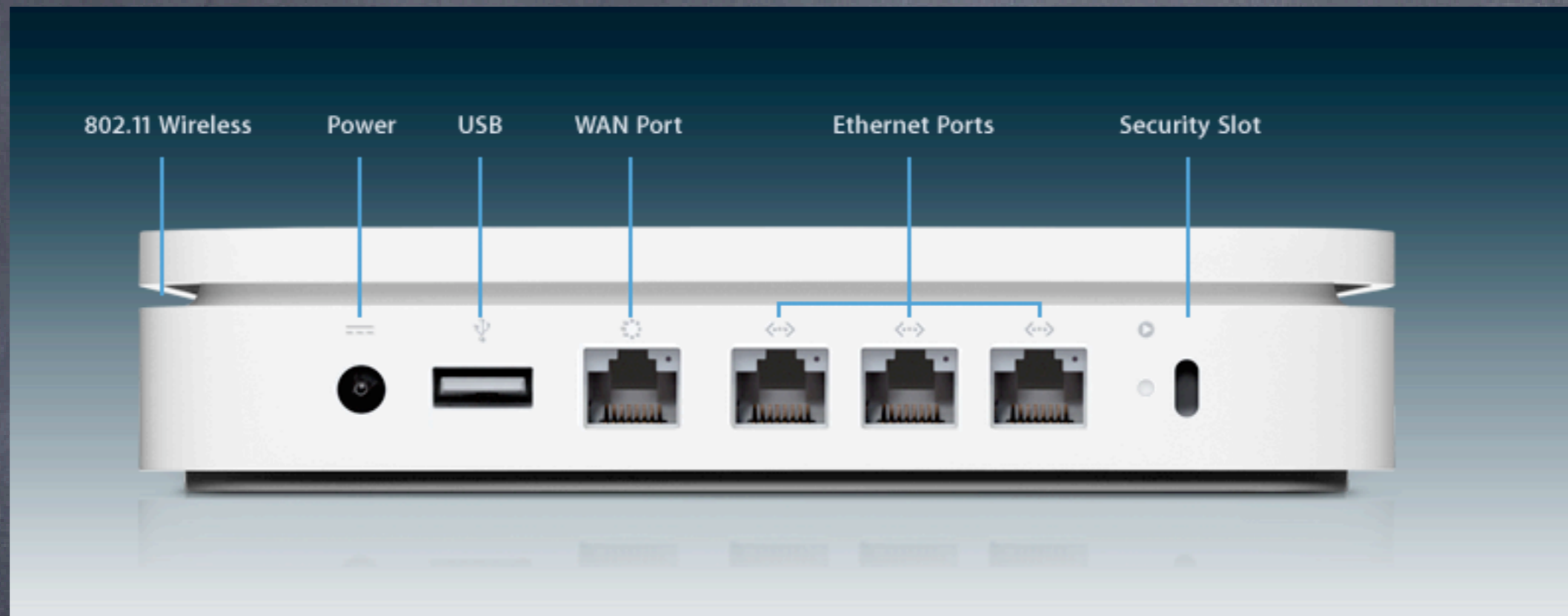
4.x--Airport II ("snow"): 802.11b, 2.4 GHz, 11 mb/s, added PPP server, non-lucent proprietary card (harder to hack into)

5.x--Airport III ("extreme"): 802.11b/g, 2.4 GHz, 11/54 mb/s, added WPA, WPA2, 802.1X, USB printing, SNMP, telnet, and WDS. External antenna connector, and power adjust via software.

6.x--Airport Express: 802.11b/g, 2.4 GHz, 11/54 mb/s, integral power supply, USB printing, audio output, WDS base/client

7.x--Airport Extreme ("X2"): 802.11b/g/n, 2.4 and 5.8 GHz, 11/54/600 mb/s, soon to be in iPods/iTV?

# Airport Extreme Base Station v.7: MIMO, 802.11n



- Latest Airport Extreme
- 600 mb/s throughput
- Uses MIMO (multiple in, multiple out) with many antennas
- Greater range, esp. to smart 802.11n clients
- Range can be extended using QuickerTek antennas (3)
- USB printer sharing, as well as disk sharing
- Supports latest version of WPA2 802.1x security

# Lab: Airport Setup

1. Setup airport with no security, test SNR using client apps
2. Repeat using Airport Management Utility to test SNR
3. Fire up the video unit and watch what happens to the SNR on each channel
4. Activate WEP on the AP, test access from a client
5. Activate WPA2 on the AP, test access from a client
6. Activate SNMP, watch traffic using Cybergauge
7. Activate syslog to server, watch log entries
8. Try telnet access
9. Setup PPP server
10. Monitor SNR for various clients using Airport Management Utility (AMU)

(n.b. See appendix for Airport setup pages)

# Airport Extreme: When things go wrong

- If you cannot connect to the Airport, try connecting to the LAN port instead of the WAN port
- If the LAN port is unreachable, make sure you are using a hub or direct cable (crossover or straight) instead of a switch between the computer and the base station
- The IP address configuration of the control computer must be on the same subnet as the base station. You can setup a temporary location to handle this (169.x.x.x address)
- If you are still having difficulty, connect wirelessly, and set your computer to DHCP, with only the airport connection active
- To reset the base station, insert a paperclip or pen into the small hole on the front. This works much better if you unplug the wired network cables
- Be very careful with DHCP: enabling it on your LAN can knock out the existing DHCP server on that LAN (another reason never to use the LAN port as an uplink port)

# Airport Management Utility (a.k.a. wireless Plutonium)

The screenshot shows the Airport Management Utility (AMU) interface. The window title is 'Untitled'. The top toolbar includes buttons for 'Import', 'Other', 'Rescan', 'Restart', 'Upload', 'Upload Default', and 'Open in Admin Utility'. A search bar on the right contains the text 'All columns' and a 'Search' button.

The main interface is divided into three tabs: 'Summary', 'Configuration', and 'Logs'. The 'Configuration' tab is active, displaying a table of settings for the selected base station, 'Dyer Library'. The table has three columns: 'Name', 'Current Setting', and 'New Setting'. A dropdown menu is open for the 'Transmit Power' setting, showing a list of power levels from 18 mW to 27 mW.

On the left side, there is a 'Groups' sidebar with a tree view. The 'Rendezvous (25)' group is expanded, showing a list of base stations including 'Dyer Library', which is currently selected.

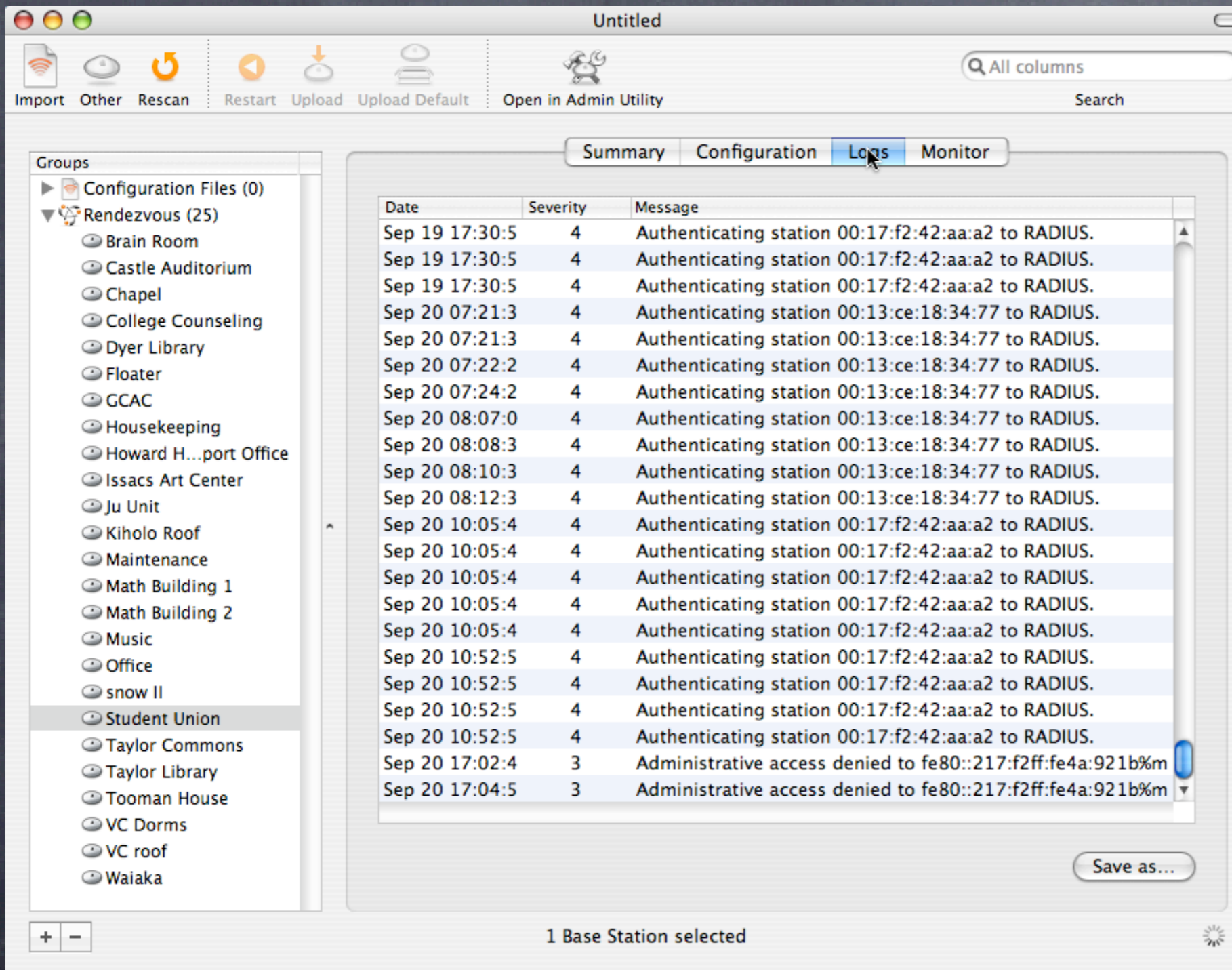
At the bottom of the configuration window, there are controls for 'Show: All', 'Import Settings', and 'Revert'. A status bar at the bottom indicates '1 Base Station selected'.

Name	Current Setting	New Setting
▶ Base Station Name	Dyer Library	<input type="checkbox"/>
▶ Base Station Password	*****	<input type="checkbox"/>
▶ Base Station Contact		<input type="checkbox"/>
▶ Base Station Location	Dyer Library	<input type="checkbox"/>
▶ Base Station Firmware Version	5.7	
▶ Network Name	Dyer Library	<input type="checkbox"/>
▶ Closed Network	No	<input type="checkbox"/>
▶ Wireless Security Mode	Not Enabled	<input type="checkbox"/>
▶ Network Password		<input type="checkbox"/>
▶ WPA Group Key Timeout	60 minutes	<input type="checkbox"/>
▼ Interference Robustness	No	<input type="checkbox"/>
Dyer Library (00:11:24:a9:7b:f6)	No	<input type="checkbox"/>
▶ Channel	1	<input type="checkbox"/>
▶ Multicast Rate	2 Mbps	<input type="checkbox"/>
▶ Serve DHCP	No	<input type="checkbox"/>
▶ Provide NAT	No	<input type="checkbox"/>
▶ Radio Mode	802.11b/g Compatible	<input type="checkbox"/>
▼ Transmit Power	32 mW	<input type="checkbox"/>
Dyer Library (00:11:24:a9:7b:f6)	32 mW	<input type="checkbox"/>
▶ WAN Internet Connection	Ethernet	<input type="checkbox"/>
▶ Configure WAN IP	Manually	<input type="checkbox"/>
▶ WAN DHCP Client ID		<input type="checkbox"/>

## Airport Management Utility

- Changes are in XML format, as in Property List Editor (plist editor)
- Control over many functions not possible in other utilities (see power here, listed as numbers rather than lower/higher)

# Airport Management Utility (a.k.a. wireless Plutonium)



Untitled

Import Other Rescan Restart Upload Upload Default Open in Admin Utility

Search All columns

Summary Configuration **Logs** Monitor

Date	Severity	Message
Sep 19 17:30:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 19 17:30:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 19 17:30:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 07:21:3	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 07:21:3	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 07:22:2	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 07:24:2	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 08:07:0	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 08:08:3	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 08:10:3	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 08:12:3	4	Authenticating station 00:13:ce:18:34:77 to RADIUS.
Sep 20 10:05:4	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:05:4	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:05:4	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:05:4	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:05:4	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:52:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:52:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:52:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 10:52:5	4	Authenticating station 00:17:f2:42:aa:a2 to RADIUS.
Sep 20 17:02:4	3	Administrative access denied to fe80::217:f2ff:fe4a:921b%m
Sep 20 17:04:5	3	Administrative access denied to fe80::217:f2ff:fe4a:921b%m

Save as...

1 Base Station selected

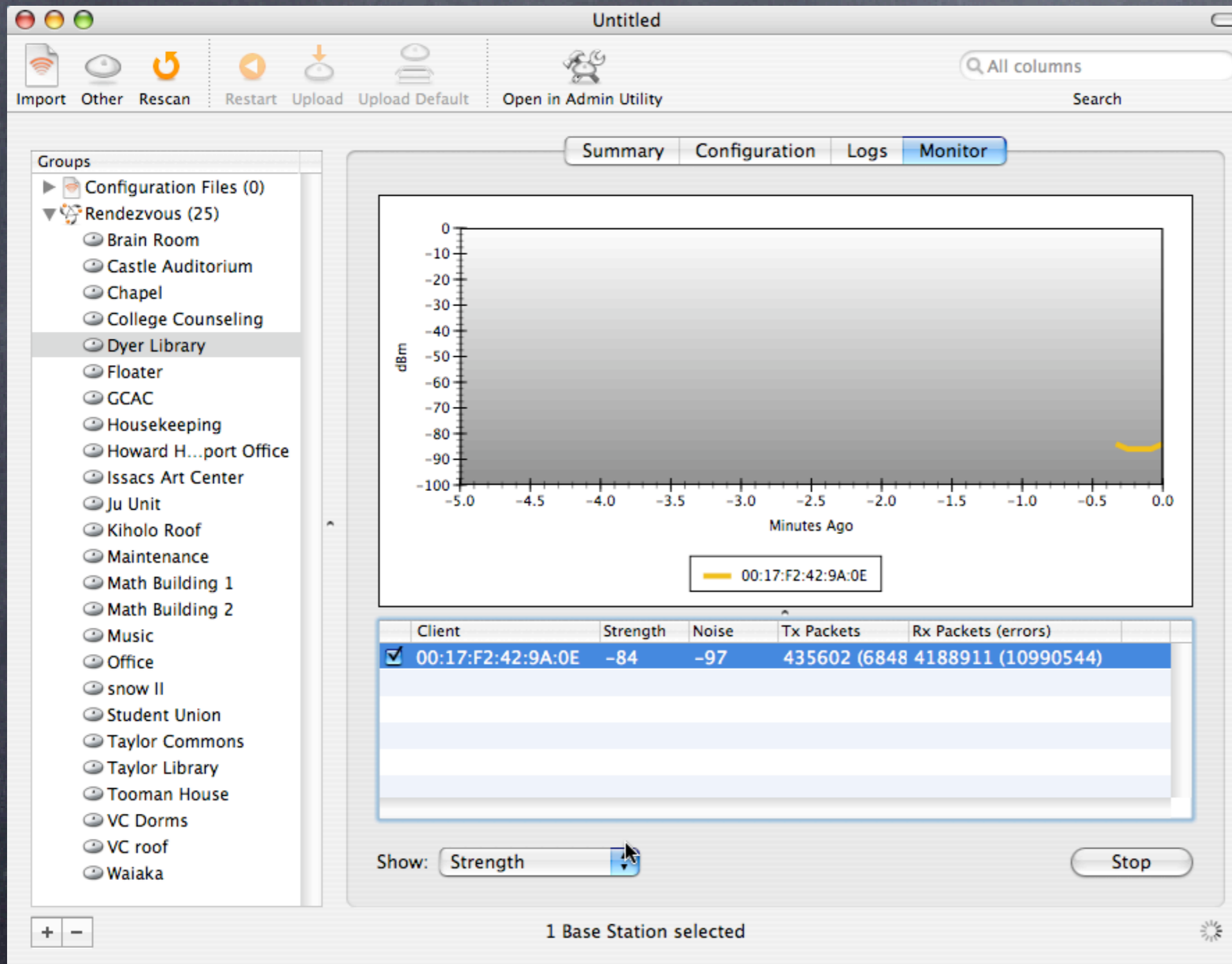
Groups

- Configuration Files (0)
- Rendezvous (25)
  - Brain Room
  - Castle Auditorium
  - Chapel
  - College Counseling
  - Dyer Library
  - Floater
  - GCAC
  - Housekeeping
  - Howard H...port Office
  - Issacs Art Center
  - Ju Unit
  - Kiholo Roof
  - Maintenance
  - Math Building 1
  - Math Building 2
  - Music
  - Office
  - snow II
  - Student Union
  - Taylor Commons
  - Taylor Library
  - Tooman House
  - VC Dorms
  - VC roof
  - Waiaka

## Airport Management Utility

- Log screen shows access and denial (good for security and troubleshooting user issues)

# Airport Management Utility (a.k.a. wireless Plutonium)



Airport Management Utility

- Strength or noise graphs, multiple clients on same screen for site survey work



# Airport Management Utility (a.k.a. wireless Plutonium)

## Notes:

- ⦿ Caution Caution Caution
- ⦿ Very powerful
- ⦿ Will not warn you if you try to do something wrong
- ⦿ Uses Rendezvous, much faster, less configuration of the manager machine
- ⦿ Can save config files for multiple deployment (as in Admin Utility)
- ⦿ Works best with Airport Extreme, not so well on the new MIMO access points

## Access Point Security Basics (in order of severity):

1. Change the admin password and login
2. DHCP off
3. WEP
4. Closed network (no SSID)
5. Admin access on wired LAN only
6. Remote admin to non-standard port
7. Hardware ACL lists
8. VPN
9. WPA2
- 10 802.1X

# Summary

## Day one take-aways:

- 👁 Case studies show similar issues, solutions
- 👁 Access methods may vary
- 👁 Security is a major issue for mobile users
- 👁 Timbuktu and ARD can extend your reach
- 👁 VPN is a good security solution: easy and safe
- 👁 Wireless setups require a survey of what's up already
- 👁 Simple steps can secure your mobile access
- 👁 Mobile users must appreciate their impact on the wired/home network

## Section 4: Security: as guest and as host

- Two main concerns:
  - integrity/security of the data passing on the network
  - access to the network
  
- Solutions
  - VPN for secure tunnel (see section 2)
  - 802.1x/WPA2 for encrypted authentication

# Access Control Basics

## Access Control History:

- ① No Access Control
- ① WEP (passwords, easily broken)
- ① MAC authentication-based on wireless hardware address
- ① WPA/WPA2-based on the 802.1x standard
  - ① TKIP (temporal Key integrity protocol—password changes frequently)
  - ① TTLS-EAP (tunneled authentication protocols, processes)
  - ① CCMP and MIC (data integrity checks)
  - ① can be personal (negotiation with AP) or Enterprise (RADIUS server)

# Authentication: why is it so important?

- Open access points are similar to leaving an ethernet cable in your parking lot: they expose everything on your network to interlopers
- If you deal with any health records, HIPAA outlines fines for allowing access to these records
- As a wireless client, anyone authenticated has more access to your data (see interarchy demo)
- Note that VPN mitigates this vulnerability
- Man-in-the-middle attacks involve an attacker masquerading as an AP to get your login info/sensitive data (coffee shop example-Kismac)
- Solution: 802.1x and the EAPs (Extensible Authentication Protocols)

# 802.1x

- WEP: AP and client agree on a password, this is used to control access
- Problem: the key is used repeatedly, so can be cracked (see Kismac)
- Solution: Make the keys change (TKIP)
  
- Problem: how to agree on the first key in the open?
- Solution: 802.1x authentication to the host
  
- Host: Access point—can negotiate this authentication solo (WPA2 personal mode) or pass on the requests to a central server (RADIUS)
- Problems: some legacy and PC users may not be able to play, so the security falls to the lowest common denominator (fence analogy)

# Authentication options

## MAC address authentication:

- Add users (mac or pc) to Access Point Access Control List (ACL)
- Good practice: export ACL as text/excel file and upload to other APs
- Good points: no user intervention required

## WPA2 personal authentication:

- Add user accounts to access point
- Setup 802.1x on client machines, using login and password from AP
- Good points: stronger than MAC ACL

## WPA2 enterprise authentication:

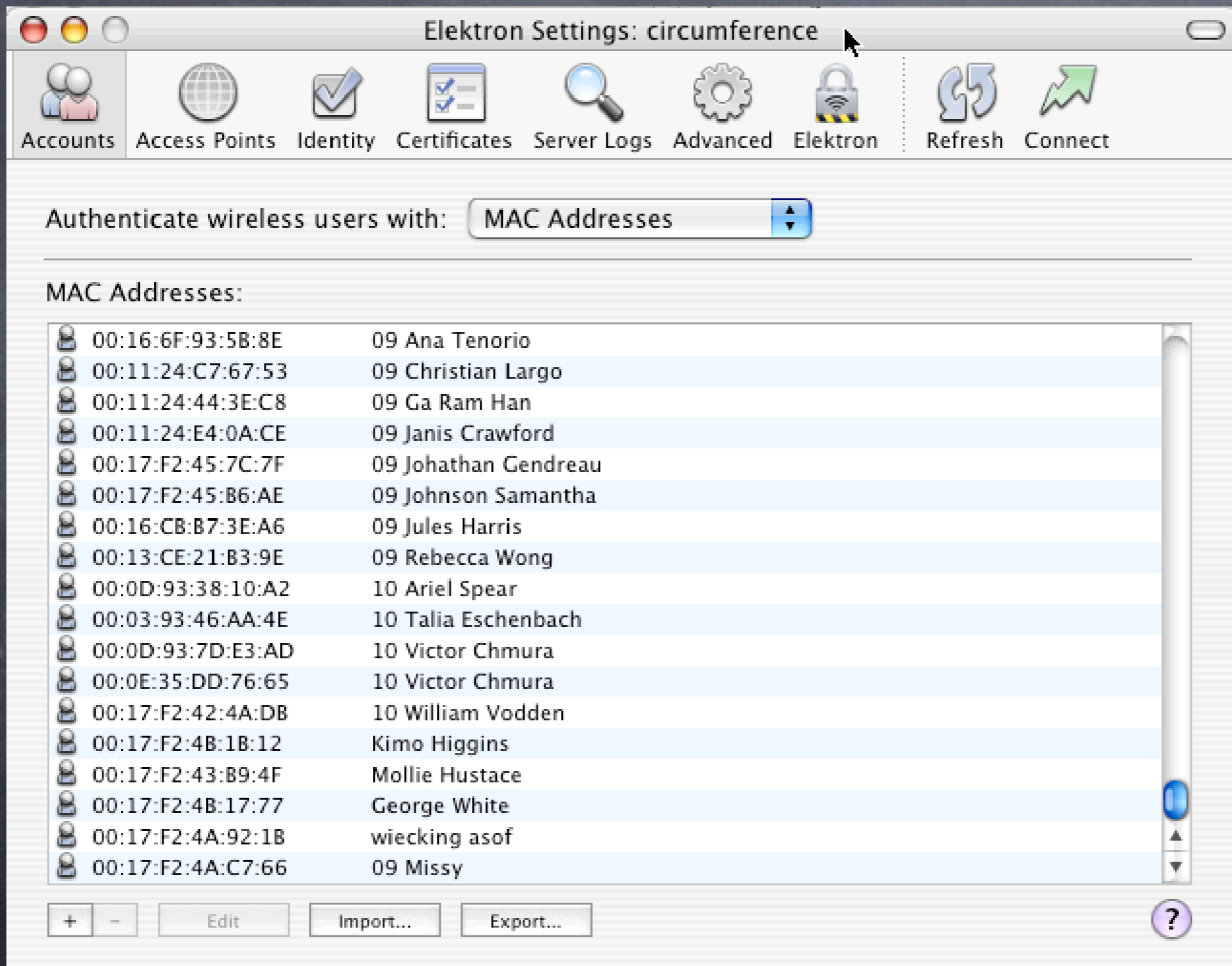
- Add user accounts to RADIUS server
- Setup 802.1x on client machines, using login and password from AP
- Good points: central administration



# Elektron: what is it?

- **Basic:** HW address management: Hands-off, centrally located, no restart needed on Access Points, can be an import/export from other apps (xls, billing?)
- **Advanced:** 802.1X authentication: time sensitive passwords, public key encryption, various types of authentication, can be used as one stop shop: access points and managed switches can use the same 802.1X server

# Elektron RADIUS/WPA2 server



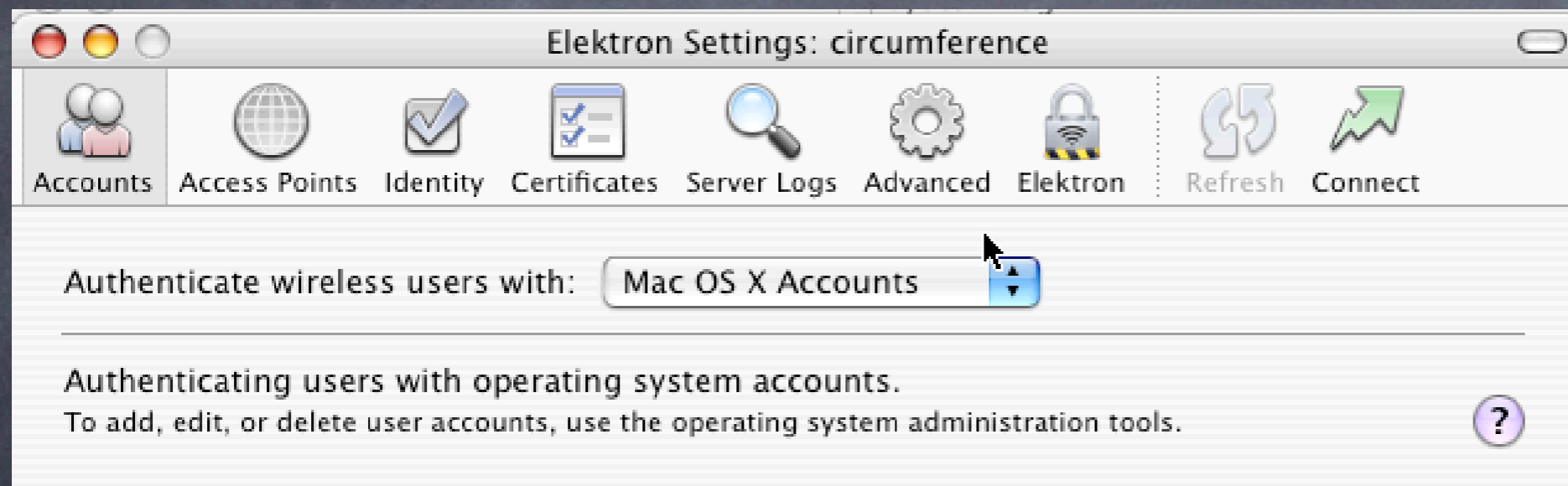
► Can be used as pure MAC based or as WPA2 server

# Elektron RADIUS/WPA2 server

The screenshot shows the 'Elektron Settings: circumference' window. The 'Elektron' tab is selected in the top navigation bar. Below the navigation bar, the text 'Authenticate wireless users with:' is followed by a dropdown menu set to 'Elektron Accounts'. Underneath, the 'Elektron Accounts:' section contains a list of accounts (currently empty) and a form for adding a new account. The form includes fields for 'Login Name:', 'Full Name:', 'New Password:', and 'Verify:'. There is also a checkbox for 'Store password in reversible format' and a 'Save' button. At the bottom left, there are '+', '-', and 'Domains' buttons. At the bottom right, there is a help icon (a question mark in a circle).

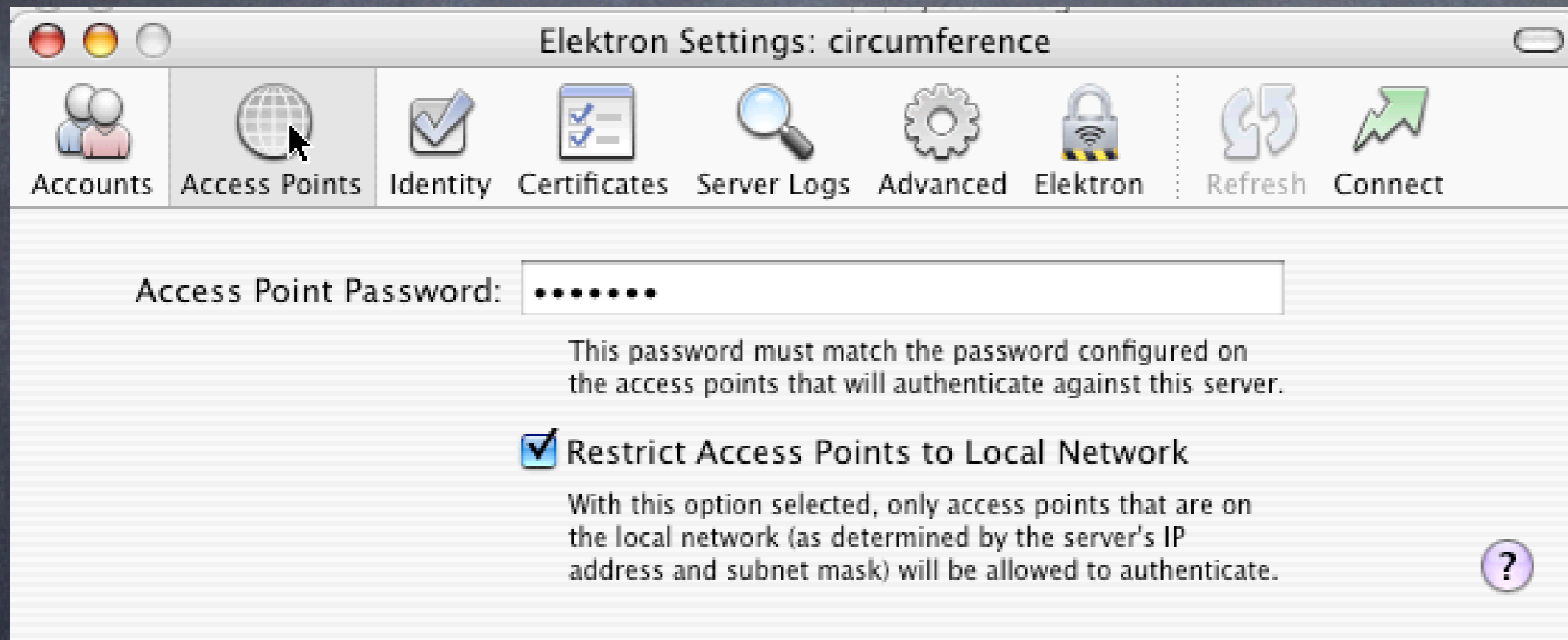
► Accounts can be Elektron or OSX users

# Elektron RADIUS/WPA2 server



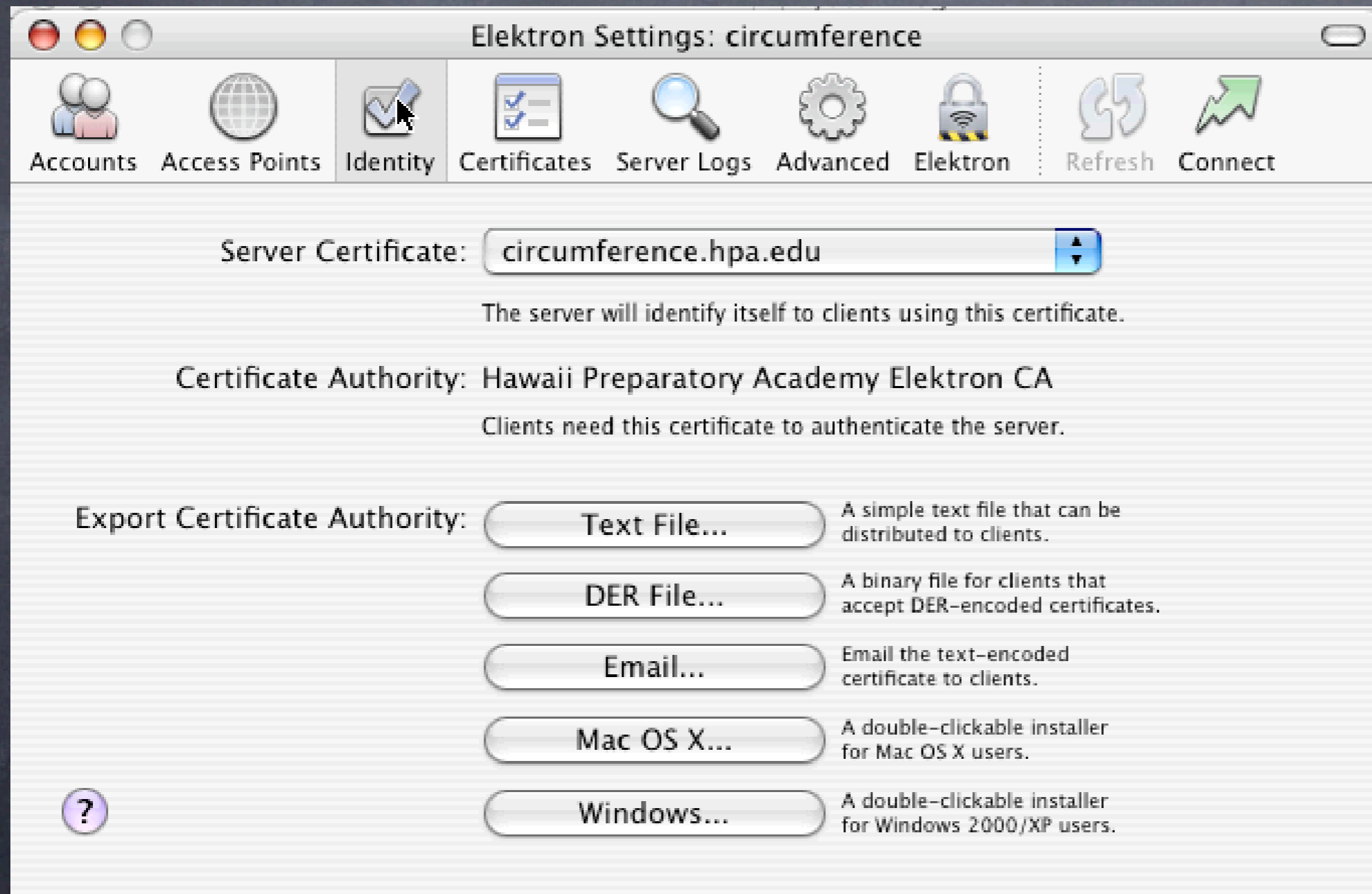
► OSX user accounts

# Elektron RADIUS/WPA2 server



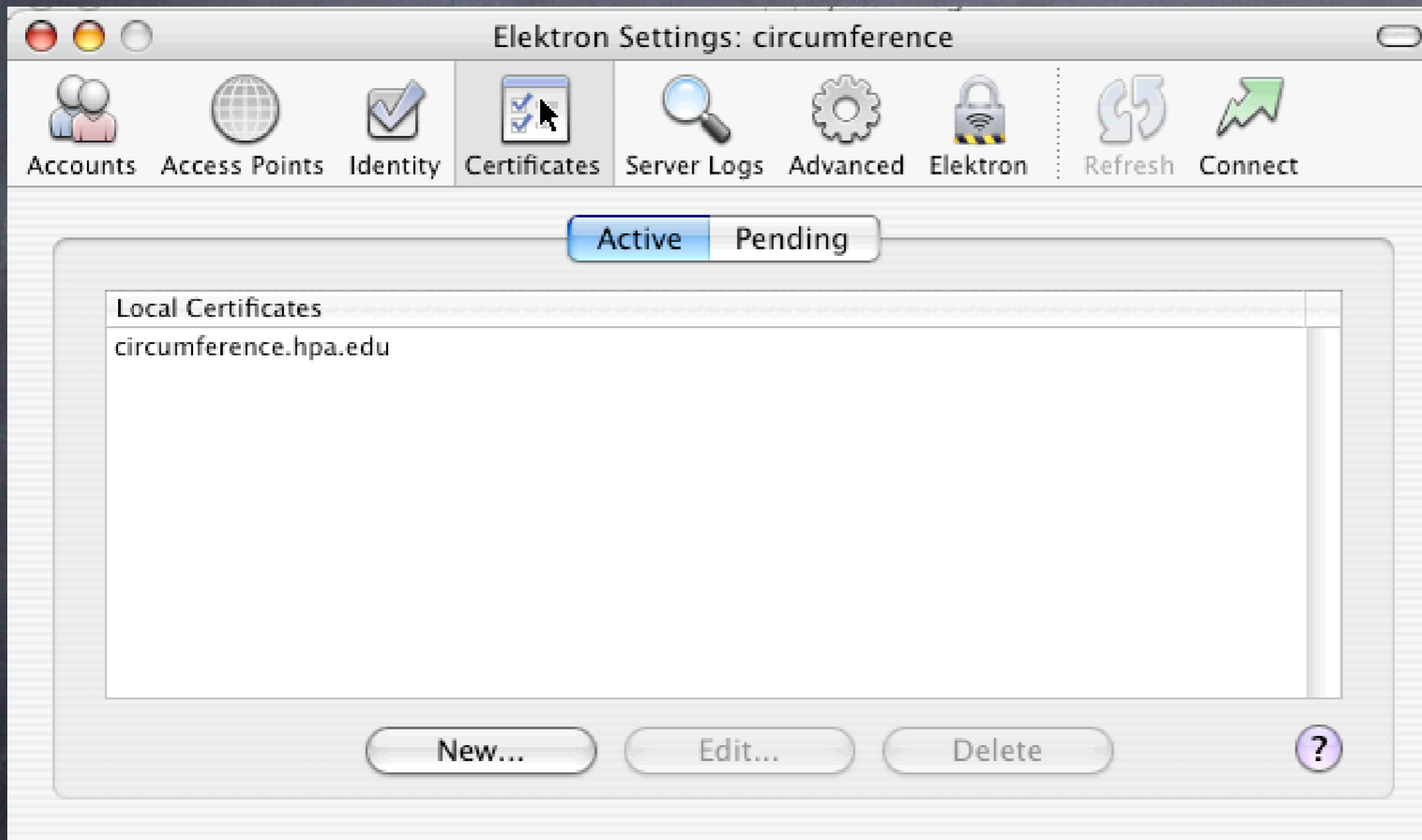
► When configuring Access Points, passwords must agree

# Elektron RADIUS/WPA2 server



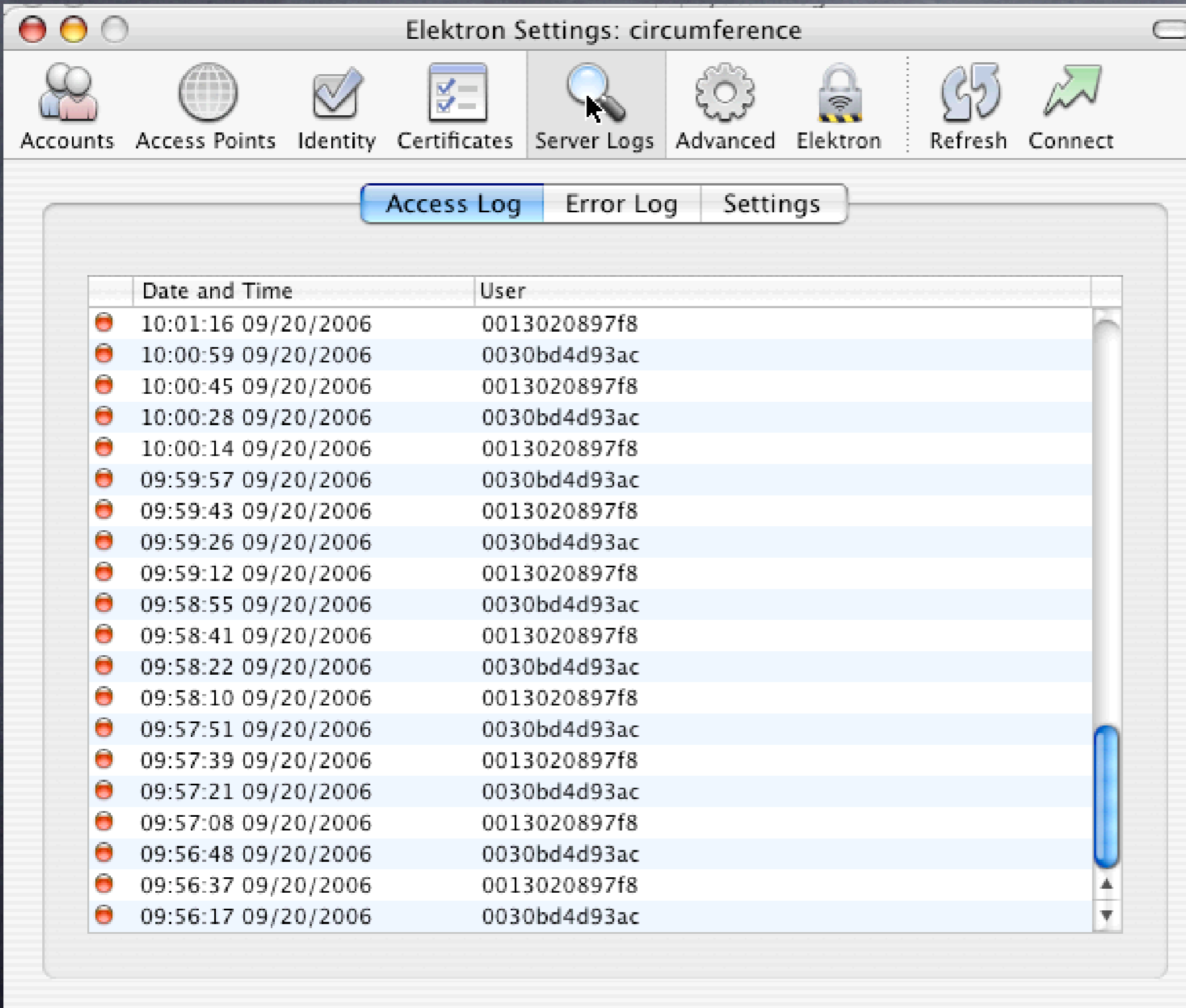
- ▶ Certificates can be Verisign, Thawte or self-signed
- ▶ Generates Windows exe file for installation

# Elektron RADIUS/WPA2 server



► Certificate window

# Elektron RADIUS/WPA2 server



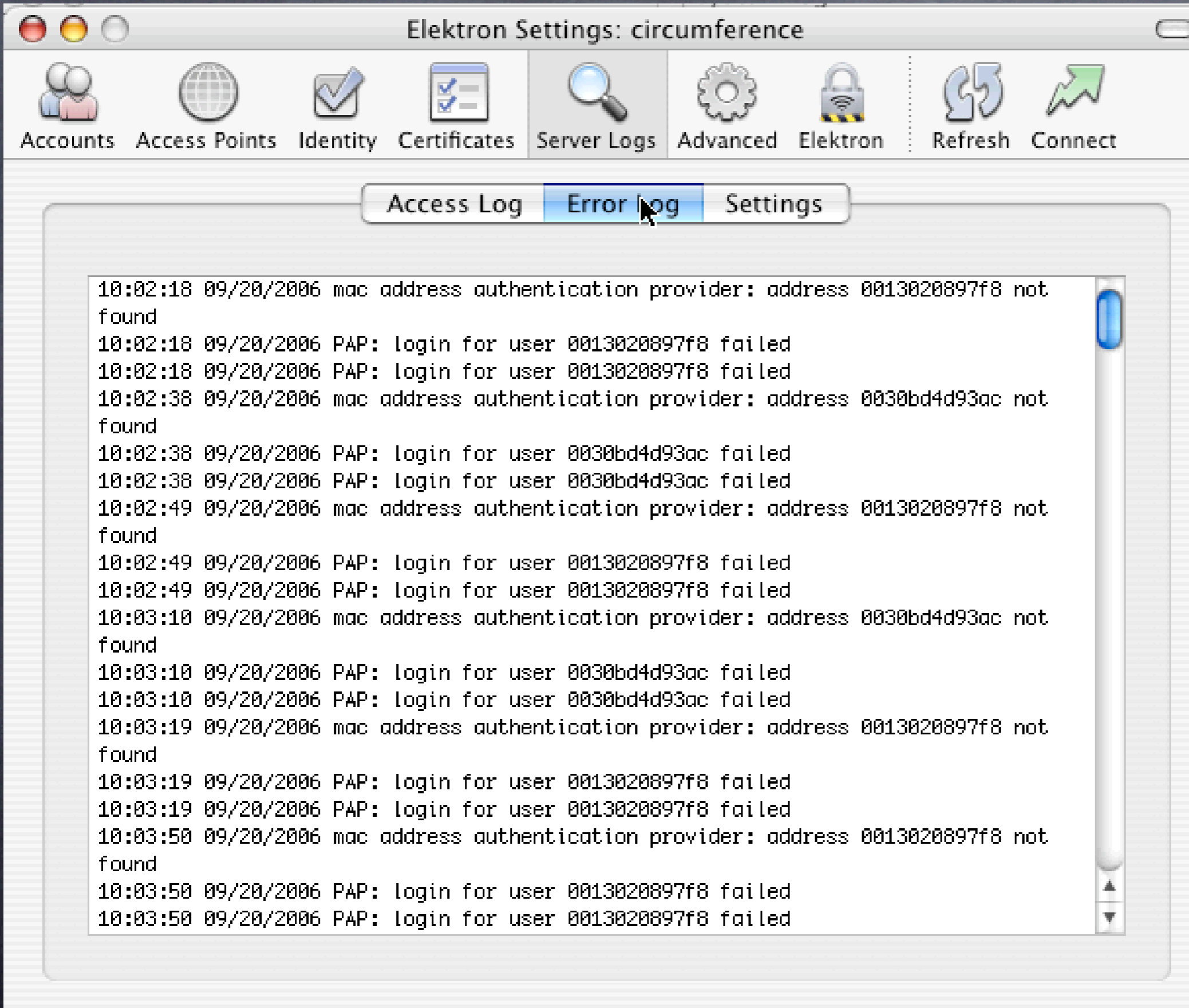
The screenshot shows the Elektron Settings application window titled "Elektron Settings: circumference". The window has a menu bar with icons for Accounts, Access Points, Identity, Certificates, Server Logs (selected), Advanced, Elektron, Refresh, and Connect. Below the menu bar are three tabs: Access Log (selected), Error Log, and Settings. The main content area displays a table with two columns: "Date and Time" and "User". The table contains 20 rows of log entries, each starting with a red circle icon. The entries alternate between two MAC addresses: 0013020897f8 and 0030bd4d93ac, with timestamps ranging from 09:56:17 to 10:01:16 on 09/20/2006.

Date and Time	User
10:01:16 09/20/2006	0013020897f8
10:00:59 09/20/2006	0030bd4d93ac
10:00:45 09/20/2006	0013020897f8
10:00:28 09/20/2006	0030bd4d93ac
10:00:14 09/20/2006	0013020897f8
09:59:57 09/20/2006	0030bd4d93ac
09:59:43 09/20/2006	0013020897f8
09:59:26 09/20/2006	0030bd4d93ac
09:59:12 09/20/2006	0013020897f8
09:58:55 09/20/2006	0030bd4d93ac
09:58:41 09/20/2006	0013020897f8
09:58:22 09/20/2006	0030bd4d93ac
09:58:10 09/20/2006	0013020897f8
09:57:51 09/20/2006	0030bd4d93ac
09:57:39 09/20/2006	0013020897f8
09:57:21 09/20/2006	0030bd4d93ac
09:57:08 09/20/2006	0013020897f8
09:56:48 09/20/2006	0030bd4d93ac
09:56:37 09/20/2006	0013020897f8
09:56:17 09/20/2006	0030bd4d93ac

► In hardware access mode, logs users and time authenticated



# Elektron RADIUS/WPA2 server



The screenshot shows the 'Elektron Settings: circumference' window. The 'Error log' tab is selected, displaying a list of authentication failures. The log entries are as follows:

```
10:02:18 09/20/2006 mac address authentication provider: address 0013020897f8 not found
10:02:18 09/20/2006 PAP: login for user 0013020897f8 failed
10:02:18 09/20/2006 PAP: login for user 0013020897f8 failed
10:02:38 09/20/2006 mac address authentication provider: address 0030bd4d93ac not found
10:02:38 09/20/2006 PAP: login for user 0030bd4d93ac failed
10:02:38 09/20/2006 PAP: login for user 0030bd4d93ac failed
10:02:49 09/20/2006 mac address authentication provider: address 0013020897f8 not found
10:02:49 09/20/2006 PAP: login for user 0013020897f8 failed
10:02:49 09/20/2006 PAP: login for user 0013020897f8 failed
10:03:10 09/20/2006 mac address authentication provider: address 0030bd4d93ac not found
10:03:10 09/20/2006 PAP: login for user 0030bd4d93ac failed
10:03:10 09/20/2006 PAP: login for user 0030bd4d93ac failed
10:03:19 09/20/2006 mac address authentication provider: address 0013020897f8 not found
10:03:19 09/20/2006 PAP: login for user 0013020897f8 failed
10:03:19 09/20/2006 PAP: login for user 0013020897f8 failed
10:03:50 09/20/2006 mac address authentication provider: address 0013020897f8 not found
10:03:50 09/20/2006 PAP: login for user 0013020897f8 failed
10:03:50 09/20/2006 PAP: login for user 0013020897f8 failed
```

► Error log also logs unauthorized attempts (good for security as well as troubleshooting valid users)

# Elektron RADIUS/WPA2 server

Elektron Settings: circumference

Accounts Access Points Identity Certificates Server Logs Advanced Elektron Refresh Connect

Server IP Address

Enable IP version 6 services

Bind the server to a specific IP address

Bind to IP Address:

Server Port

Primary Server Port:  (default 1812)

Enable secondary server port

Secondary Server Port:  (default 1645)

Session Timeout

Enable session timeout

Timeout Value:  Seconds

?

► See default and secondary ports on Airport Extreme setup screens as well

# Elektron RADIUS/WPA2 server

Elektron Settings: circumference

Accounts Access Points Identity Certificates Server Logs Advanced Elektron Refresh Connect

### Elektron License

Serial Number: AKCC-7H40-0Q0J-EXWW-JMB4-GY41

Status: Licensed

---


### Remote Administration

Enable remote administration

Administration Port: 5345 (default 5345)

New Password:

Repeat Password:



- ▶ License control screen
- ▶ Remote admin screen

# Elektron RADIUS/WPA2 server

802.1X

Summary AirPort VPN (L2TP) 802.1X

802.1X

Configuration: Other

Network Port: AirPort

User Name:

Password:

Wireless Network:  ?

Status: Idle

▶ 802.1x setup screen on Tiger client

# Elektron RADIUS/WPA2 server

Configuration

802.1X Configuration

Description: 802.1X Configuration

Network Port: AirPort

User Name:

Password:

Wireless Network:

Authentication:

On	Protocol
<input checked="" type="checkbox"/>	TTLS
<input type="checkbox"/>	TLS
<input checked="" type="checkbox"/>	LEAP
<input checked="" type="checkbox"/>	PEAP
<input checked="" type="checkbox"/>	MDS

Configure...

Select supported authentication protocols above and then order them appropriately.

+ - Cancel OK

► Note Protocols below, can be wireless or wired (managed switches)

# Lab: Elektron Server

1. Install/control RADIUS and 802.1X server, create certificates for 802.1X
2. Setup basic HW ACL access using Elektron server
3. Setup WPA2 using Elektron Server
4. Setup 802.1X using Elektron Server

# Leopard Server: RADIUS

The screenshot shows the Server Admin application window titled "Server Admin:lserver.local:RADIUS". The interface is divided into several sections:

- Left Sidebar (SERVERS):** A list of services with radio buttons. "RADIUS" is selected and highlighted in blue. Other services include Available Servers, lserver.local, AFP, DHCP, DNS, Firewall, FTP, iCal, iChat, Mail, MySQL, NAT, NetBoot, NFS, Open Directory, Podcast Producer, Print, QuickTime Streaming, SMB, Software Update, VPN, Web, WebObjects, and Xgrid.
- Top Navigation:** Four icons for "Overview" (info), "Logs", "Base Stations" (Wi-Fi), and "Settings" (gear).
- Table:** A table with columns "Address", "Name", and "Type". It contains one entry: "10.3.254.32", "leopard radius", and "AirPort Base Station".
- Buttons:** "Browse...", "Add...", "Edit...", "Remove", and "Save Internet Connect File..."
- Configuration Details:** "Name: leopard radius", "Ethernet (WAN): 00:1B:63:F4:79:5D", "AirPort ID: 00:1C:B3:AF:C2:7C", and "Apple Base Station V7.2.1".
- Image:** A small image of an Apple Base Station device.
- Bottom Bar:** A "Stop RADIUS" button with a plus icon, a gear icon, and a refresh icon.

# Leopard Server: RADIUS

Choose an AirPort Base Station:

Name	IP Address
physics	10.1.254.170
Systems Engineer Office	10.1.6.1
Language Building Closet	10.2.6.3
Taylor Commons Main/Access	10.1.6.3
Housekeeping Remote	10.6.6.2
Auxiliary Programs Open	10.1.6.2
Accounting Open	10.1.6.7
Dyer Library	10.4.6.1

Name: Kindergarten  
Ethernet (LAN): 00:11:24:6C:18:00  
Ethernet (WAN): 00:11:24:6C:18:01  
AirPort ID: 00:11:24:98:38:49



Apple Base Station V5.7

AirPort administrator password:

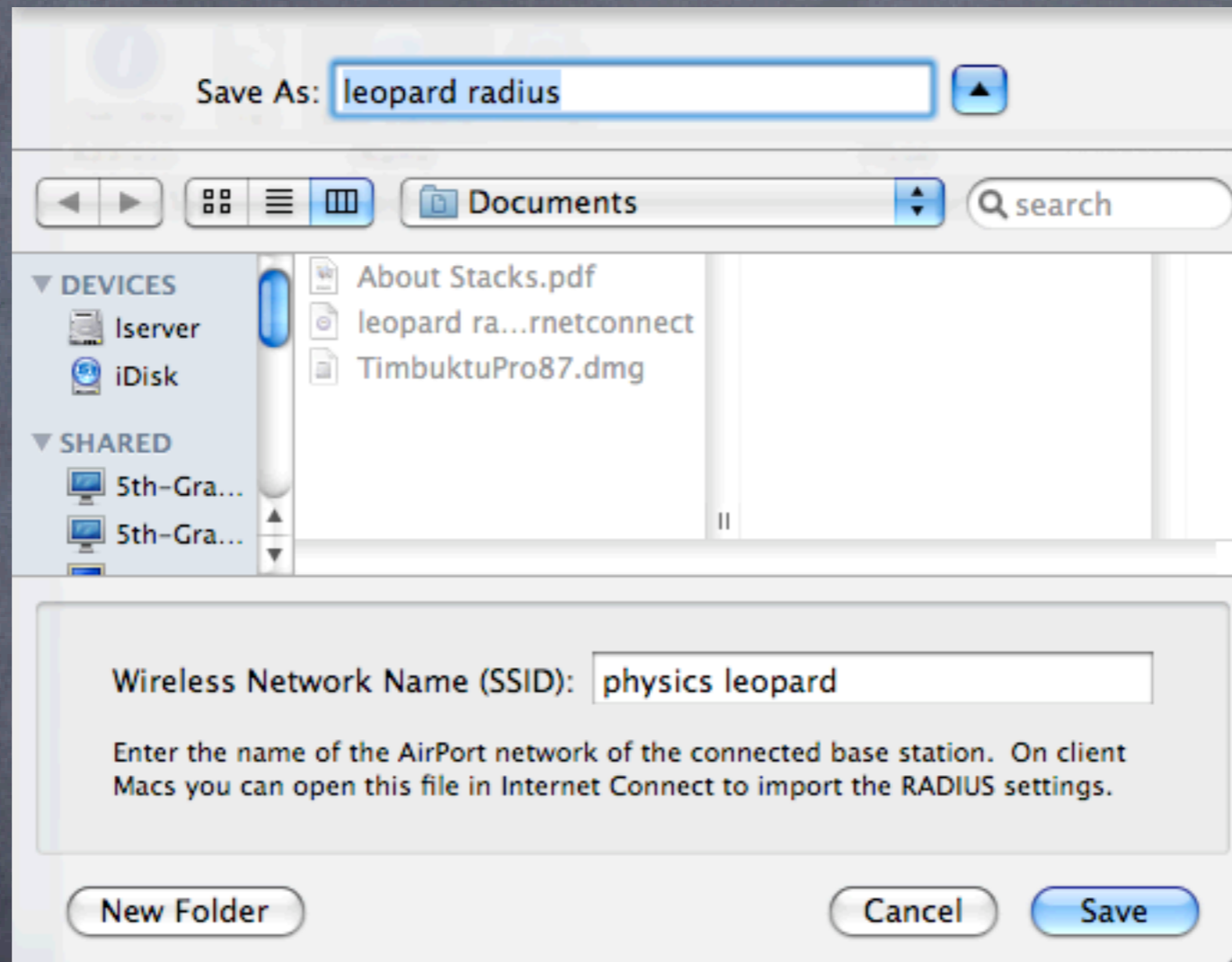
Adding an AirPort Base Station will configure it to use WPA2 Enterprise for client authentication via TTLS. It will also set a random Shared Secret for communication between the base station and the RADIUS service on the server.

Cancel

Add



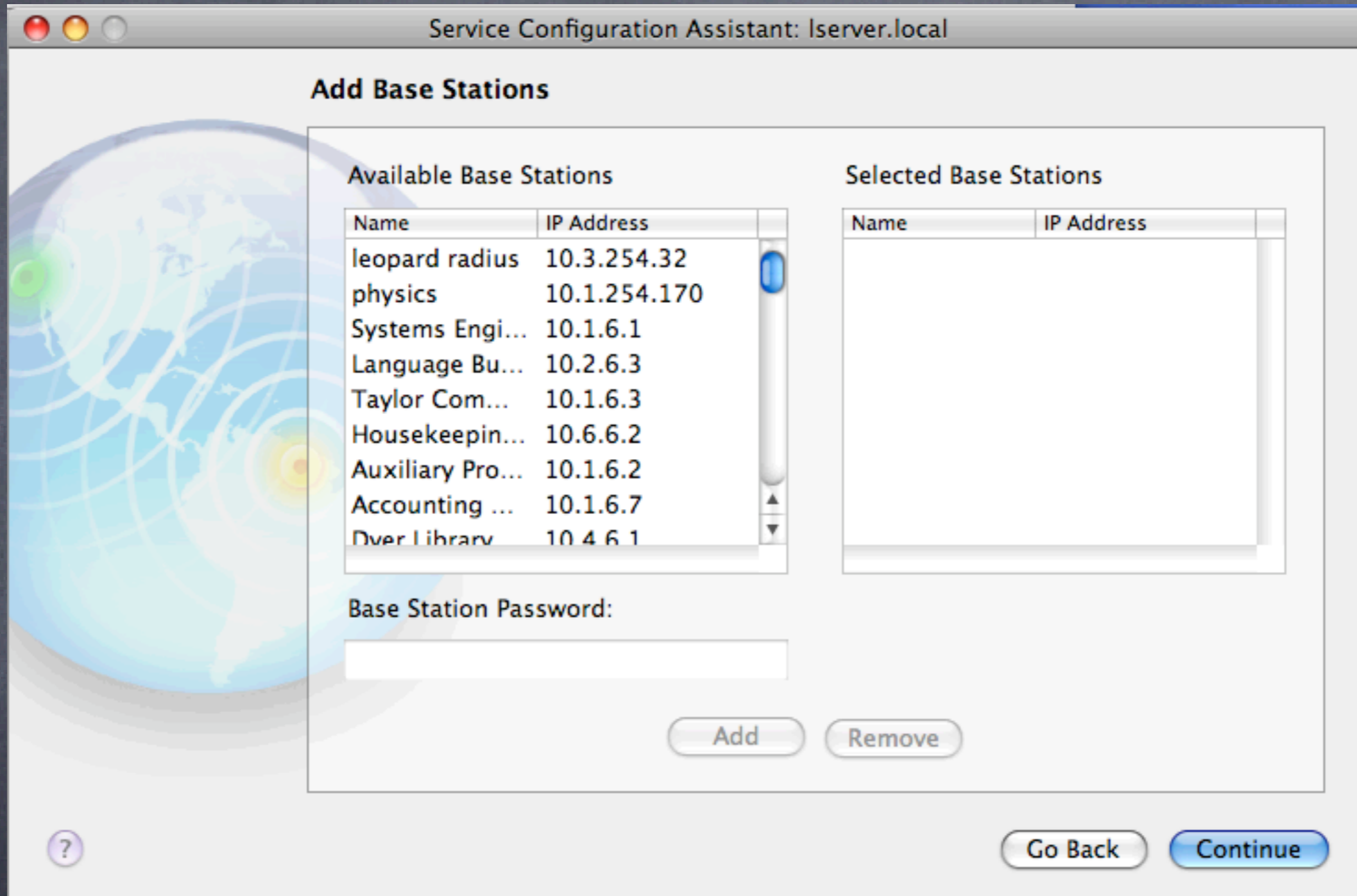
# Leopard Server: RADIUS



# Leopard Server: RADIUS

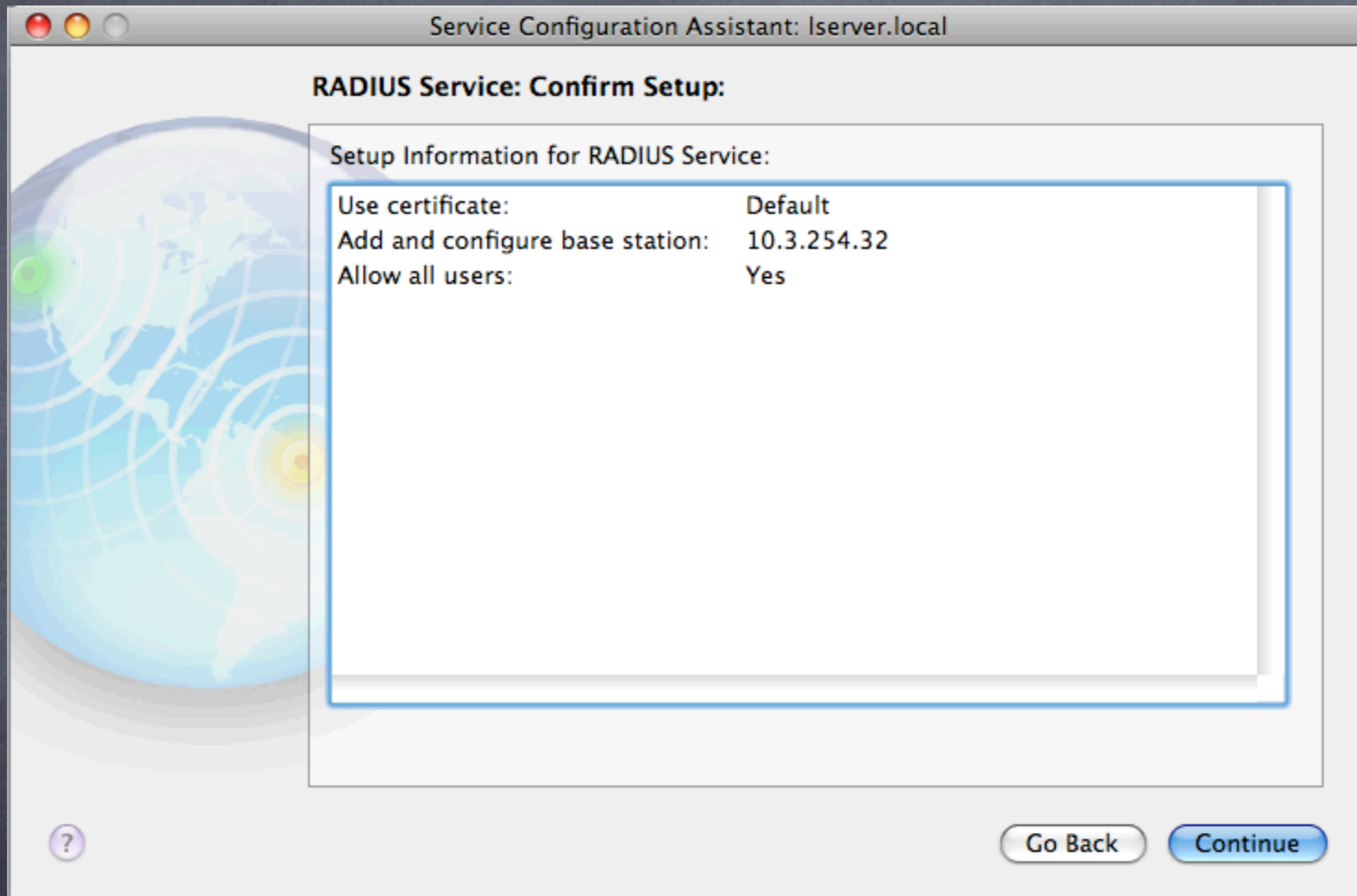


# Leopard Server: RADIUS

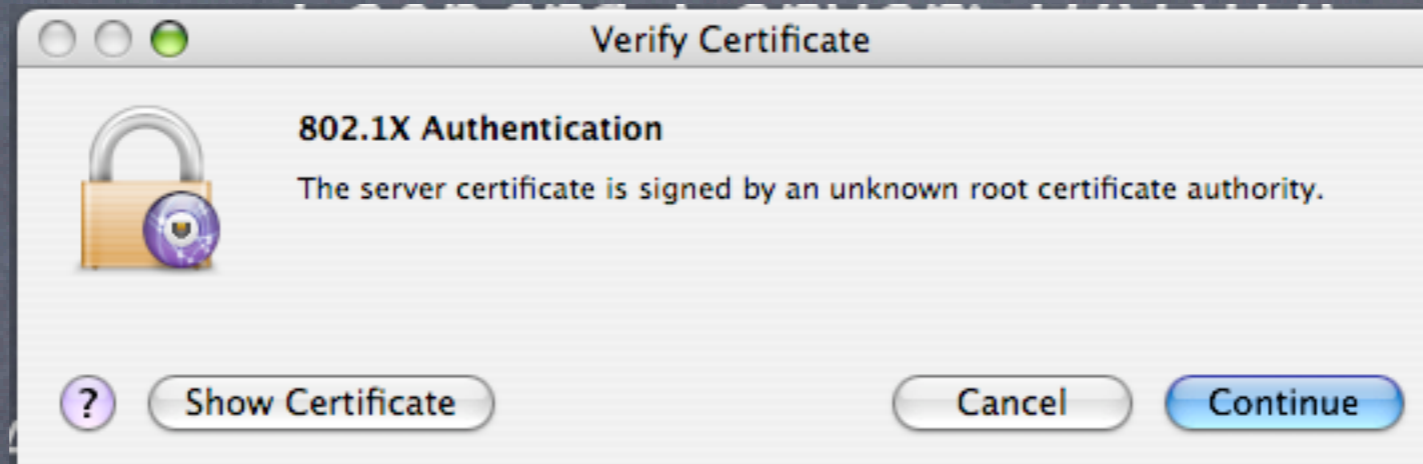




# Leopard Server: RADIUS



# Leopard Server: RADIUS Exported Internet Connect file



Client view: Note very limited user intervention

# Leopard Server RADIUS

## Strong Points:

- 👁 Point and click addition of Access Points
- 👁 Must also add IP and shared secret of server to Access Point
- 👁 Shared secret must be 8 characters or more
- 👁 802.1x security with relatively little hassle
- 👁 Integrates with user list on server
- 👁 Many users centrally administered, easier than WPA2 personal

## Weak points:

- 👁 Forces you to use the 802.1x protocol, instead of MAC ACL
- 👁 All users must be added to the server (tough if you have limited client versions of the server)
- 👁 Must purchase server license and a dedicated machine

# Authentication: Elektron vs. Leopard Server

## Elektron:

- Cheaper
- Runs on client, not server
- More flexible (MAC ACL or WPA2)
- Unlimited user database
- Integrates with Open Directory
- Can export certificates for mac, pc users

## Leopard Server:

- Point and click simplicity
- When integrated into Tiger/Leopard client, very easy for users
- Exports internet connect file for one click client setup (can be stored on a server with password protection for all users, or emailed to certain users)
- Fine user access control



# Authentication: Summary

- RADIUS/802.1x authentication is the way to go
- Best practices for your wireless and wired network
- Goes beyond the basic wireless safety steps
- Can track malicious attempts
- You may never know when or how you've been compromised without authentication control
- Latest wireless gear (e.g. Airport Extreme X2) force this option
- Sysadmins: you can use 802.1x on your managed switches as well

# Summary: Wireless concerns

- Users must be warned that any Hotmail type web mail account is sending passwords in the clear, as well as other user data
- Insecure: Web Mail, FTP (password and data), Web data, IM, Kazaa/Limewire, Retrospect (with encryption off), Mail message text (never include passwords in any email message)
- Secure: SSL (https://), SSH, VPN, Timbuktu Passwords, APOP, AppleShare passwords, PGP, Retrospect with encryption on, Kerberos, SSL mail
- If your network is bridged to the wired LAN, this is also true of all wired users on the LAN
- Etherpeek and Netminder can be used to illustrate this (demo)

# Advanced Security notes

- 👁️ Rogue Access points: passive scanners can be used to monitor these (KisMAC in particular)
- 👁️ Man in the middle attacks: acts like the AP, user authenticates, MIM vanishes, kicks off user, then logs in as user (802.1x blocks this)
- 👁️ Password cracking can gain access to networks, but KisMAC can be used to sniff all traffic for later decoding/search (e.g. look for the word PASS)
- 👁️ Even HW address security can be spoofed, WEP is worse
- 👁️ 802.1X can be used as comprehensive solution on wired and wireless parts of your network

# Section 5: Integration

## iPhone integration

- 👁️ Address book
- 👁️ iCal
- 👁️ iPod/iPhone as presentation device/backup drive
- 👁️ Mail integration
- 👁️ Security tips

## Mobility survival tools:

- 👁️ Bootable jump/flash drives: USB and Firewire
- 👁️ Portable drives, Leopard and Time Machine
- 👁️ Presentation tools/tips
- 👁️ Power solutions
- 👁️ Repairs on the road: CD, DVD, Jump drive, portable drive
- 👁️ Dotmac as presentation rescue

## Access on the road:

- 👁️ Wireless antennas, amplifiers and warwalking tools
- 👁️ ISP options/tests/security
- 👁️ Hotel/Airport scenarios and solutions

# iPhone integration

## iPhone integration

- ① Address book
- ① iCal
- ① iPod/iPhone as presentation device/backup drive
- ① Mail integration
- ① Security tips

# iPhone integration

## iPhone integration: Address Book and iCal

- 👁️ Access iPhone from iTunes (iPhoto sees it as well, but can be turned off)
- 👁️ Address book can be synched at will, note field entered data is preserved and sorted on the laptop
- 👁️ iCal calendars can be subscribed, but will only update when the phone is connected to the laptop

The screenshot shows the iTunes interface for synchronizing an iPhone. The 'Info' tab is selected, and the 'Contacts' section is expanded. The 'Sync Address Book contacts' checkbox is checked, with 'All contacts' selected. Below this, there is a list of groups with 'iWork Clients' selected. The 'Put new contacts created on this iPhone into the group:' dropdown is set to 'iWork Clients'. The 'Sync Yahoo! Address Book contacts' checkbox is unchecked, with a 'Configure...' button next to it.

The 'Calendars' section is also expanded. The 'Sync iCal calendars' checkbox is checked, with 'Selected calendars:' selected. Below this, there is a list of calendars with 'Work', 'US Holidays', and 'daily' selected. The 'Do not sync events older than' dropdown is set to '30' days. The 'Put new events created on this iPhone into the calendar:' dropdown is set to 'Work'.

The 'Mail Accounts' section is expanded, and the 'Sync selected Mail accounts:' checkbox is checked.

At the bottom of the window, there is a capacity bar showing the iPhone's storage usage. The total capacity is 7.27 GB. The usage is broken down as follows:

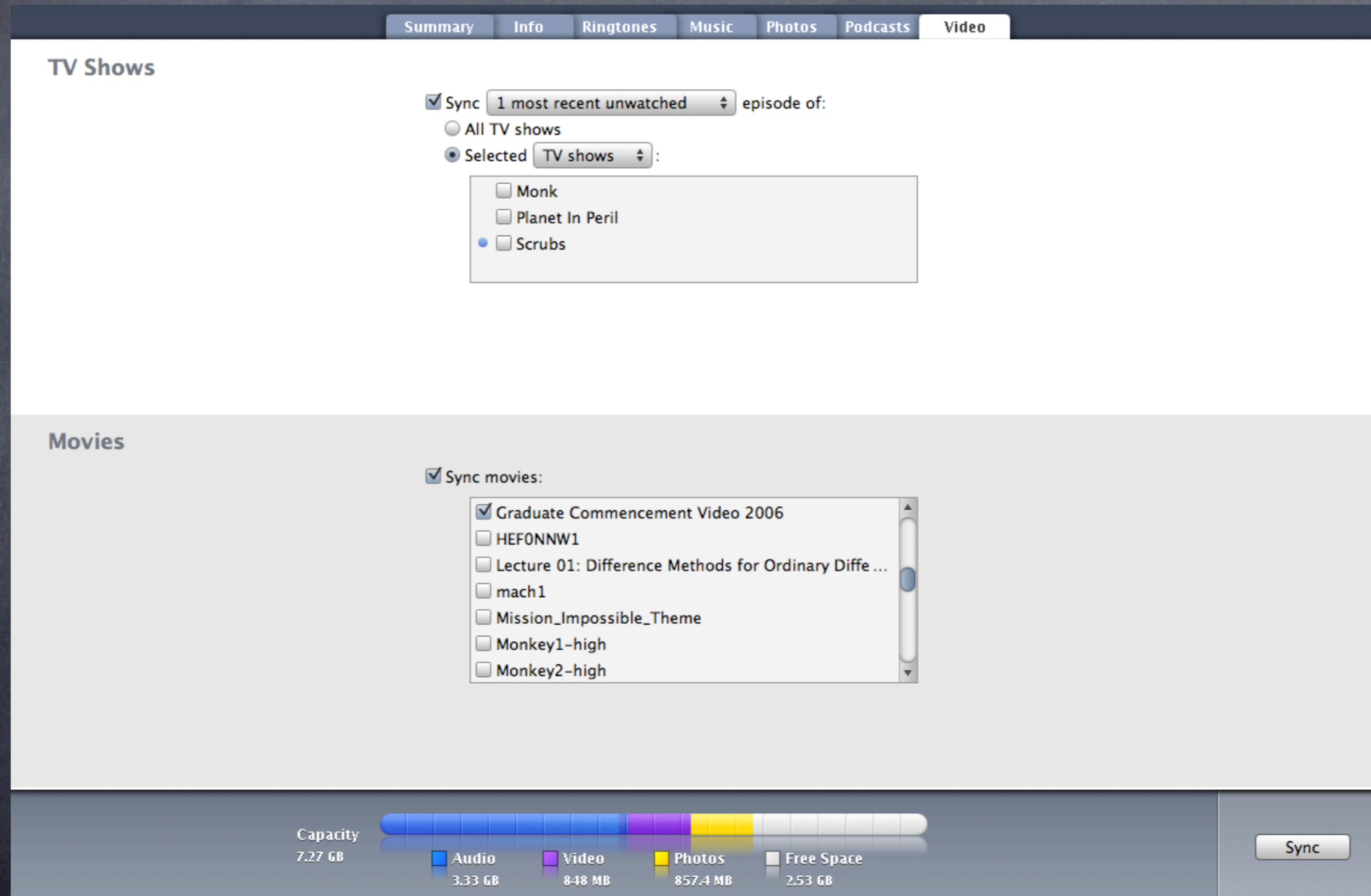
Category	Usage
Audio	3.33 GB
Video	848 MB
Photos	857.4 MB
Free Space	2.53 GB

A 'Sync' button is located in the bottom right corner of the window.

# iPhone integration

## iPhone integration: presentation device

- Any video uploaded to the iPhone can be presented via the HDMI converter cable through the headphone port
- This also works in composite mode from normal iPods (great use for the video iPod you have)
- Excellent when teamed with the data backup function for your presentations, and bootable partitions



# iPhone integration

## iPhone integration: Mail integration

- Can be a dotmac account, or any POP or IMAP account
- Some issues with Gmail accounts (see their help pages on this)
- If you have a separate account for critical mail, set the iPhone to buzz when this gets an incoming message—just like Vmail/SMS/pager but you don't have to listen to it, and it's available to anyone with email access (some folks prefer email to SMS)
- Message sorting on dotmac accounts done on the phone are reflected on the main IMAP account
- Caution: don't lend out your phone, and if it is lost, change your email password immediately, as well as any iTunes purchase info you may have
- If you are trying to send email to your server and use authentication for sending, try using the VPN as well/instead: much easier, and always works
- SMS messages can be archived using Syphone (see [micromat.com](http://micromat.com))



# iPhone integration

## iPhone integration: Security Tips

- Use VPN whenever possible
- If you run the VPN server, you can make certain realms encrypted or all traffic encrypted. For large organizations, having an iPhone VPN server that encrypts everything is a good idea
- EDGE is slow, and should be safe, but there are exploits in the works, so keep an ear out for threats in 2008
- Web purchases on the iPhone are cool, but when done in the open may not be as secure as you think: try monitoring an iPhone web session using interarchy, Kismac or IP net monitor, you'll be stunned at what you can see.
- Use only certified webapps (ones that show up on the Apple site). This is not a problem yet, but again has been one area of hacker interest
- Use the VPN for mail and for any web traffic you don't want intercepted
- Excellent idea to backup the phone, address book and all music downloaded often.

# Mobility survival tools

## Mobility survival tools:

- 👁️ Bootable jump/flash drives: USB and Firewire
- 👁️ Portable drives, Leopard and Time Machine
- 👁️ Presentation tools/tips
- 👁️ Power solutions
- 👁️ Repairs on the road: CD, DVD, Jump drive, portable drive
- 👁️ Dotmac as presentation rescue

# Mobility survival tools

Bootable jump/flash drives: USB and Firewire:

- Any USB jump drive can be used to boot intel macs
- Portable Firewire jump drives can be used to boot PPC or intel macs (see TechTool Pro site)
- USB options: CF or SD card readers are great, if fast
- Cardbus 34 card readers are the fastest, and can be loaded with the TechToolPro boot software
- Also have a look at DasBoot and Boot CD
- What to put on the bootable partition:
  - DiskWarrior
  - TechTool Pro
  - Disk Utility



# Mobility survival tools

## Portable drives, Leopard and Time Machine:

- Two options: bus powered (smaller, portable) and external power (faster, larger, more robust)
- Bus powered: LaCie makes a nice orange drive with several interfaces, good speed, and can be partitioned into data and bootable partitions
- Unfortunately, if you need to boot PPC and intel macs, you'll need two drives
- External powered drives: G-tech makes a nice drive, sleeps when not in use, quiet, highly rated
- Either drive becomes a Time Machine backup disk on command with Leopard



# Mobility survival tools



## 👁️ Presentation tools/tips:

- 👁️ Keyspan laser pointer/controllers have the usb dongle built-in
- 👁️ Try backing up your presentation (ppt, pdf, quicktime movie) on an iPod, iPhone, video iPod, jump drive, DVD/CD, dot mac account, email it to yourself, or put it onto your digital camera—just do it
- 👁️ Bring your own power strip, wireless mouse, ethernet cable and Airport Express: you may be providing the only good wireless access in the place
- 👁️ Bring a set of smaller USB/jump drives to pass out your presentation to guests: cheaper and lighter than CDs, and you can update at the last minute
- 👁️ If your computer is pre-iSight, bring one along, it makes a great ELMO
- 👁️ Portable speakers are nice, a noise cancelling USB headset is better for VTC
- 👁️ You may be in a location where cel phones don't work, you may find that iChat/Skype/Vonage softphone does.

# Mobility survival tools

## ⦿ Power solutions:

- ⦿ Bring along a separate battery, at least ONE. Batteries fail, and have done so during presentations. Don't be one of the unlucky ones
- ⦿ Airplane adapters have limited penetration on aircraft, but there are online sources for checking this
- ⦿ Car inverters are nice, and can charge your laptop if on a conference call or if you lose your charger
- ⦿ NewerTech batteries have much greater life, particularly on long plane trips
- ⦿ External battery packs work on Video iPod, and should on the iPhone, though I'm reluctant to try it on mine...
- ⦿ TSA is very suspicious of most external battery packs, best to leave them in the outer pocket of your roll-away
- ⦿ TSA is also suspicious of GPS, wireless and other non-traditional gear. If you must carry on, keep them in separate bags, as they insist on checking these separately
- ⦿ A USB powered wireless adapter and panel antenna can reach over a mile to an open access point-good for sharing (yours, theirs)

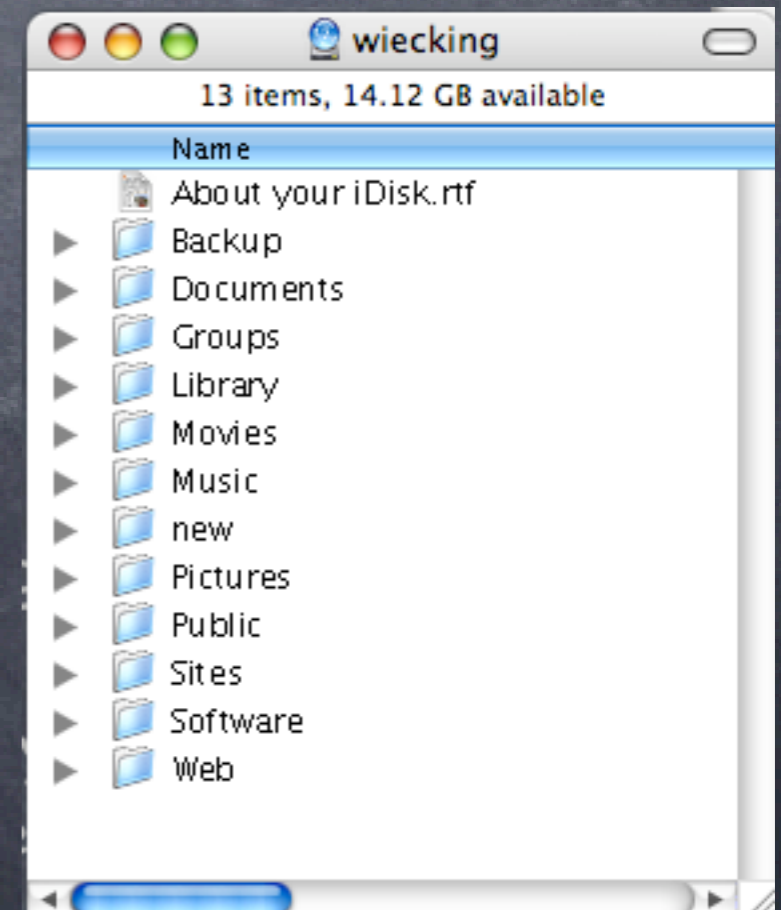
# Mobility survival tools

- Repairs on the road: CD, DVD, Jump drive, portable drive
  - DiskWarrior is the best, fast repair mode: finds even zombied drives
  - Best on an external drive, slow on jump drives, faster on bus drives, fastest on external powered 7200 rpm drives
  - Good idea to do repairs before traveling, and after a full backup
  - Unless you like living dangerously, don't do any repairs the night before your talk, trust me.
  - Where to have backups: home before you leave, online (data only), and on your portable drive. Worst case: your office/home/family can email you the files you need
  - Good also to carry along a system installer disk (Puma, Cheetah, Jaguar, Panther, Tiger, Leopard, tabby-cat)
  - Bring along a firewire cable to rescue/share data quickly. You may be the hero on site
  - If you ARE the hero on site, and you travel with other comrades, bring along a disk image of one of your machines (clean)

# Mobility survival tools

## 👁️ Dotmac as presentation rescue:

- 👁️ Suppose you lose your presentation (TSA, Gremlins, repairing your computer the night before...)
- 👁️ Get on another computer, download your presentation from your dotmac account to your jump drive, then load onto another computer for your presentation
- 👁️ You can also save your presentation online with dotmac for distribution to your participants
- 👁️ Advice: password protect your files online (either as secure pdf or the folder on the site)





# Access on the road

## Access on the road:

- Wireless antennas, amplifiers and warwalking tools
- ISP options/tests/security
- Hotel/Airport scenarios and solutions



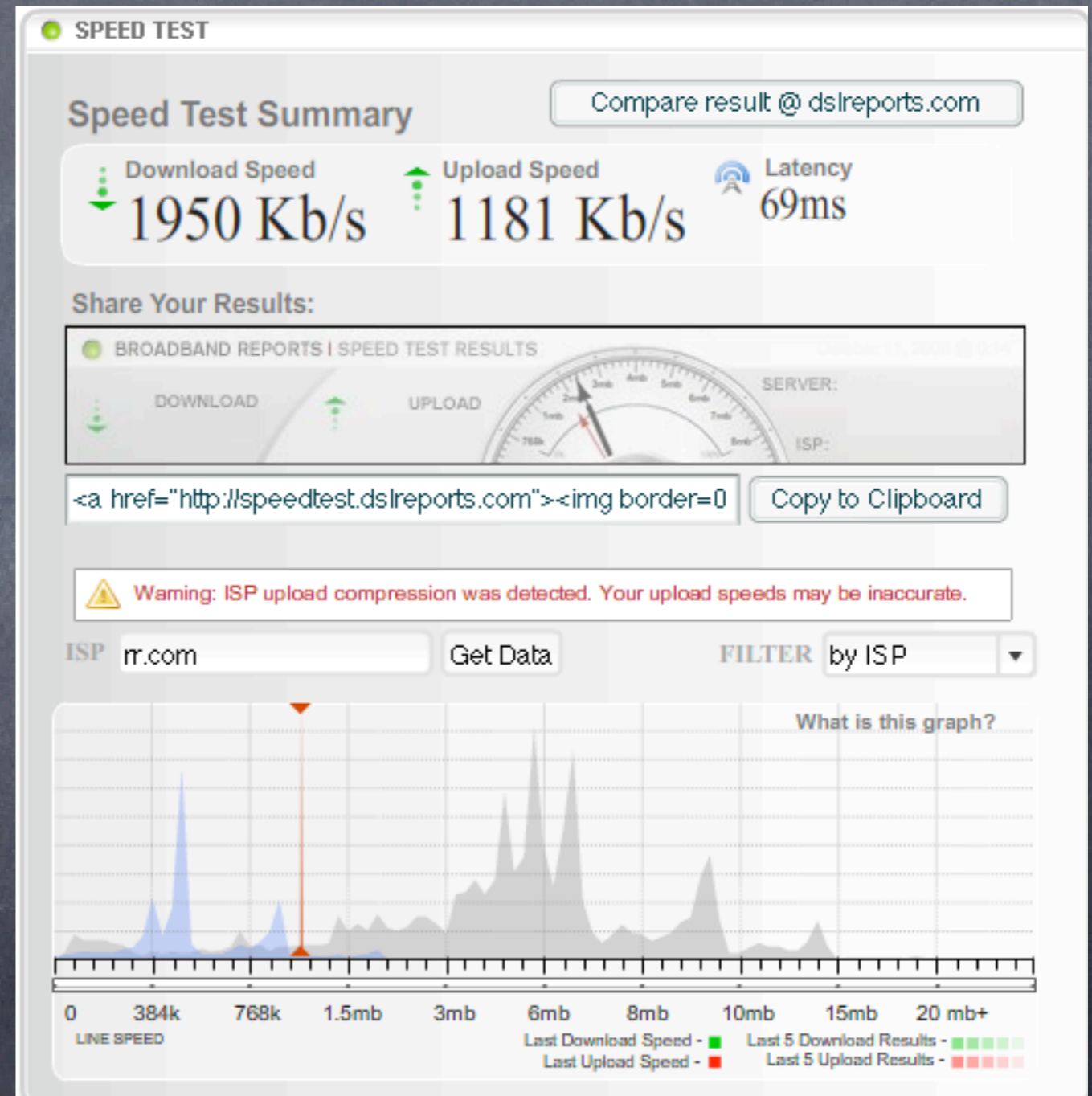
# Access on the road

- Wireless antennas, amplifiers and warwalking tools
  - Portable USB is the easiest, though limited for scanning purposes
  - Mobile wireless in your car can let you wardrive up to 12 miles from any Access point, 46 miles from one with a directed antenna
  - Warchalking: Mother Theresa version of Wardriving
  - For more on wardriving, see appendix



# Access on the road

- ISP options/tests/security
- Test your access speed at [speedtest.dslreports.com](http://speedtest.dslreports.com)
- DSL and Cable Modems differ greatly in speed with region
- Both can be used to host services if you check the DHCP status often



# Access on the road

## ● Hotel/Airport scenarios and solutions

- Many hotels offer wired access to rooms. Bring along an airport express to allow mobility/sharing of the wired connection
- Most use a captive portal system, authenticating you on your MAC address. If you login with a different computer, you are charged twice. Bring along your own AP, or share from one computer to another
- Old Days: I used to carry one g4 iBook with an amplifier and panel antenna to capture open APs, then shared it via ethernet and an airport express. These days, I just use the airport express
- Whenever on a hotel network, use VPN, many of these networks are shared, meaning you can intercept traffic from other hotel guests, and so can they...

# Section 6: Collaboration

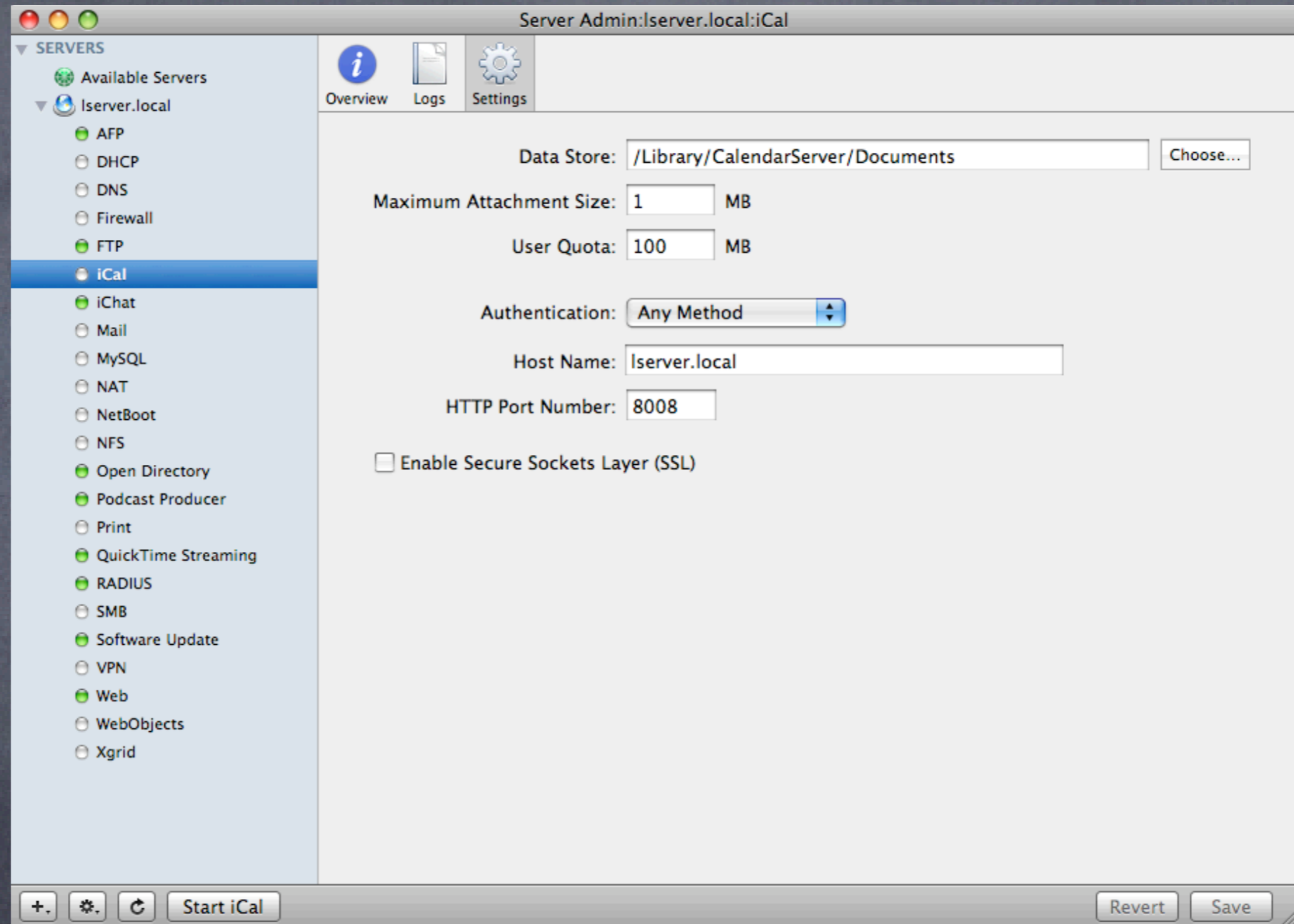
## Collaboration tools: Leopard Server era

- iCal webcal server
- Video Teleconferencing (VTC): iSight/iChatAV/Skype/Jabber server
- VoIP: Skype, Skype-out, Vonage soft phones
- Webmail server
- Weblogs
- LPR printing to home office
- File sharing with sFTP and AFP

# Section 6: Collaboration

## iCal Webcal server

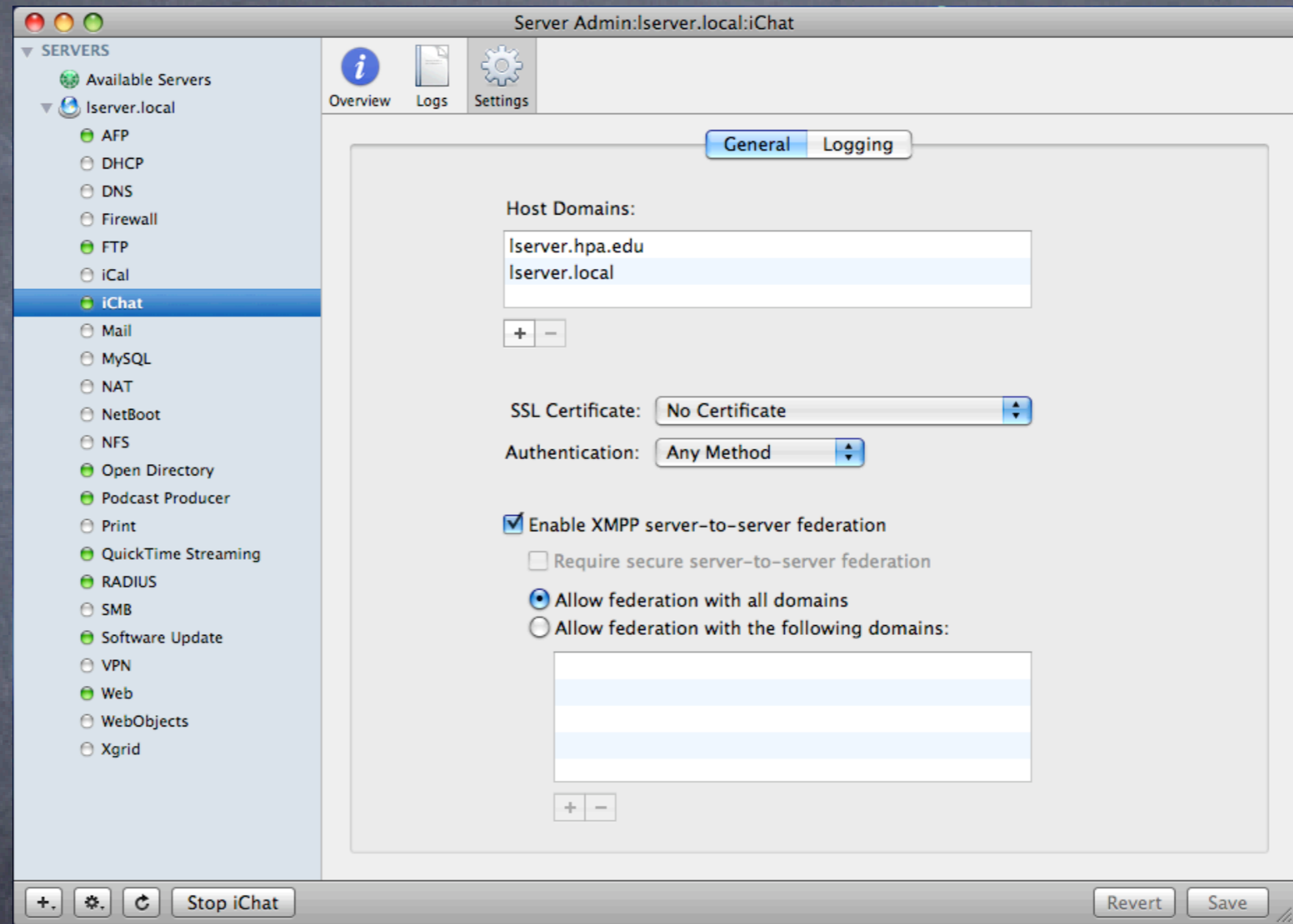
- works with any webdav calendaring system
- Format: webcal://ical.mac.com/hawaiiprep/daily.ics
- If no Leopard server, this can be done on any webDAV server (see Tenon documents)



# Section 6: Collaboration

## iChatAV jabber server

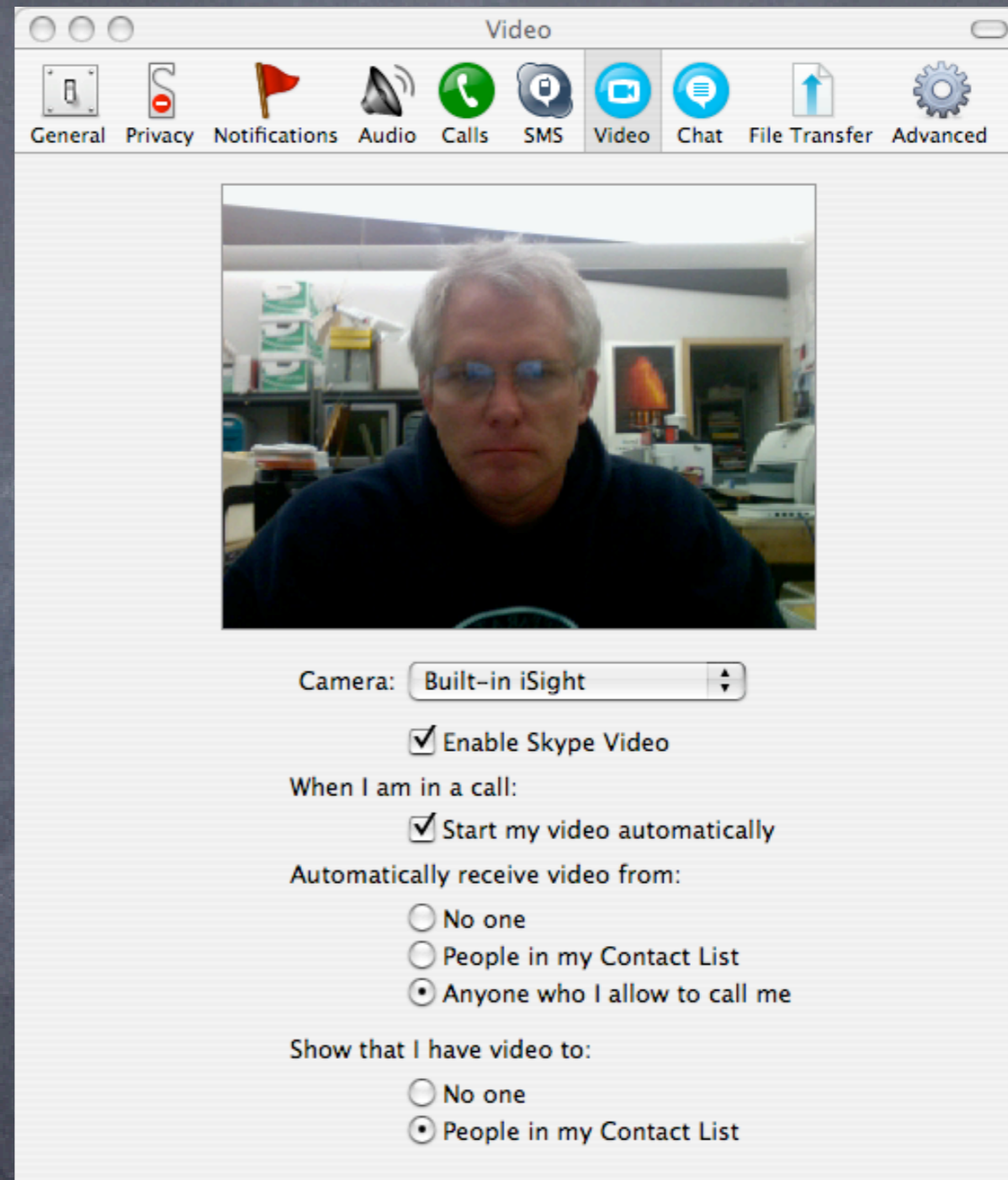
- Hosts jabber users internal and external
- Use VPN for outside clients to share
- Logging utilities can log chats, conferences for future archives



# Section 6: Collaboration

## Skype

- Easy, cross platform, free client
- Very good video/audio quality
- Offers many features iChatAV will soon have





# Section 6: Collaboration

## VoIP

- Voice over IP: free phone calls to other VoIP users
- Skype-out allows skype users to call POTS (plain old telephone service) users
- Vonage Softphone allows computer users to make cheap/free calls worldwide to POTS users
- Tips: make sure you have a good, fast connection
- Wireless latency is usually acceptable, but in long shots (e.g. satellite) the latency may be too great to be comfortable

# Section 6: Collaboration

## Webmail: Tiger and Leopard Server

- ⦿ Needed some config under Tiger (see Schoun Regan's excellent book on this: Mac OSX Server Essentials)
- ⦿ Config is simple under Leopard server
- ⦿ Many plugins/addons are available

The screenshot displays the Mac OS X Server WebMail interface. On the left is a sidebar with a 'Folders' section showing 'Inbox', 'Deleted Messages', 'Drafts', and 'Sent Messages'. The main area shows the 'Current Folder: INBOX' with navigation links like 'Compose', 'Addresses', 'Folders', 'Options', 'Search', 'Help', and 'Calendar'. A search box contains 'Mac OS X Server WebMail'. Below this are navigation links for 'Previous', 'Next', and message numbers '1 2 3 4 5', along with 'Show All' and 'Toggle All'. A 'Viewing Messages: 1 to 15 (67 total)' indicator is present. Action buttons include 'Move Selected To:' (set to INBOX), 'Move', 'Forward', and 'Transform Selected Messages:' (Expunge, Read, Unread, Delete). The message list has columns for 'From', 'Date', and 'Subject'. The messages listed are:

From	Date	Subject
<input type="checkbox"/> Circuit City	Sat, 11:29 pm	<a href="#">Coupon inside--shop now, turkey makes you sleepy</a>
<input type="checkbox"/> BananaRepublic.com	Sat, 11:06 pm	<a href="#">Get free shipping and free returns at Piperlime.</a>
<input type="checkbox"/> suspndedreality@optonline.net	Sat, 8:31 pm	<a href="#">*****HELLO*****</a>
<input type="checkbox"/> streaming-server-users-request@lists.apple.com	Sat, 10:09 am	<a href="#">Streaming-server-users Digest, Vol 4, Issue 369</a>
<input type="checkbox"/> Amazon.com	Sat, 12:27 am	<a href="#">Your Amazon.com order 002-1619636-7267415 has ship...</a>
<input type="checkbox"/> Maris Ho	Fri, 3:46 pm	<a href="#">Re: Employee Handbook &amp; Conflict of Interest Disclosure ...</a>
<input type="checkbox"/> Wiecking, Ken	Fri, 3:33 pm	<a href="#">RE: Update</a>
<input type="checkbox"/> Michael Weaver	Fri, 2:17 pm	<a href="#">Re: #</a>
<input type="checkbox"/> Michael Weaver	Fri, 2:01 pm	<a href="#">Re: #</a>
<input type="checkbox"/> Michael Weaver	Fri, 1:37 pm	<a href="#">Re: #</a>
<input type="checkbox"/> weaver@damien.edu	Fri, 1:18 pm	<a href="#">#</a>
<input type="checkbox"/> Apple Developer Connection	Fri, 1:02 pm	<a href="#">Apple Developer Connection News #487</a>
<input type="checkbox"/> REAL Software Newsletter	Fri, 12:03 pm	<a href="#">REAL Software Newsletter - November 2007</a>
<input type="checkbox"/> Robert X. Cringely	Fri, 11:22 am	<a href="#">I, CRINGELY: There is No Free Lunch</a>
<input type="checkbox"/> Wiecking, Ken	Fri, 10:58 am	<a href="#">Update</a>

At the bottom, there are more navigation links and another 'Viewing Messages: 1 to 15 (67 total)' indicator.

# Section 6: Collaboration

## Weblogs: Leopard Server

- Extension of the Blojsom open source weblog system

blog

test 2 November 9, 2007 12:51 PM by  
This is placeholder text for your new blog entry. Replace it with your own. 0 comments

test November 9, 2007 10:18 AM by  
Nice blog. Shows how to About Stacks.pdf, [link](#) and make **bold** text. b 0 comments

Filter by Date  
 Choose date...

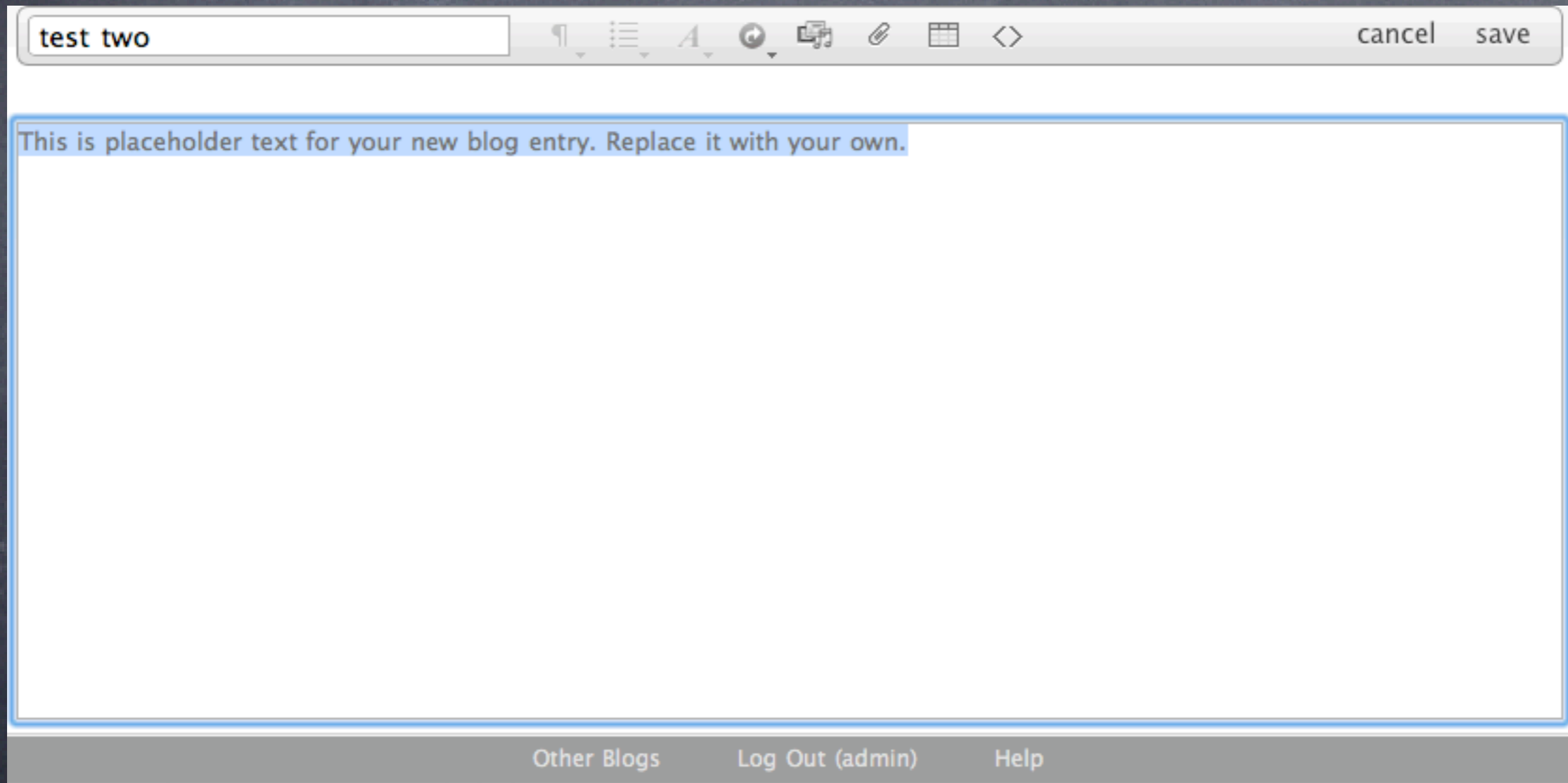
Filter by Tag  
 hot

Other Blogs Log In Help

# Section 6: Collaboration

## Weblogs: Leopard Server

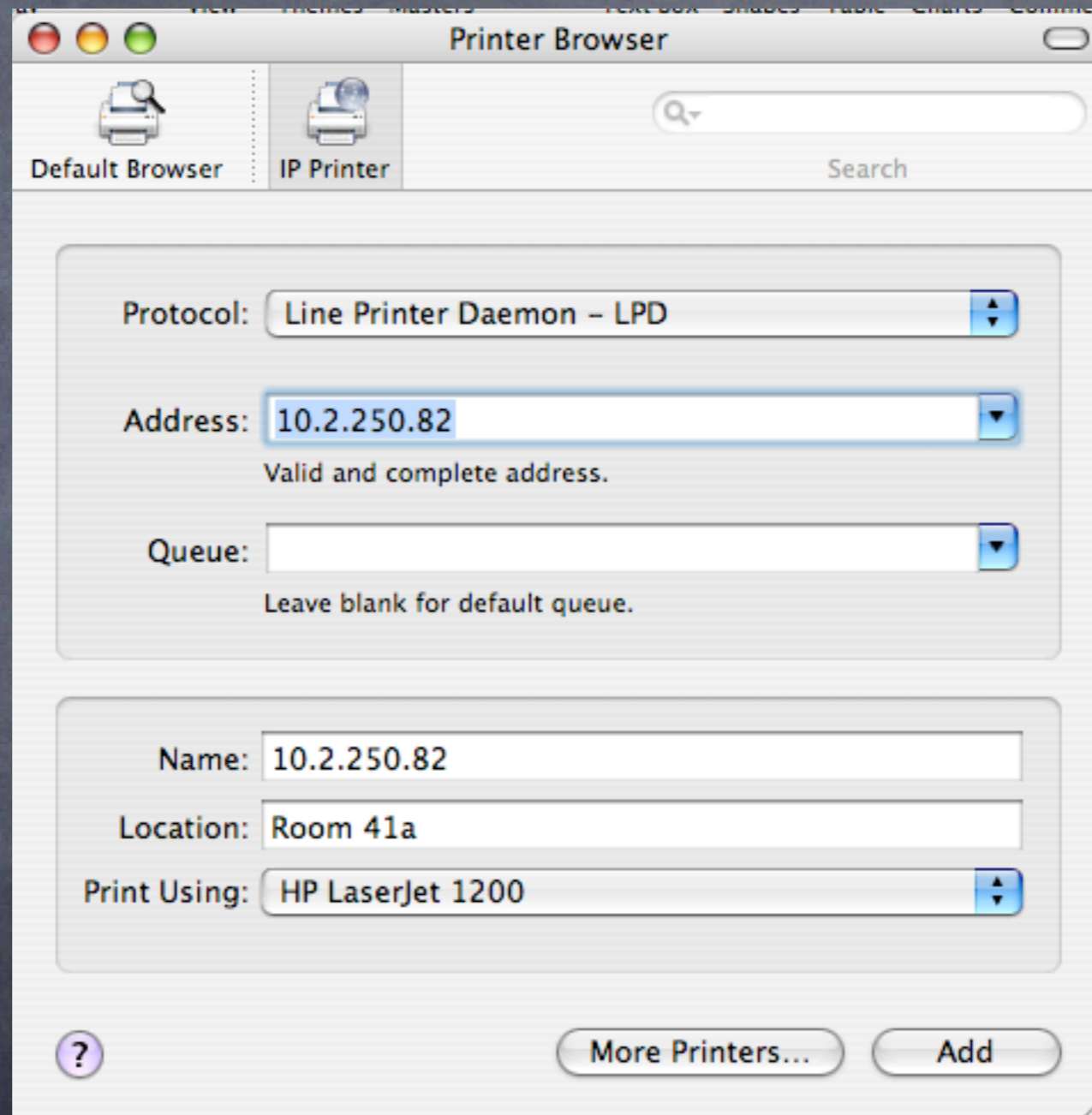
- Many more options under Leopard: attachments, fonts, media, urls, html view, tables, bullets, outlines.



# Section 6: Collaboration

## LPR printing from anywhere

- Enables you to print from anywhere to an LPR enabled printer or your server (many queues possible)



The screenshot shows the 'Printer Browser' window in Mac OS X. The window title is 'Printer Browser'. At the top, there are two tabs: 'Default Browser' and 'IP Printer', with the 'IP Printer' tab selected. To the right of the tabs is a search bar with a magnifying glass icon and the word 'Search'. Below the tabs, there are three main configuration sections:

- Protocol:** A dropdown menu set to 'Line Printer Daemon - LPD'.
- Address:** A text field containing '10.2.250.82'. Below it, the text 'Valid and complete address.' is displayed.
- Queue:** An empty dropdown menu. Below it, the text 'Leave blank for default queue.' is displayed.

Below these sections, there are three more fields:

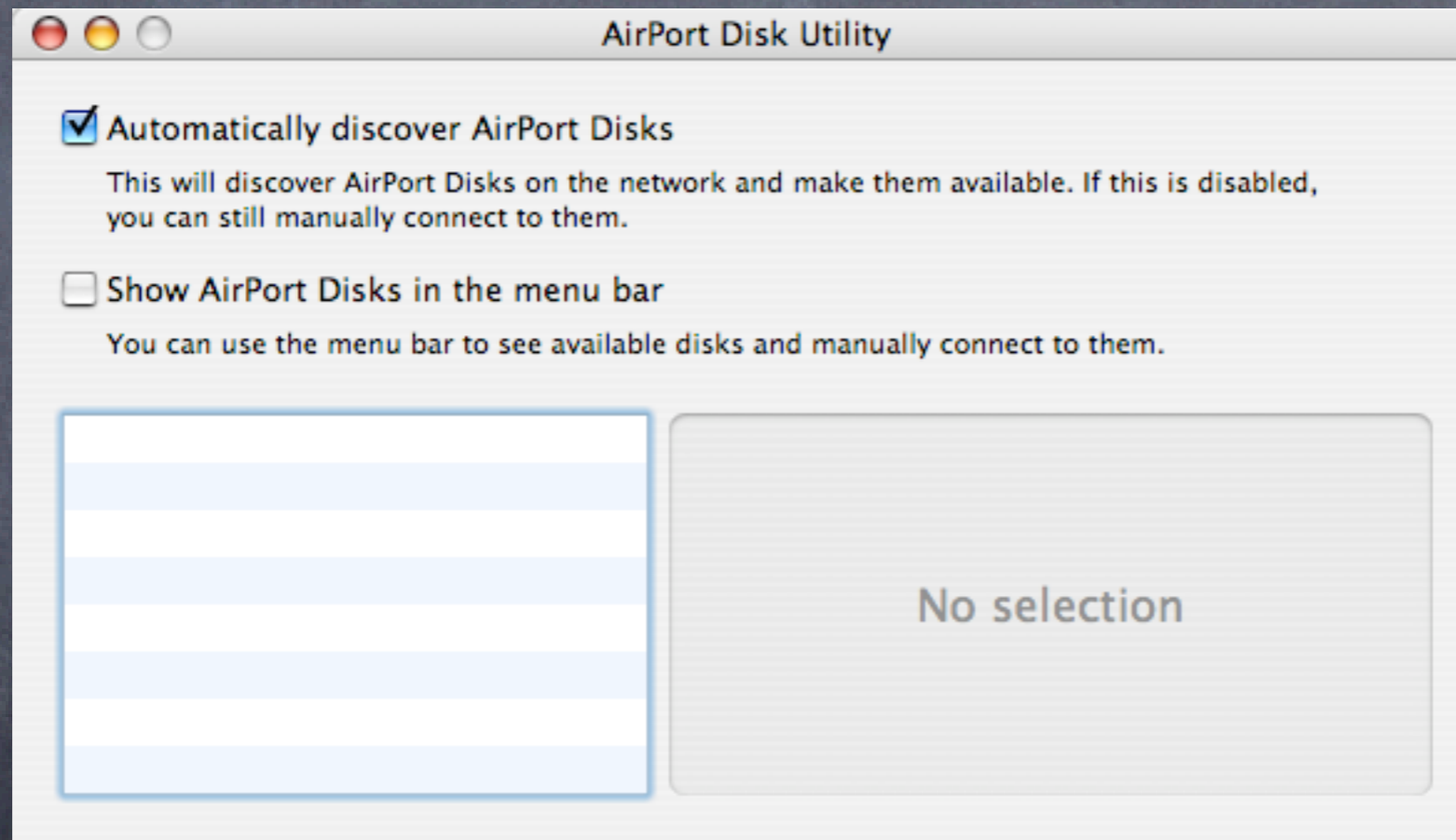
- Name:** A text field containing '10.2.250.82'.
- Location:** A text field containing 'Room 41a'.
- Print Using:** A dropdown menu set to 'HP LaserJet 1200'.

At the bottom of the window, there is a help icon (a question mark in a circle) on the left, and two buttons: 'More Printers...' and 'Add' on the right.

# Section 6: Collaboration

## File Sharing: sFTP and AFP

- Access to shared files locally or on the internet.
- Options: Leopard OSX server, local file sharing with incoming Network Address Translation (NAT), using Airport disk utility, can share an attached drive to an Airport Extreme X2
- sFTP is secure (encrypted) File transfer protocol, and is not looked on affectionately among the sysadmin community. How to make it better? Use a VPN whenever possible





FIN

# Summary

## Day two take-aways:

- 👁️ Access control skills: access and authentication issues
- 👁️ Elektron and Leopard server as RADIUS servers
- 👁️ Wired vs. Wireless practices
- 👁️ Integration: how to make the best of mobility
- 👁️ Collaboration: work better from a distance